



*MontCo Anti-Hunger Network (MAHN)*

# MAHN 2014 Provider Survey Final Report

March 2015, Authored by Samantha Strom



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## Executive Summary

This report describes in depth the 2014 MontCo Anti-Hunger Network (MAHN) Provider Survey results. MAHN was founded in 2014 as a coalition of food providers that work collectively to maximize the acquisition and distribution of nutritious food in Montgomery County. The goals of this survey were to help MAHN understand the existing network of providers (food pantries and soup kitchens) and to help it create a prioritized list of next steps beyond its initial pilot year.

The survey was sent out electronically to 52 food providers in Montgomery County, PA in October, 2014, and received 33 responses. The survey asked providers questions in five categories: the services they provided, the food they distributed, their facility space, their operations systems, and their capacity to expand. These responses were put into an Excel spreadsheet and analyzed using statistical and GIS analysis. Finally, a series of maps and graphs were made to display the results.

The results of the survey helped MAHN achieve both its goals. This survey provided a clear picture of which pantries/kitchens exist in MontCo and the range of capabilities that each organization has. This information will be vital when prioritizing future programs. While the survey was successful overall, there were still questions that could be improved or added next year to create a more complete picture of hunger in the county. Below is a summary of the major findings for each section of the survey:

### Services

- There is a large variety of how often organizations are open and the number of clients they serve. Programs aimed at these providers must be flexible in order to benefit the different types of organizations. This result also highlights the need for shared metrics to describe and analyze data countywide.
- Most organizations are providing a range of services in addition to distributing food, and there are opportunities to help facilitate best practice sharing for these programs.

### Food

- Only three respondents commented that they ran out of food regularly. This finding may not be nuanced enough; next year this survey will ask specifically if organizations ever run out of particular types of food (such as meat or produce) or at specific times of the year.
- Of the food they distribute, most pantries/kitchens are distributing less than 30% perishable foods (meats, dairy, and produce). Increasing this number will be an essential piece of improving nutritious food access moving forward.
- 60% of organizations receive produce from a garden program; while this is a majority, there is still opportunity to increase this percentage.

- 11 respondents do not currently participate in Philabundance's Grocers Against Hunger Program (GAH) but are interested in participating. Increasing participation in GAH is an essential tool for improving perishable food distribution in the county.

#### Facilities

- Overall, this section gathered detailed information on the size of each pantry/kitchen, who owns the distribution space, and the storage, vehicle, and refrigeration capacity of each organization. This will be vital for creating programs that redistribute food from larger organizations to smaller organizations.
- Refrigeration and freezer capacity are limited at most organizations, only five respondents have a walk-in refrigerator and only three have a walk-in freezer. This shortage of cold storage might need to be addressed in the future in order to increase the percentage of perishable food that is distributed.

#### Operations

- All providers are comfortable communicating via email, and most via phone. Most respondents were less comfortable with texting or communicating through phone apps.
- The majority of respondents do not use many forms of social media. These results show that any program should use email and phones to connect with groups of providers.

#### Capacity

- While many pantries/kitchens are interested in expanding, there are also a significant number of organizations that do not have the current capacity to do so. Future programs will need to be flexible in order to help both types of pantries/kitchens.
- The main resources that respondents need in order to expand are funding, staff/volunteers, and refrigeration capacity.
- 85% of providers are interested in meeting to discuss best practices. This suggests that there is significant potential to bolster the provider network.

While there is more data to gather in future surveys to fully understand all of the providers in the county, the 2014 survey was an excellent first step. The application for funding to continue MAHN for a second year will be in the spring of 2015, and this survey analysis will be a vital piece in creating the programming plans for year two.

## 1.0 Introduction

This report details the MontCo Anti-Hunger Network (MAHN) 2014 Provider Survey results. MAHN is a coalition of food providers (food pantries and soup kitchens) who work collectively to maximize the acquisition and distribution of nutritious food in Montgomery County. MAHN was founded in 2013 by seven food providers in the county: CADCOM, Catholic Social Services, the Keystone Opportunity Center, Manna on Main Street, the Open Link, Philabundance, and Pottstown Cluster of Religious Communities. MAHN is funded by the North Penn Community Health Foundation. MAHN's initial goals are to understand the existing network of food providers through survey and map analysis, coordinate these food providers into a functional network, increase the donations of nutritious food from grocery stores and garden programs, and create a prioritized list of next steps for solving hunger in MontCo. In addition to conducting the survey, in its first year the MontCo Anti-Hunger Network created a monthly newsletter, bolstered local coalitions of food providers that meet to discuss best practices, and cohosted a conference for food providers to network and learn from leaders in the community.

The purpose of the 2014 Provider Survey was to create an understanding the existing food provider network and to clarify the prioritized needs of providers in the county. The survey asked questions about services provided, food sources and amounts, facility size and ownership, computer skills, and capacity to expand. The survey was sent out to 52 food providers in the county and received 33 responses. The results from this survey have been made into a one page infographic for marketing purposes and this comprehensive report.

## 2.0 Methods

This survey was designed in Survey Monkey by Philabundance and was approved by the MAHN founders at its monthly meetings. The survey had an introduction which explained MAHN's mission and the concept of the survey and collected basic information such as name and organization. The survey then asked questions that were divided into five categories: *Services*, *Food*, *Facilities*, *Operations*, and *Capacity*. *Services* asked about provider's hours of operations, services provided in addition to food, and restrictions they impose on clients receiving food. *Food* included questions about the percentage of food that providers received from various sources, if providers ran out of food, and what they did if they ran out of food. *Facilities* involved questions on storage space, vehicle access, and building size and ownership. *Operations* asked about computer and internet literacy as well as inventory methods. *Capacity* delved into the provider's ability to expand, the specific resources they would need in order to expand, and their willingness to attend future MAHN meetings. For the full list of questions and responses, please see Appendix A.

On October 20<sup>th</sup> 2014, the survey was sent to 40 distinct food providers in the county. This initial group of 40 providers came from a provider list that had been collected from CADCOM and Philabundance that consisted of over 80 different organizations that gave out food in some

capacity to the community. The original 40 were organizations that had email addresses listed, and consequently, they were generally the larger and more established of the food pantries. One week later, on October 27<sup>th</sup>, a follow up email was sent to the same 40 organizations. One week after that, the providers that had still not responded were contacted by phone. In addition, more organizations were contacted by phone from the 80+ organization list that did not have email addresses listed. Some of them were closed, many had no contact information, and some were not the right fit for the survey (while they all provided food in some way, such as a home for homeless residents, many did not do so as a food pantry or kitchen). In the end, an additional 12 organizations were contacted, which made the total number of providers who received the survey 52. A final email reminder was sent to respondents on November 24<sup>th</sup>. In total, 33 providers had taken the survey when it closed on December 1<sup>st</sup>.

The data from the survey was then organized and analyzed systematically. First, the data was exported from Survey Monkey into Microsoft Excel. The data was then cleaned, which involved three main components. The first was to make sure that every cell in Excel was labeled. When Survey Monkey exported the data, any time the provider had not responded or only selected certain criteria for a multiple choice question, the result was a blank cell. In order to efficiently sort and later map the data, these cells had to be filled in. The data was manually altered by adding “No Answer” for the majority of these cells, or in the case for certain answers such as operating hours, if a pantry/kitchen had not listed that it was open on a certain day, the cell was filled in as “Closed”. The second form of data cleanup was to condense open ended responses into categories when appropriate. For example, a question asked how providers measured inventory. Responses were often similar such as “use our eyes” or “visually scan to see what’s missing”. These responses were categorized as “Visually check”. For questions where the data was modified, the original data was kept but marked as “hidden” in Excel, and the modified data was marked accordingly. This way, it would be possible to efficiently categorize answers as well as maintain a detailed spreadsheet. The third task was cleaning up numbers to all have the same units. There were many open ended questions that involved numerical answers, so the data was converted to the same format. This involved switching “zeros” to “0” and converting everything to the same units, such as converting households served to clients by assuming that each household had 3 clients.

After the data was clean, it was ready for analysis and mapping. The data was analyzed in Microsoft Excel, graphs were created in Microsoft Powerpoint, and maps were created in Arc GIS.

### **3.0 Results**

The following maps and graphs illustrate important findings from each section of the survey. These maps and graphs do not cover every question asked on the survey; to see tables of every question and response, look at Appendix A. The results are broken down by the sections in the survey, the introductory questions and then the five categories of responses: Services, Food,

Facilities, Operations, and Capacity. Additionally, the infographic summarizing the survey is added at the end of the results section.

