

Pandemic Electronic Benefit Transfer (P-EBT) gives families money to buy food due to make up for school meals missed due to COVID.

Students are eligible for P-EBT for the 2021-22 school year if they:

- Are signed up for the Free and Reduced-Price School Meals program AND
- Have had a COVID-related disruption to in-person learning (such as absences of 5 school-days in a row or classroom closures.)

Check if your child is getting a P-EBT payment by visiting the parent portal* at <u>cutt.ly/pebtportal</u>

- You can see if your child was eligible for a benefit and if so, how much.
- The portal **only** shows details for payments that have started to go out. There are 3 payment periods for the 2021-22 school year:
 - Payment 1: Covers meals missed from Sept-Nov 2021: benefits were posted to cards in late June.
 - Payment 2: Covers meals missed from Dec-Feb 2022: benefits started to post to cards in mid-July.
 - Payment 3: Covers meals missed from March-May 2022: benefits will start to post sometime in August.

*Note, the portal is not mobile friendly.

P-EBT benefits will be put on your SNAP EBT card or last year's P-EBT card. If your child is newly eligible and not on SNAP, you will be mailed a P-EBT card. If you don't have a P-EBT card from last year, you can request one through the portal.

See other side for troubleshooting tips.

What to do if things go wrong:

If there was an issue with your child's P-EBT benefit you can:

- Call the P-EBT Hotline: Monday to Friday (8am 4pm) at 484-363-2137. Have the following information on hand when you call:
 - Names of your child(ren)
 - Child(ren) date(s) of birth
 - School or school district they attend
 - Contact phone number
 - Contact email address
 - Current mailing address
 - A brief description of the issue
 - The specific days when your child was out of school due to COVID-19.
- Submit an inquiry through DHS' P-EBT Inquiry Form at <u>https://tinyurl.com/PEBTproblemPA</u>. Please fill out as much information as possible on the form.

Remember!

- You can still get summer meals AND receive P-EBT.
- Receiving P-EBT does not affect immigration status.
- Receiving medical & food assistance **<u>does not</u>** affect immigration status.

What if your child isn't signed up for school meals?

- PA is working to get its Summer P-EBT plan approved by USDA and intends to issue those benefits in the fall.
- If you weren't signed up for Free or Reduced-Price Meals (FRP), you can't get back benefits. BUT it's still worth applying!
- Fill out an application with your school or at: <u>compass.state.pa.us</u> as soon as possible. If you apply by **August 31**, you can be eligible to receive the Summer P-EBT payment this fall.

For more info, visit: justharvest.org/pebt-faq



