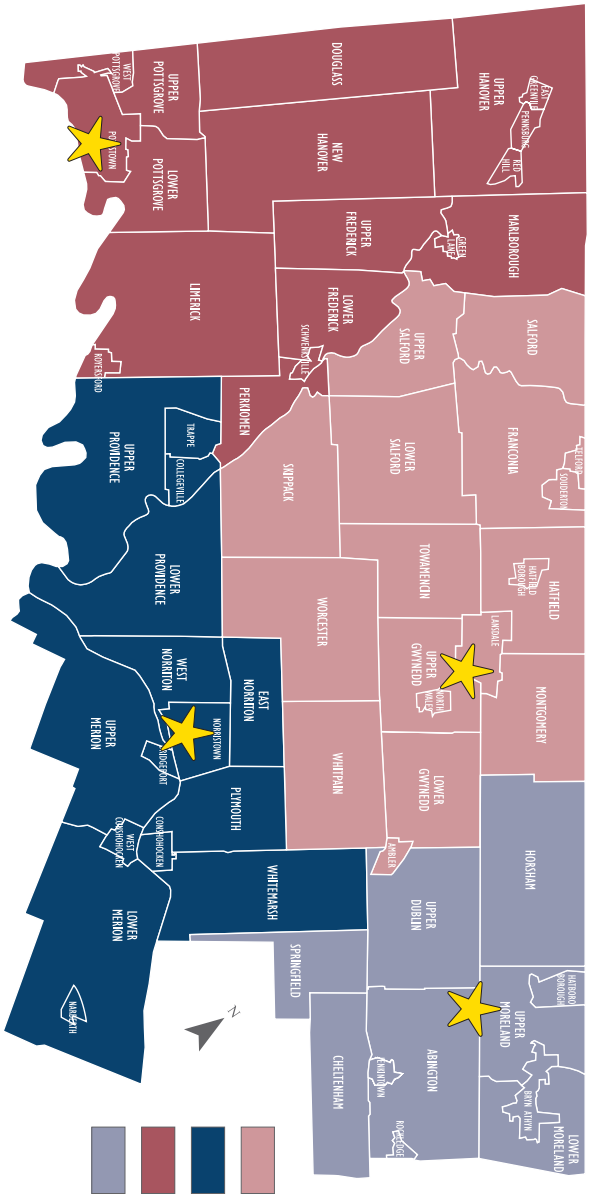
COMMUNITY CONNECTIONS REGIONS



HOW WILL THE NAVICATES SHARE THE NECESSARY INFORMATION WITH ORGANIZATIONS?

Navicates will work with residents to ask the right questions and compile the necessary information in order to direct them to the proper department, organization, or person. In doing so, information will be collected and transferred as laws and confidentiality agreements allow. The county strives to create an environment of information sharing while respecting the residents' confidentiality and all laws.

FIND MORE INFORMATION AT

www.montcopa.org/communityconnections or use your smartphone app and scan the QR code which will direct you to our page to contact a Navicate to make a referral.

MONTGOMERY COUNTY BOARD OF COMMISSIONERS

Valerie A. Arkoosh, MD, MPH, *Chair*
Kenneth E. Lawrence, Jr., *Vice Chair*
Joseph C. Gale, *Commissioner*

WWW.MONTCOPA.ORG

MONTGOMERY COUNTY COMMUNITY CONNECTIONS

@MONTCONAVICATES

MONTGOMERY COUNTY Community Connections

Your Path to Services, Access & Advocacy

Community Connections directs people to services where they need them most—in their community.

WHAT DO NAVICATES DO?

They are skilled human service professionals who provide quick information and resources for simple questions or short-term assistance for more complex needs. They navigate the system for you and make referrals to county, state, local health and human services offices, and charitable organizations within the community who can address your needs.

I'M ALREADY CONNECTED TO SERVICES, BUT I'M NOT SURE I'M GETTING EXACTLY WHAT I NEED, HOW CAN A NAVICATE HELP ME?

Navicates can be an advocate and speak with your provider on your behalf to help you understand the services you are receiving and if there are other options to better fit your needs.

WHO SHOULD CALL A NAVICATE?

Community Connections is designed for individuals who are not sure what services may be available or where to turn.

WHAT RESOURCES CAN A NAVICATE HELP WITH?

- Veterans Affairs
- Clothing
- Childcare/Subsidized Child Care
- Behavioral Health
- Developmental Disabilities
- Addiction Services
- Affordable Healthcare
- Housing
- Taxes
- Women's Health
- Early Childhood Education
- Aging and Adult Services
- Affordable Legal Advice
- Food
- Recycling and difficult to dispose of material

HOW DO I ACCESS NAVICATES?

You can reach a Navicate by phone or by visiting any of the Montgomery County's Community Connections offices to request assistance Monday through Friday from 8 a.m. through 4:30 p.m. Calling ahead is strongly encouraged to ensure someone will be able to meet with you. Language line services are readily available. Find our online referral at www.montcopa.org/contactanavicate.

OFFICE LOCATIONS & HOURS

LANSDALE OFFICE
421 West Main Street • Lansdale, PA 19446
Phone: 610-278-1286 • M-F: 8 a.m. – 4:30 p.m.

NORRISTOWN OFFICE
Human Services Center, 1st Floor
1430 DeKalb Street • Norristown, PA 19401
Phone: 610-278-3522 • M-F: 8 a.m. – 4:30 p.m.

POTTSTOWN OFFICE
364 King Street • Pottstown, PA 19464
Phone: 610-970-2979 • M-F: 8 a.m. – 4:30 p.m.

WILLOW GROVE OFFICE
Courthouse Annex
102 N. York Road • Willow Grove, PA 19090
Phone: 215-784-5482 • M-F: 8 a.m. – 4:30 p.m.

Evenings by appointment only
Additional locations also available

"My encounter with Theresa was a miracle. She has touched the life of my family beyond imagination. She has truly given a positive image to this wonderful organization. Apart from her welcoming spirit to all, she has helped connect me to a variety of resources and even got our water reconnected. She is truly a wonderful woman."

– John H., on his experience with a Navicate