### 3.1 Results: Introduction

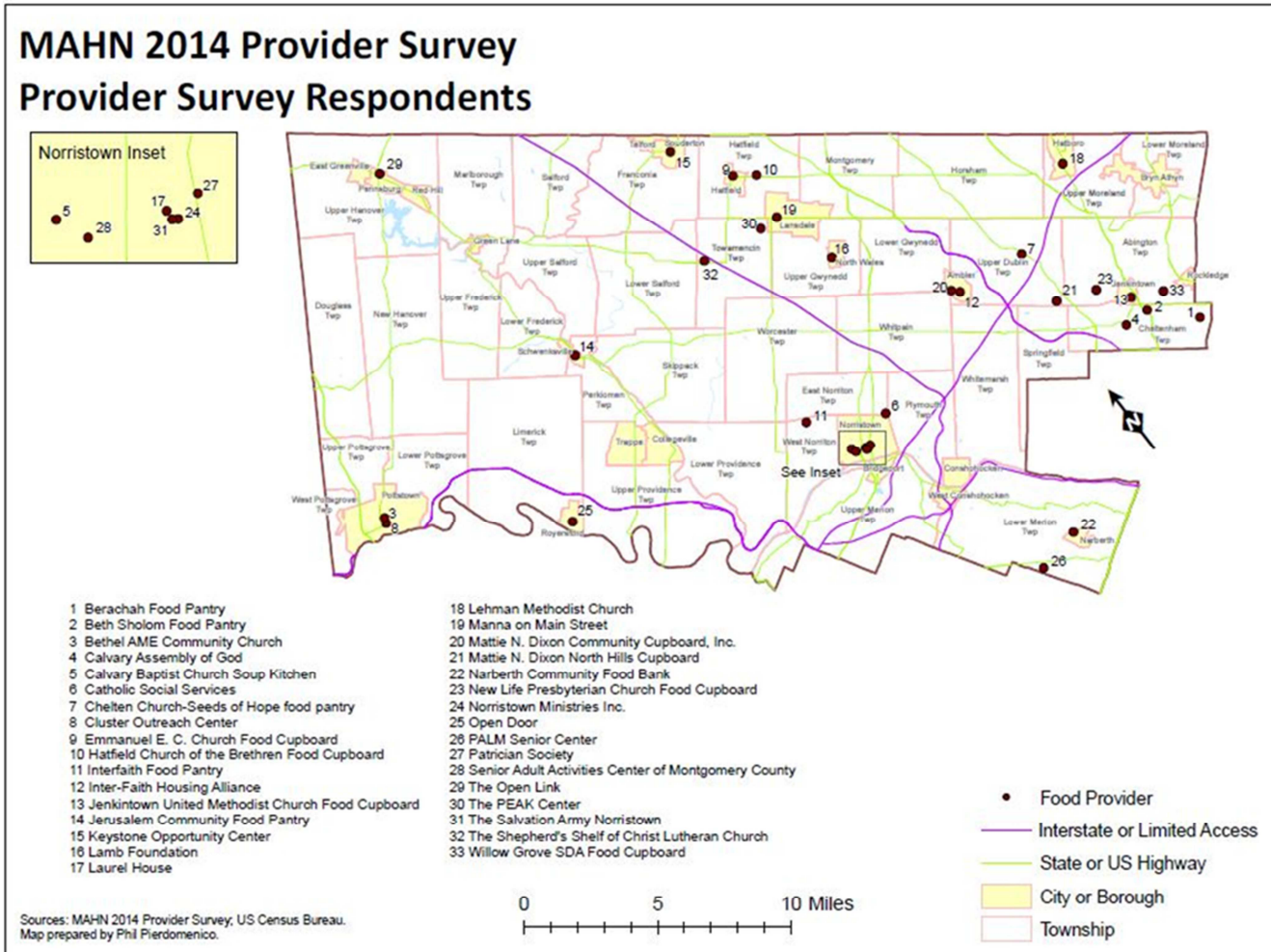


Figure 1. Map of 2014 Provider Survey Respondents.<sup>1</sup>

<sup>1</sup> For all maps please note two corrections: 1. Since the survey, Jerusalem Community Food Pantry has changed its name to Daily Bread. 2. The Interfaith Food Pantry's address is listed as the church address of Lower Providence Presbyterian Church, at 3050 West Main Street, Norristown, PA 19403. The correct address is at Grace Lutheran Church, at 506 Haws Ave Norristown PA 19401. The reason for this discrepancy is that leader of Interfaith Food Pantry is affiliated with both churches, and therefore the wrong address was on file. By the time that MAHN discovered this discrepancy, these maps were already completed. This will be changed on any future maps.



# MAHN 2014 Provider Survey

## Provider Survey Respondents and Poverty Rates

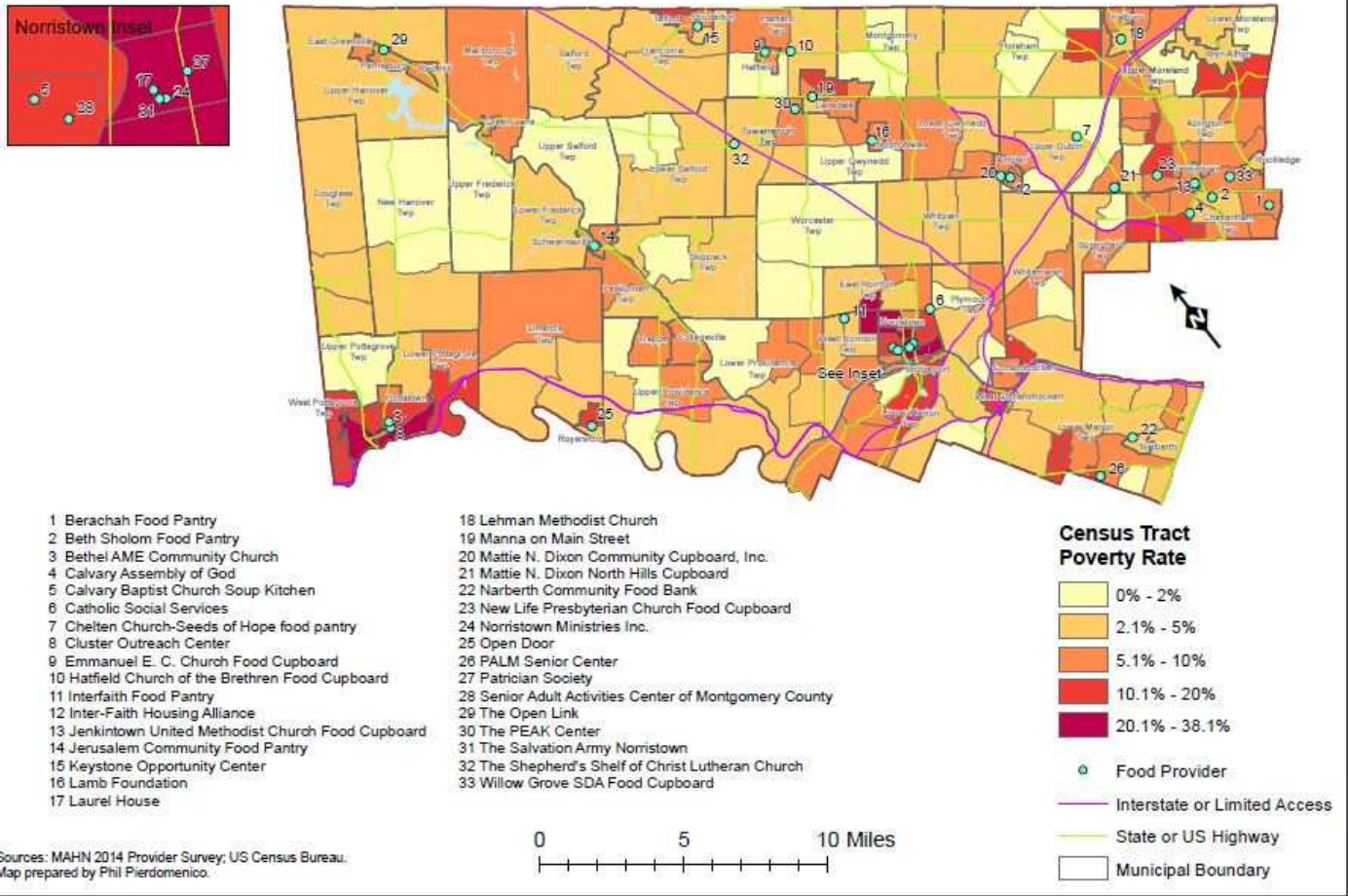


Figure 2. Map of 2014 Provider Survey respondents overlaid with poverty rates from the US Census Bureau.

# MAHN 2014 Provider Survey

## Soup Kitchens versus Food Pantries



**Food Pantries**

- 1 Berachah Food Pantry
- 2 Beth Shalom Food Pantry
- 3 Bethel A.M.E. Community Church
- 4 Calvary Assembly of God
- 6 Catholic Social Services
- 7 Cheltenham Church-Seeds of Hope food pantry
- 9 Emmanuel E. C. Church Food Cupboard
- 10 Hatfield Church of the Brethren Food Cupboard
- 12 Inter-Faith Housing Alliance
- 13 Jenkintown United Methodist Church Food Cupboard
- 14 Jerusalem Community Food Pantry
- 15 Keystone Opportunity Center
- 16 Lamb Foundation
- 17 Laurel House
- 18 Lehman Methodist Church
- 20 Mattie N. Dixon Community Cupboard, Inc.
- 21 Mattie N. Dixon North Hills Cupboard
- 22 Narberth Community Food Bank
- 25 Open Door
- 26 PALM Senior Center
- 27 Patrician Society
- 28 Senior Adult Activities Center of Montgomery County
- 29 The Open Link
- 31 The Salvation Army Norristown
- 32 The Shepherd's Shelf of Christ Lutheran Church
- 33 Willow Grove SDA Food Cupboard

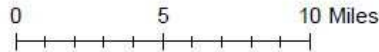
**Soup Kitchens**

- 5 Calvary Baptist Church Soup Kitchen
- 11 Interfaith Food Pantry
- 30 The PEAK Center

**Food Pantry and Soup Kitchen**

- 8 Cluster Outreach Center
- 19 Manna on Main Street
- 23 New Life Presbyterian Church Food Cupboard
- 24 Norristown Ministries Inc.

- Food Pantry
- Food Pantry and Soup Kitchen
- Soup Kitchen
- Interstate or Limited Access
- State or US Highway
- City or Borough
- Township

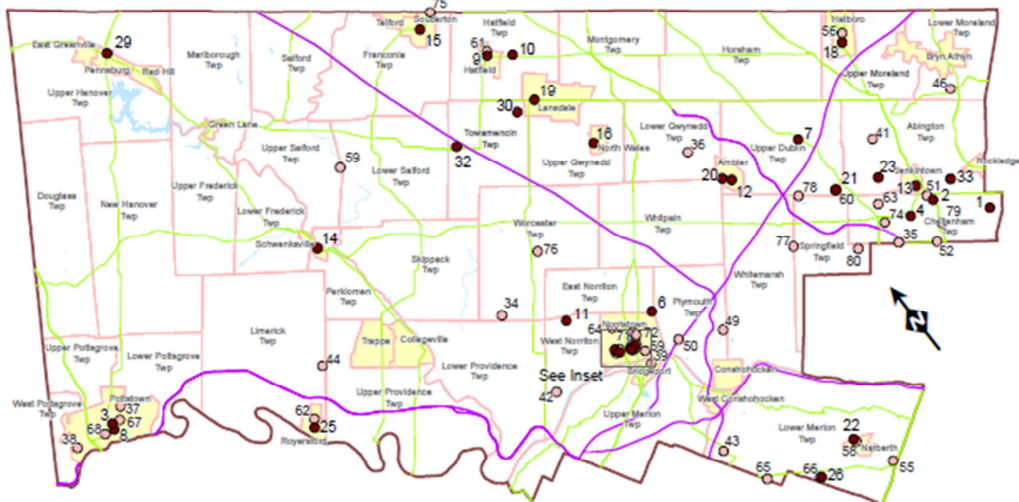
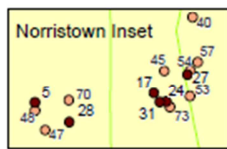


Sources: MAHN 2014 Provider Survey; US Census Bureau, Map prepared by Phil Pierdomenico.

Figure 3. Map of whether food providers are food pantries, soup kitchens, or both.

# MAHN 2014 Provider Survey

## All Food Providers in Montgomery County



**RESPONDENTS**

- 1 Berachah Food Pantry
- 2 Beth Shalom Food Pantry
- 3 Bethel AME Community Church
- 4 Calvary Assembly of God
- 5 Calvary Baptist Church Soup Kitchen
- 6 Catholic Social Services
- 7 Chelton Church-Seeds of Hope food pantry
- 8 Cluster Outreach Center
- 9 Emmanuel E. C. Church Food Cupboard
- 10 Hatfield Church of the Brethren Food Cupboard
- 11 Interfaith Food Pantry
- 12 Inter-Faith Housing Alliance
- 13 Jenkintown United Methodist Church Food Cupboard
- 14 Jerusalem Community Food Pantry
- 15 Keystone Opportunity Center
- 16 Lamb Foundation
- 17 Laurel House

- 18 Lehman Methodist Church
- 19 Manna on Main Street
- 20 Mattie N. Dixon Community Cupboard, Inc.
- 21 Mattie N. Dixon North Hills Cupboard
- 22 Narberth Community Food Bank
- 23 New Life Presbyterian Church Food Cupboard
- 24 Norristown Ministries Inc.
- 25 Open Door
- 26 PALM Senior Center
- 27 Patrician Society
- 28 Senior Adult Activities Center of Montgomery County
- 29 The Open Link
- 30 The PEAK Center
- 31 The Salvation Army Norristown
- 32 The Shepherd's Shelf of Christ Lutheran Church
- 33 Willow Grove SDA Food Cupboard

- Food Provider; Responded to Survey
- Food Provider; Did Not Respond
- Interstate or Limited Access
- State or US Highway
- City or Borough
- Township

Sources: MAHN 2014 Provider Survey; US Census Bureau.  
Map prepared by Phil Pierdomenico.

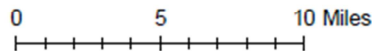


Figure 4. Map of all food providers that MAHN has knowledge of, respondents of the survey are red and providers that did not respond are pink. Below are the names of the additional providers that did not respond.

34 Adventist Comm Service Ctr	46 Gloria Dei Towers	58 New Horizons Senior Center	70 Shiloh Baptist Church
35 Bethel Deliverance Int'l Ch.	47 Grace Lutheran Norristown	59 New Life Youth & Fam. Services	71 Siloam Baptist Church
36 Bethlehem Baptist Church	48 Haws Avenue UM Church	60 North Hills Food Cupboard	72 St. Augustine's
37 Bread of Life Ministry	49 Higher Ground International Ch	61 Paradise Manor	73 St. John Episcopal Church
38 Bright Hope Community	50 Iglesia De Dios Renacer	62 Phoenixville YMCA-Royersford	74 Touching Your World
39 Colonial Neighborhood Council	51 Keneseth Israel	63 Precious Gems Supportive Svcs	75 Valley Vista Apts.
40 Deliverance Evangelist Temple	52 LaMott AME Church	64 RHD CHOC	76 Variety Club Camp
41 Faith Community Church	53 MHASP-Montgomery County	65 RHD New Foundations	77 Whitmarsh House, Inc.
42 Freedom Valley YMCA-Audobon	54 Missionary Sisters of Charity	66 RHD Womanspace	78 Wordsworth Academy Penn Ave
43 Foundation for Islamic Educ	55 Mitzvah FP JCC Kaiserman	67 Ricketts Community Center	79 Wordsworth Philadelphia
44 Freedom Valley YMCA-Spring Val	56 Moreland Towers	68 Salvation Army Pottstown	80 Wyndmoor Learning Center, Inc.
45 Gethsemane Miss Baptist Ch	57 New Hope Baptist	69 Sandy Hill Terrace	

### 3.2 Results: Services

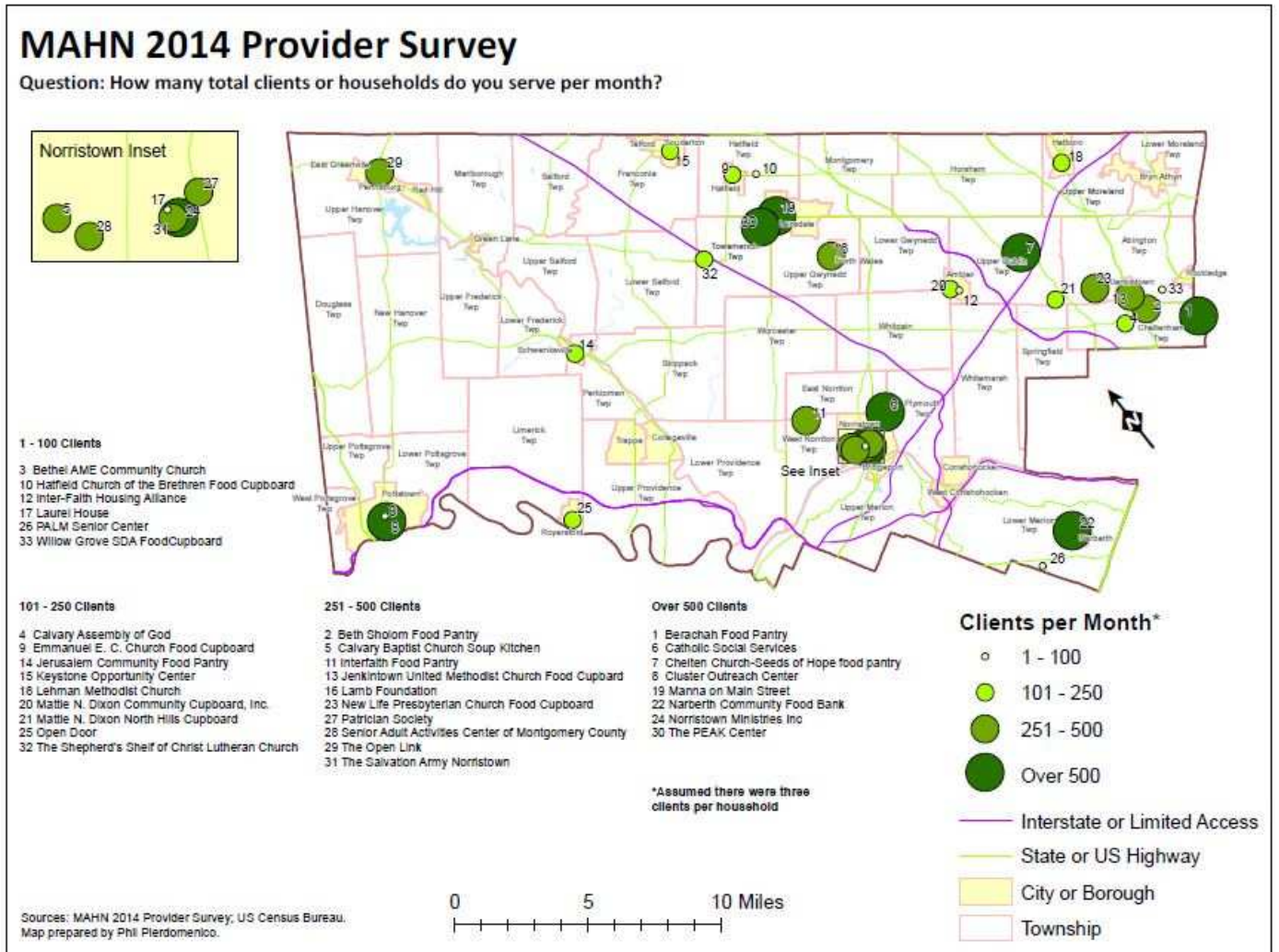
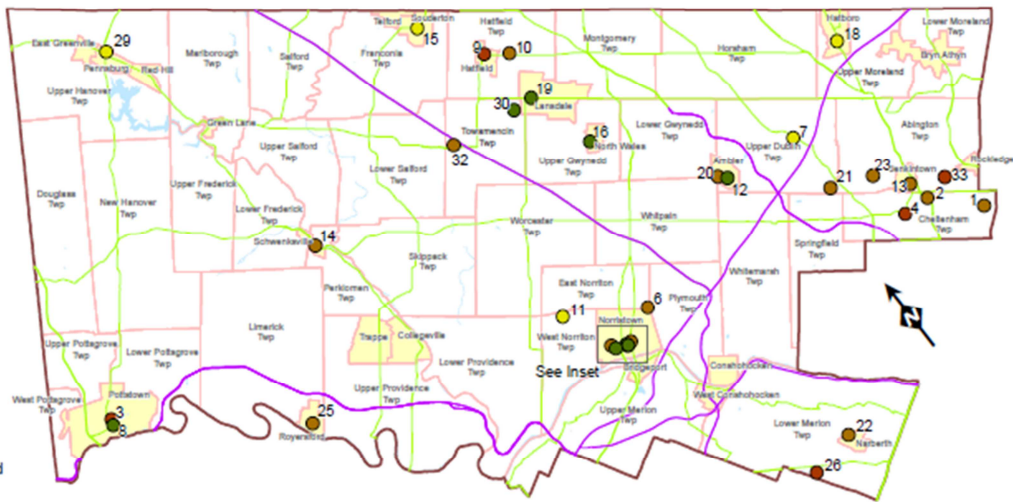
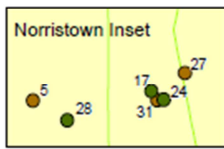


Figure 5. Map of how many clients each food provider serves per month. Households were assumed to have three clients.

# MAHN 2014 Provider Survey

## Days Open per Month/Week



- 1-2 days per month**  
 3 Bethel A.M.E. Community Church  
 4 Cavalry Assembly of God  
 9 Emmanuel E. C. Church Food Cupboard  
 26 PALM Senior Center  
 33 Willow Grove SDA Food Cupboard

- 1-2 days per week**  
 1 Berachah Food Pantry  
 2 Beth Shalom Food Pantry  
 5 Calvary Baptist Church Soup Kitchen  
 6 Catholic Social Services  
 10 Hatfield Church of the Brethren Food Cupboard  
 13 Jenkintown United Methodist Church Food Cupboard  
 14 Jerusalem Community Food Pantry  
 20 Mattie N. Dixon Community Cupboard, Inc.  
 21 Mattie N. Dixon North Hills Cupboard  
 22 Narberth Community Food Bank  
 23 New Life Presbyterian Church Food Cupboard  
 25 Open Door  
 27 Patrician Society  
 31 The Salvation Army Norristown  
 32 The Shepherd's Shelf of Christ Lutheran Church

- 3-4 days per week**  
 7 Chelton Church-Seeds of Hope food pantry  
 11 Interfaith Food Pantry  
 15 Keystone Opportunity Center  
 18 Lehman Methodist Church  
 29 The Open Link
- 5 or more days per week**  
 8 Cluster Outreach Center  
 12 Inter-Faith Housing Alliance  
 16 Lamb Foundation  
 17 Laurel House  
 19 Manna on Main Street  
 24 Norristown Ministries Inc.  
 28 Senior Adult Activities Center of Montgomery County  
 30 The PEAK Center

- Days Open per Month/Week**
- 1 - 2 Days per Month
  - 1 - 2 Days per Week
  - 3 - 4 Days per Week
  - 5 or More Days per Week
  - Interstate or Limited Access
  - State or US Highway
  - City or Borough
  - Township

Sources: MAHN 2014 Provider Survey; US Census Bureau.  
 Map prepared by Phil Plerdomenico.

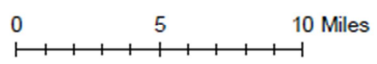


Figure 6. Map of how many days per month or week each provider is open.

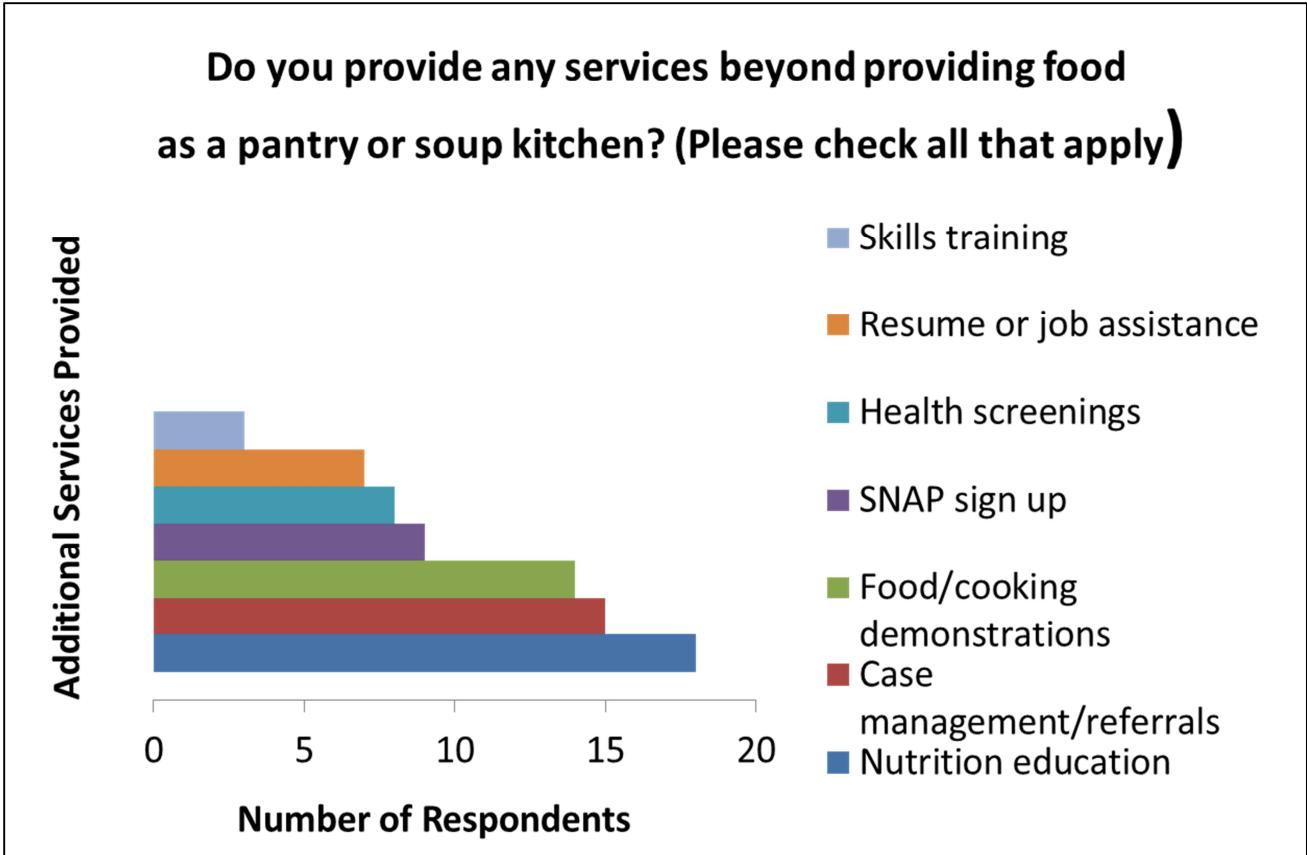


Figure 7. Graph of what additional services respondents provided.

### 3.3. Results: Food

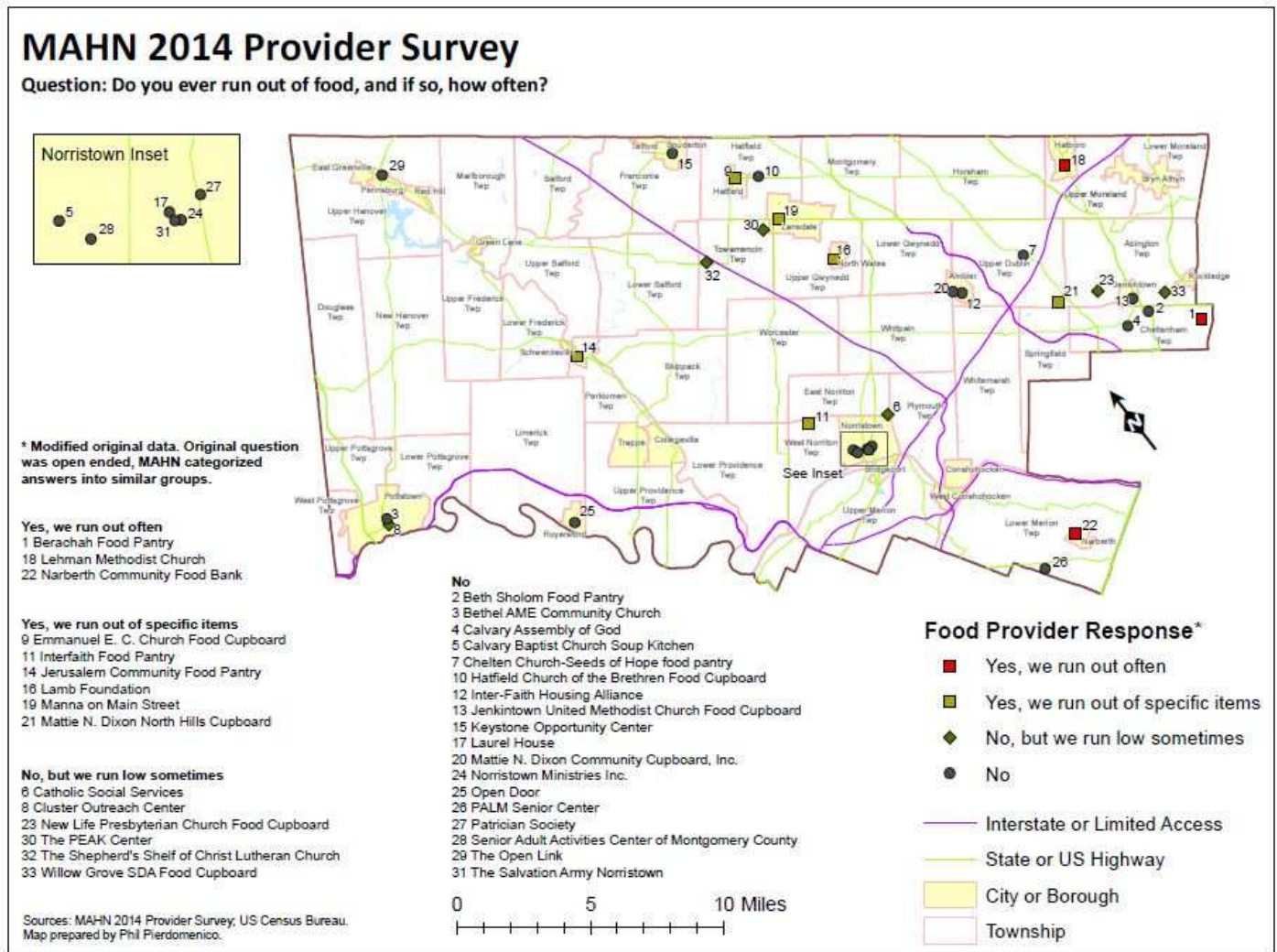


Figure 8. Map of when providers run out of food.

# MAHN 2014 Provider Survey

Question: What percentage of your total distributed food would you estimate is perishable (produce, refrigerated goods like dairy, meat, prepared foods)?

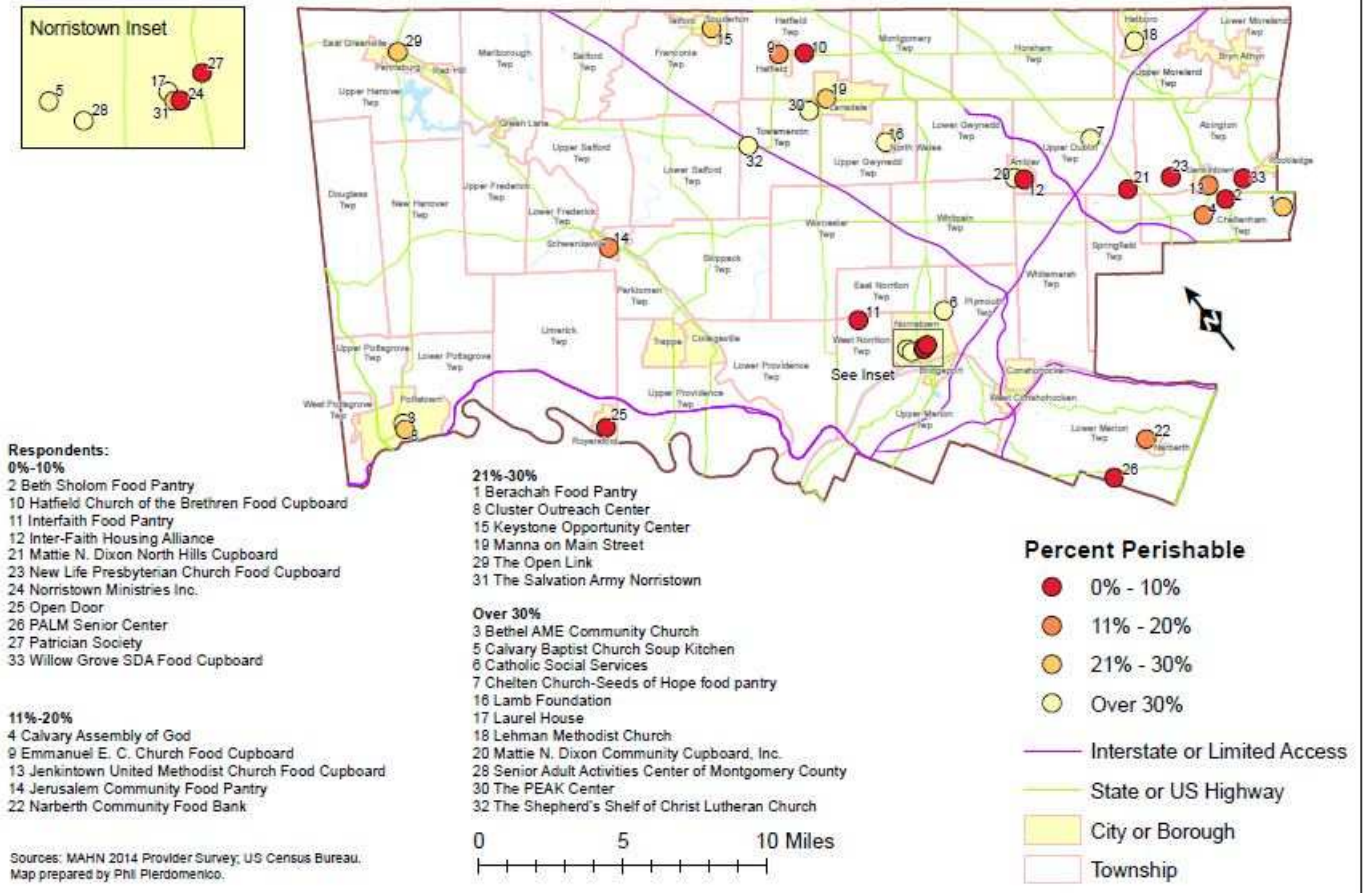


Figure 9. Map of the percent of perishable food that food providers distribute.



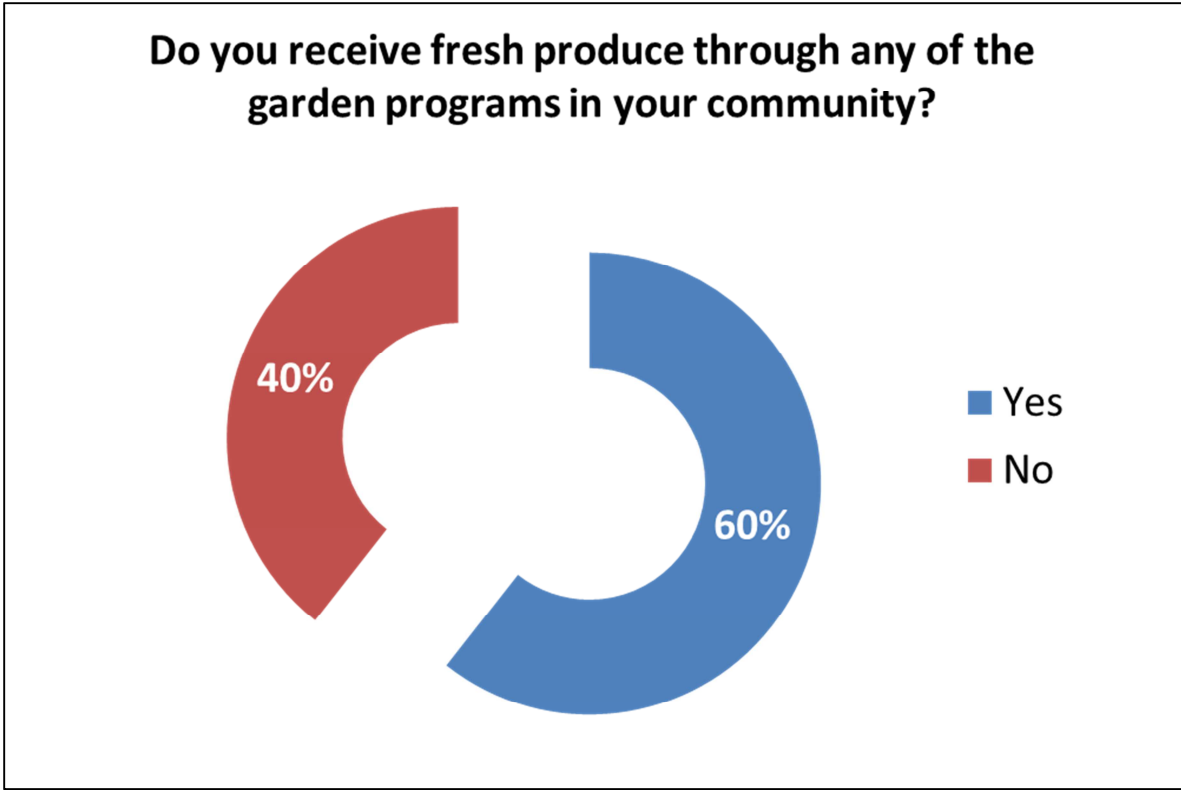


Figure 10. Graph of whether food providers receive produce through community garden programs.

3.4 Results: Facilities

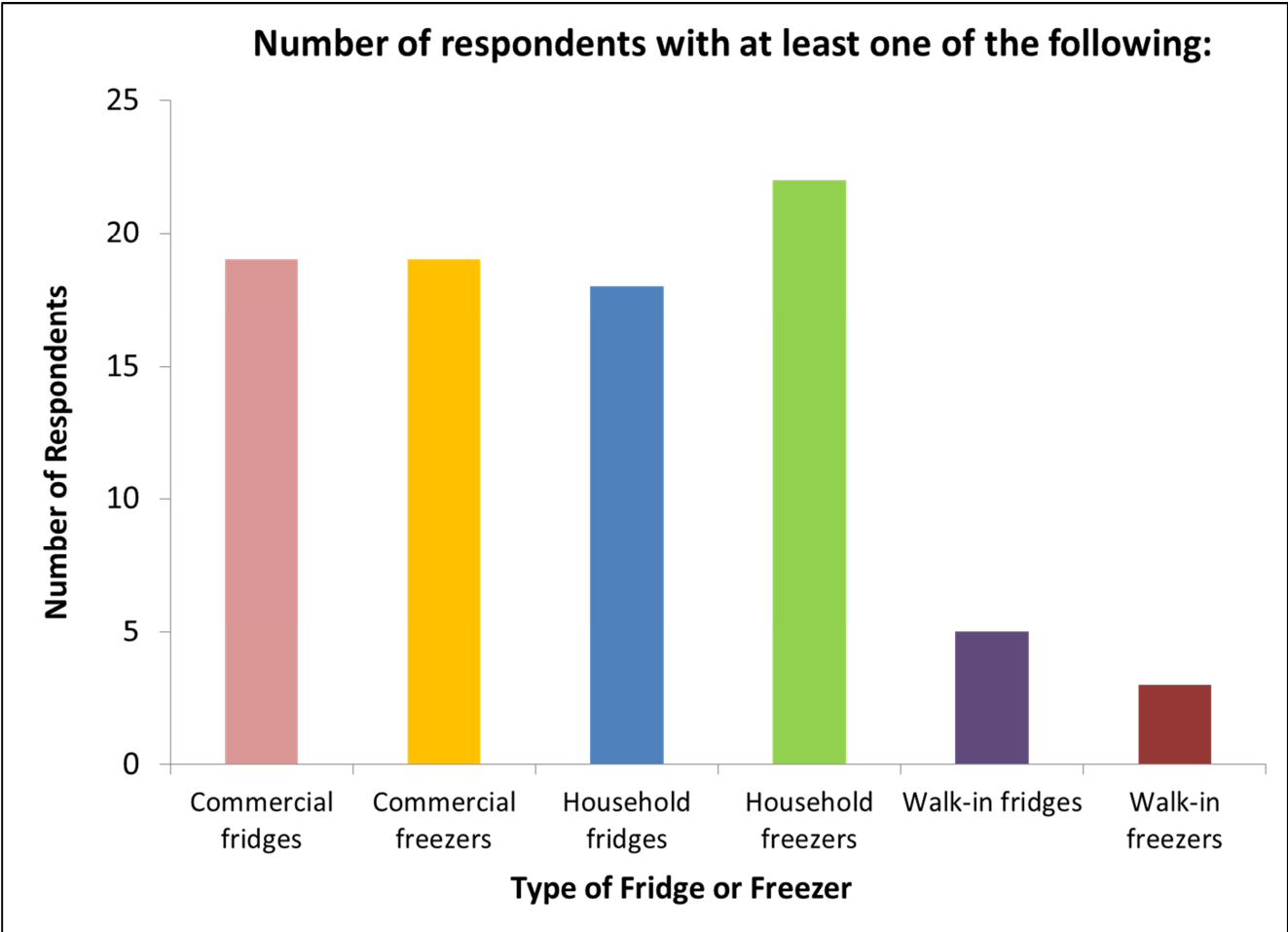


Figure 11. Graph of how many respondents have at least one of each type of refrigerator or freezer.

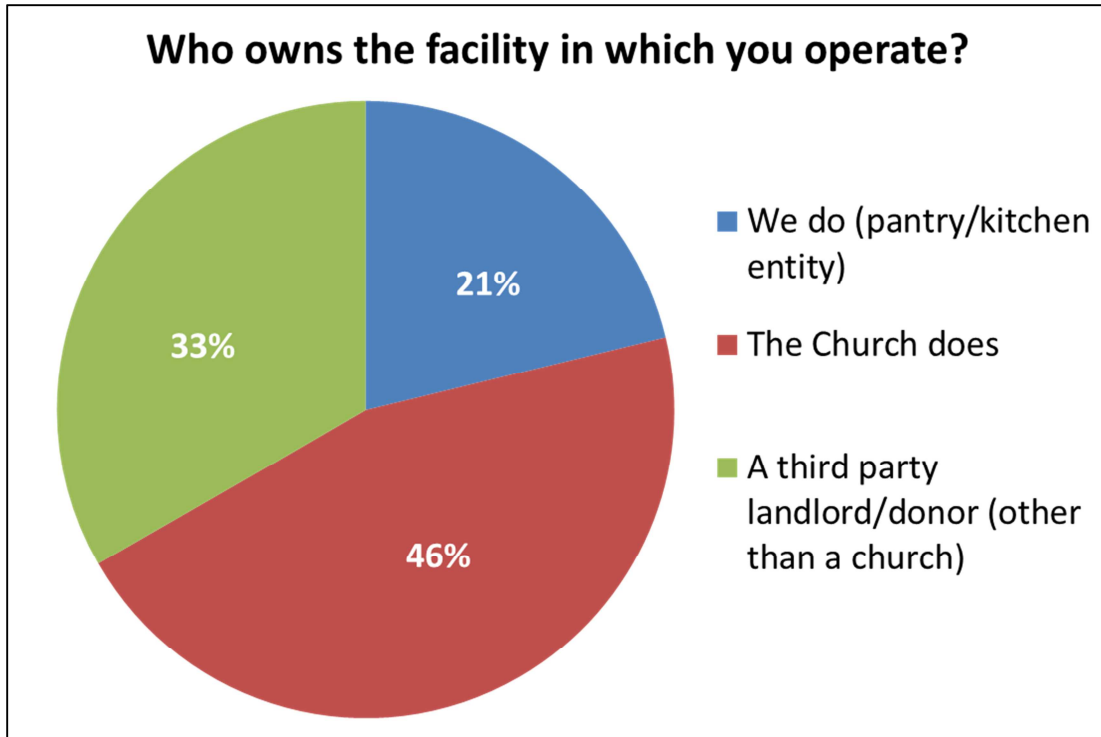


Figure 12. Graph of who owns the facilities in which pantries/kitchens operate.

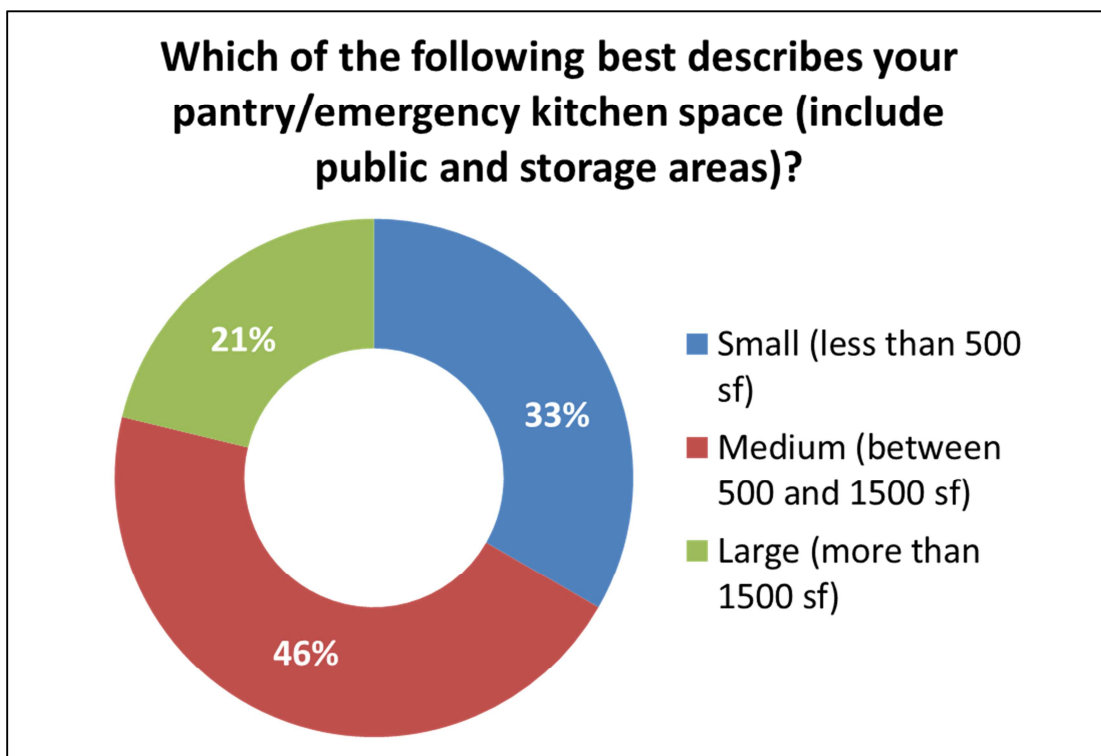


Figure 13. Graph of the size of the facilities in which respondents operate.

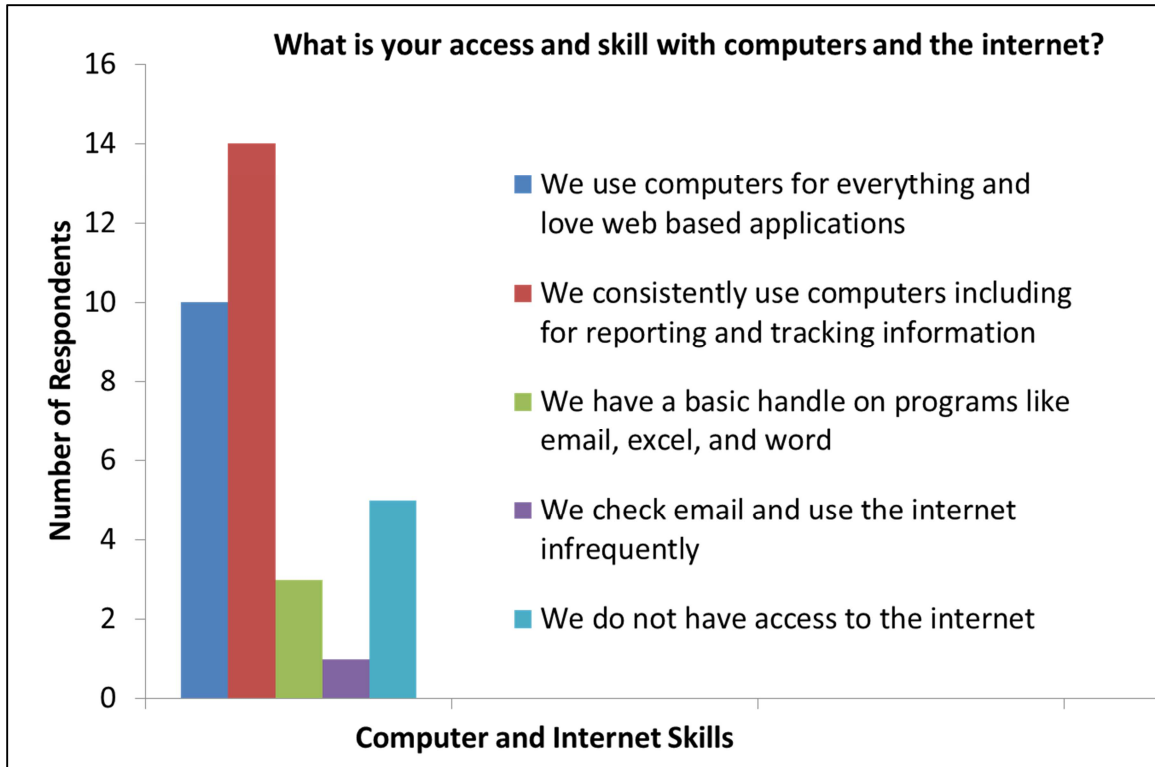


Figure 14. Graph of respondents access and skill with computers and the internet.

### 3.5 Results: Operations

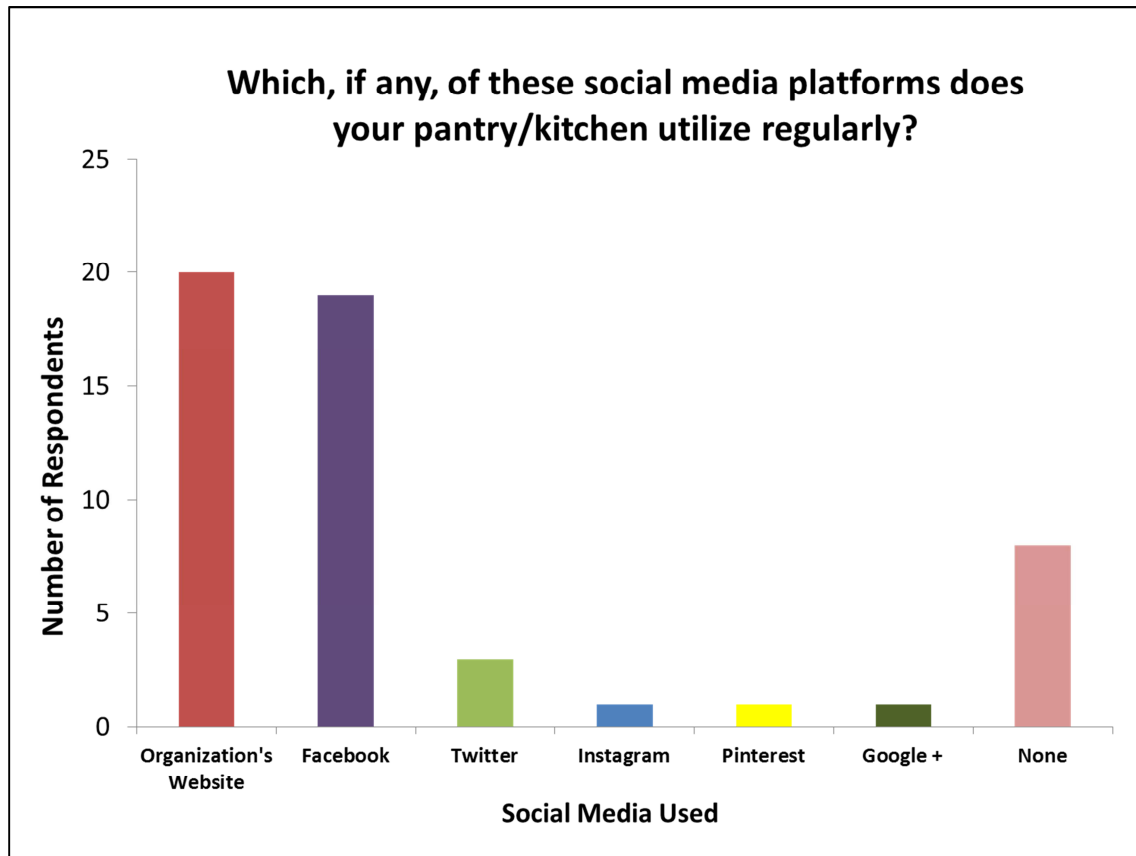


Figure 15. Graph of which social media platforms providers use regularly.

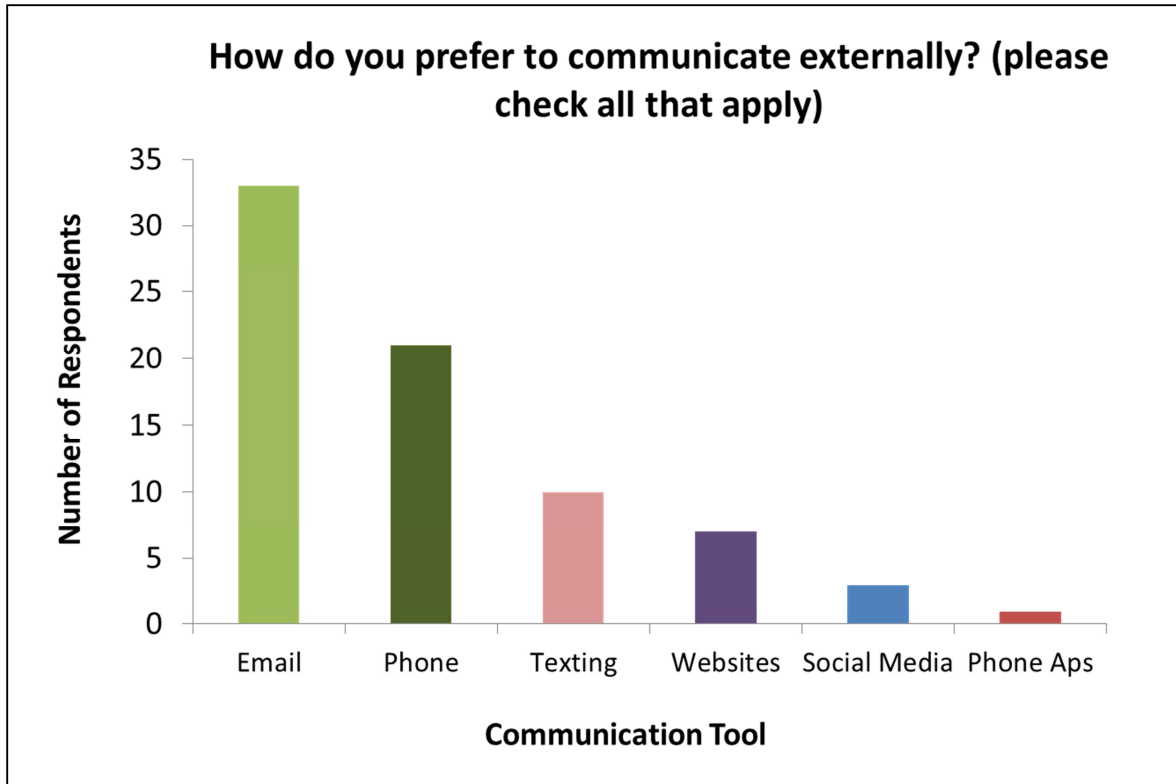


Figure 16. Graph of which methods respondents use to communicate externally.

### 3.6 Results: Capacity

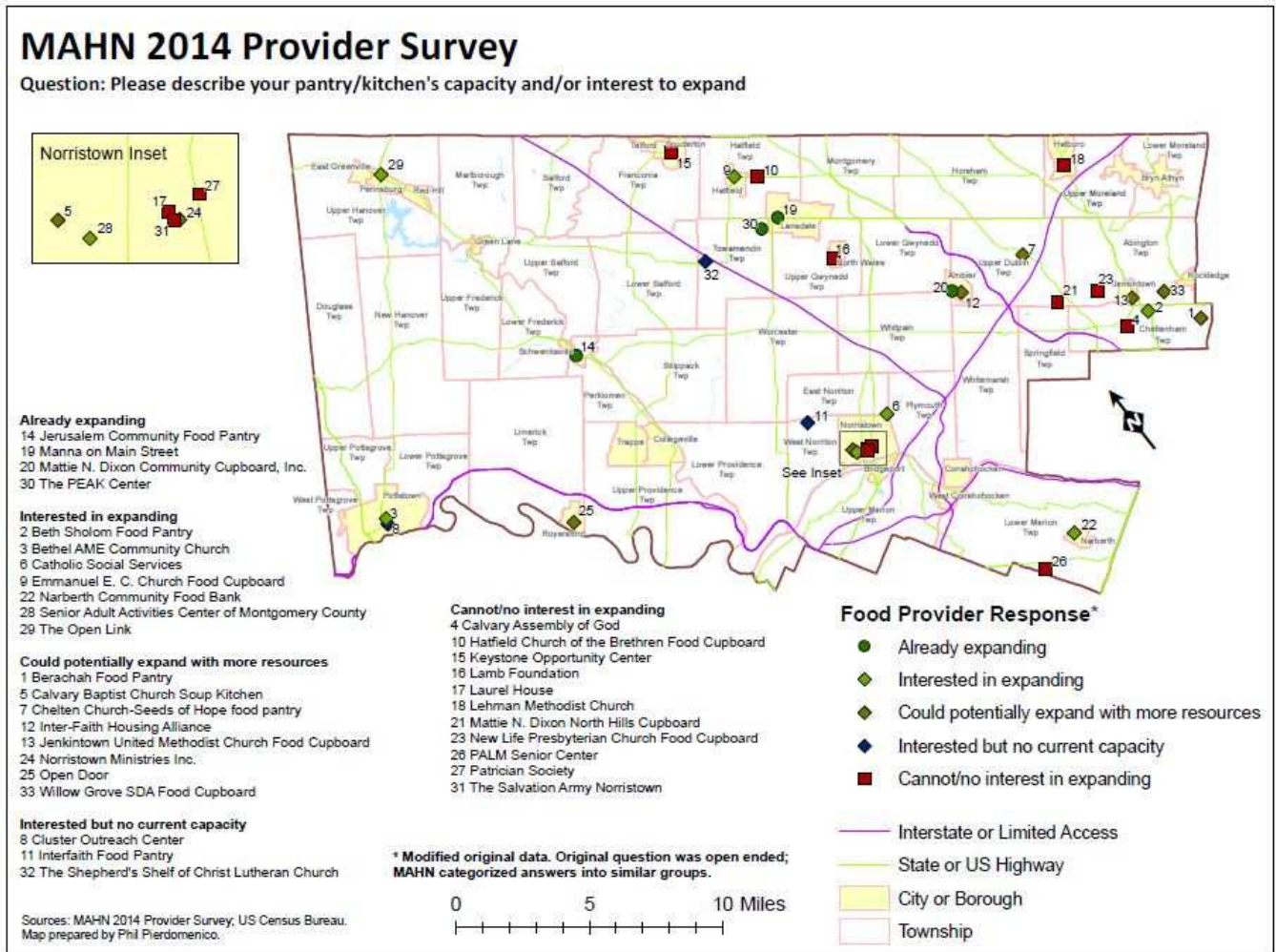


Figure 17. Map of providers capacity and interest in expanding.

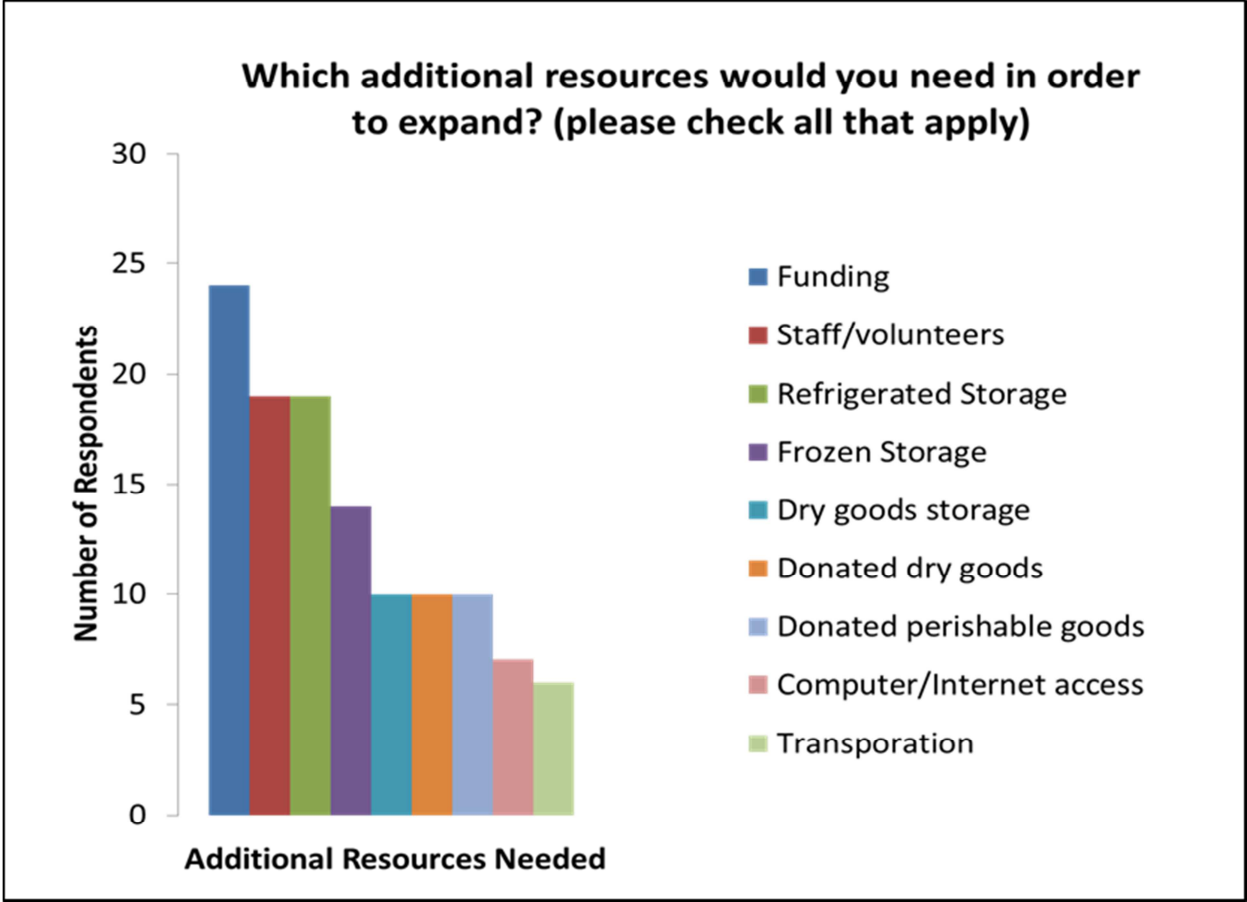


Figure 18. Graph of the additional resources that providers would need in order to expand.



# MAHN 2014 Provider Survey

Question: Which additional resources would you need in order to expand? (please check all that apply)

Answer: Transportation



**Respondents:**

- 6 Catholic Social Services
- 8 Cluster Outreach Center
- 15 Keystone Opportunity Center
- 19 Manna on Main Street
- 29 The Open Link
- 33 Willow Grove SDA Food Cupboard

**Food Provider Response**

- Need transportation
- Interstate or Limited Access
- State or US Highway
- City or Borough
- Township

Sources: MAHN 2014 Provider Survey; US Census Bureau.  
Map prepared by Phil Pierdomenico.

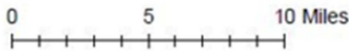


Figure 19. Map of respondents who marked that they needed additional transportation in order to expand.

# MAHN 2014 Provider Survey

Question: Which additional resources would you need in order to expand? (please check all that apply)

Answer: Computer/internet access

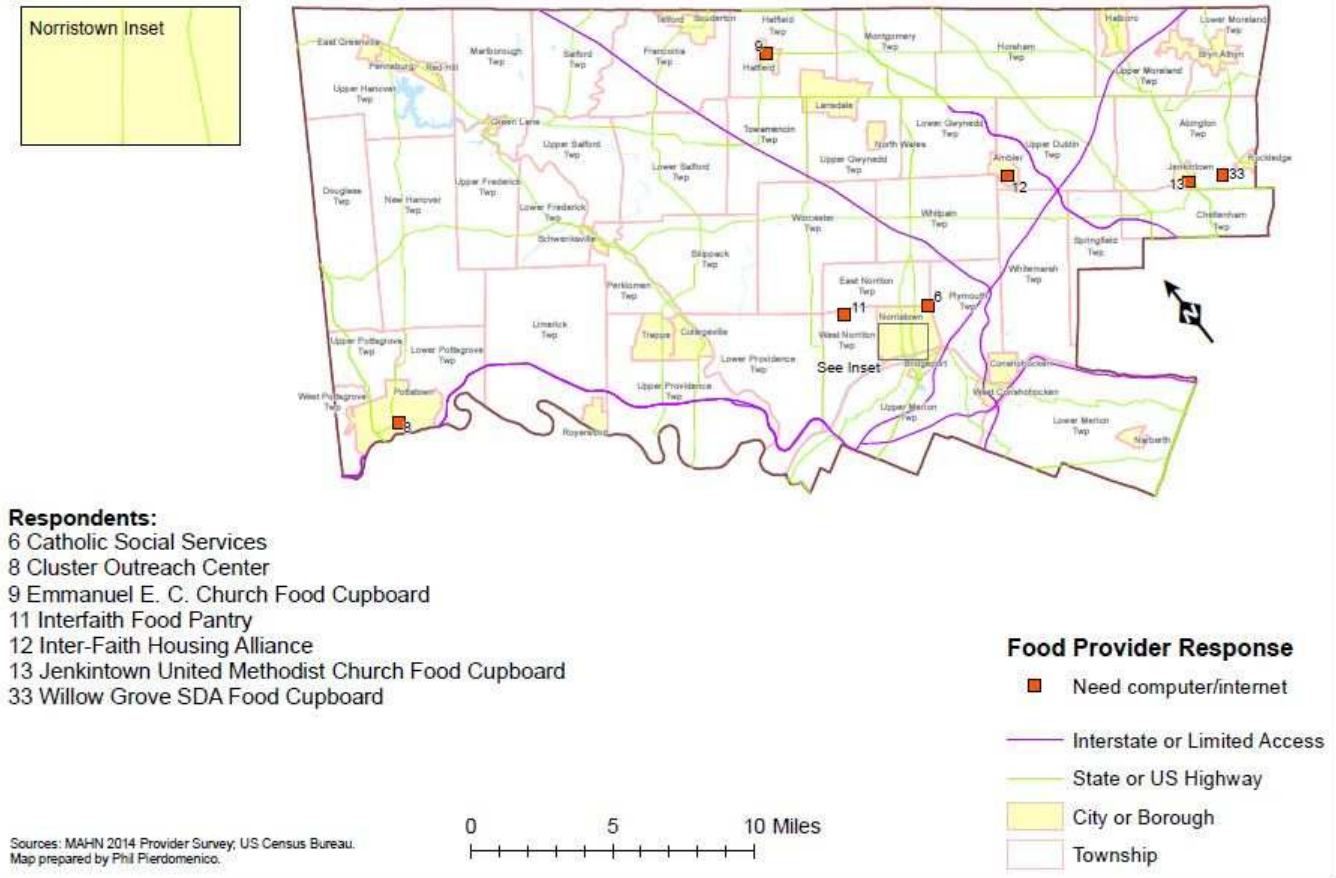


Figure 20. Map of respondents who marked that they needed additional computer/internet access in order to expand.

# MAHN 2014 Provider Survey

Question: Which additional resources would you need in order to expand? (please check all that apply)  
 Answer: Donated perishable goods



- Respondents:**
- 3 Bethel AME Community Church
  - 5 Calvary Baptist Church Soup Kitchen
  - 9 Emmanuel E. C. Church Food Cupboard
  - 11 Interfaith Food Pantry
  - 12 Inter-Faith Housing Alliance
  - 14 Jerusalem Community Food Pantry
  - 16 Lamb Foundation
  - 18 Lehman Methodist Church
  - 25 Open Door
  - 33 Willow Grove SDA Food Cupboard

**Food Provider Response**

- Need donated perishables
- Interstate or Limited Access
- State or US Highway
- City or Borough
- Township

Sources: MAHN 2014 Provider Survey, US Census Bureau.  
 Map prepared by Phil Pierdomenico.

0 5 10 Miles

Figure 21. Map of respondents who marked that they needed additional donated perishable goods in order to expand.

# MAHN 2014 Provider Survey

Question: Which additional resources would you need in order to expand? (please check all that apply)

Answer: Refrigerated storage



**Respondents:**

- 1 Berachah Food Pantry
- 5 Calvary Baptist Church Soup Kitchen
- 6 Catholic Social Services
- 7 Chelton Church-Seeds of Hope food pantry
- 8 Cluster Outreach Center
- 9 Emmanuel E. C. Church Food Cupboard
- 11 Interfaith Food Pantry
- 12 Inter-Faith Housing Alliance
- 13 Jenkintown United Methodist Church Food Cupboard
- 14 Jerusalem Community Food Pantry
- 15 Keystone Opportunity Center
- 16 Lamb Foundation
- 18 Lehman Methodist Church
- 22 Narberth Community Food Bank
- 23 New Life Presbyterian Church Food Cupboard
- 24 Norristown Ministries Inc.
- 25 Open Door
- 29 The Open Link
- 32 The Shepherd's Shelf of Christ Lutheran Church

**Food Provider Response**

■ Need refrigerated storage

— Interstate or Limited Access

— State or US Highway

■ City or Borough

□ Township

Sources: MAHN 2014 Provider Survey, US Census Bureau.  
Map prepared by Phil Pierdomenico.

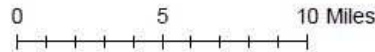


Figure 22. Map of respondents who marked that they needed additional refrigerated storage in order to expand.

# MAHN 2014 Provider Survey

Question: Does your program participate in Grocers Against Hunger (GAH) or food rescue?



- Yes**
- 1 Berachah Food Pantry
  - 3 Bethel AME Community Church
  - 6 Catholic Social Services
  - 7 Chelton Church-Seeds of Hope food pantry
  - 8 Cluster Outreach Center
  - 13 Jenkintown United Methodist Church Food Cupboard
  - 14 Jerusalem Community Food Pantry
  - 15 Keystone Opportunity Center
  - 16 Lamb Foundation
  - 19 Manna on Main Street
  - 20 Mattie N. Dixon Community Cupboard, Inc.
  - 21 Mattie N. Dixon North Hills Cupboard
  - 25 Open Door
  - 29 The Open Link
  - 31 The Salvation Army Norristown

- No, but we are interested in participating**
- 2 Beth Shalom Food Pantry
  - 5 Calvary Baptist Church Soup Kitchen
  - 12 Inter-Faith Housing Alliance
  - 17 Laurel House
  - 18 Lehman Methodist Church
  - 22 Narberth Community Food Bank
  - 23 New Life Presbyterian Church Food Cupboard
  - 24 Norristown Ministries Inc.
  - 30 The PEAK Center
  - 32 The Shepherd's Shelf of Christ Lutheran Church
  - 33 Willow Grove SDA Food Cupboard

- No, we are not interested in participating**
- 4 Calvary Assembly of God
  - 9 Emmanuel E. C. Church Food Cupboard
  - 10 Hatfield Church of the Brethren Food Cupboard
  - 26 PALM Senior Center
  - 27 Patrician Society
  - 28 Senior Adult Activities Center of Montgomery County
- Not sure**
- 11 Interfaith Food Pantry

**Food Provider Response**

- Yes
- ◆ No, but we are interested
- ◆ No, we are not interested
- Not sure
- GAH Store
- Interstate or Limited Access
- State or US Highway
- City or Borough
- Township

Sources: MAHN 2014 Provider Survey, US Census Bureau. Map prepared by Phil Pierdomenico.



Figure 23. Map of whether or not providers participate in Grocers Against Hunger.

# MAHN 2014 Provider Survey

Respondents who are not participating in GAH but are interested who also have access to a vehicle

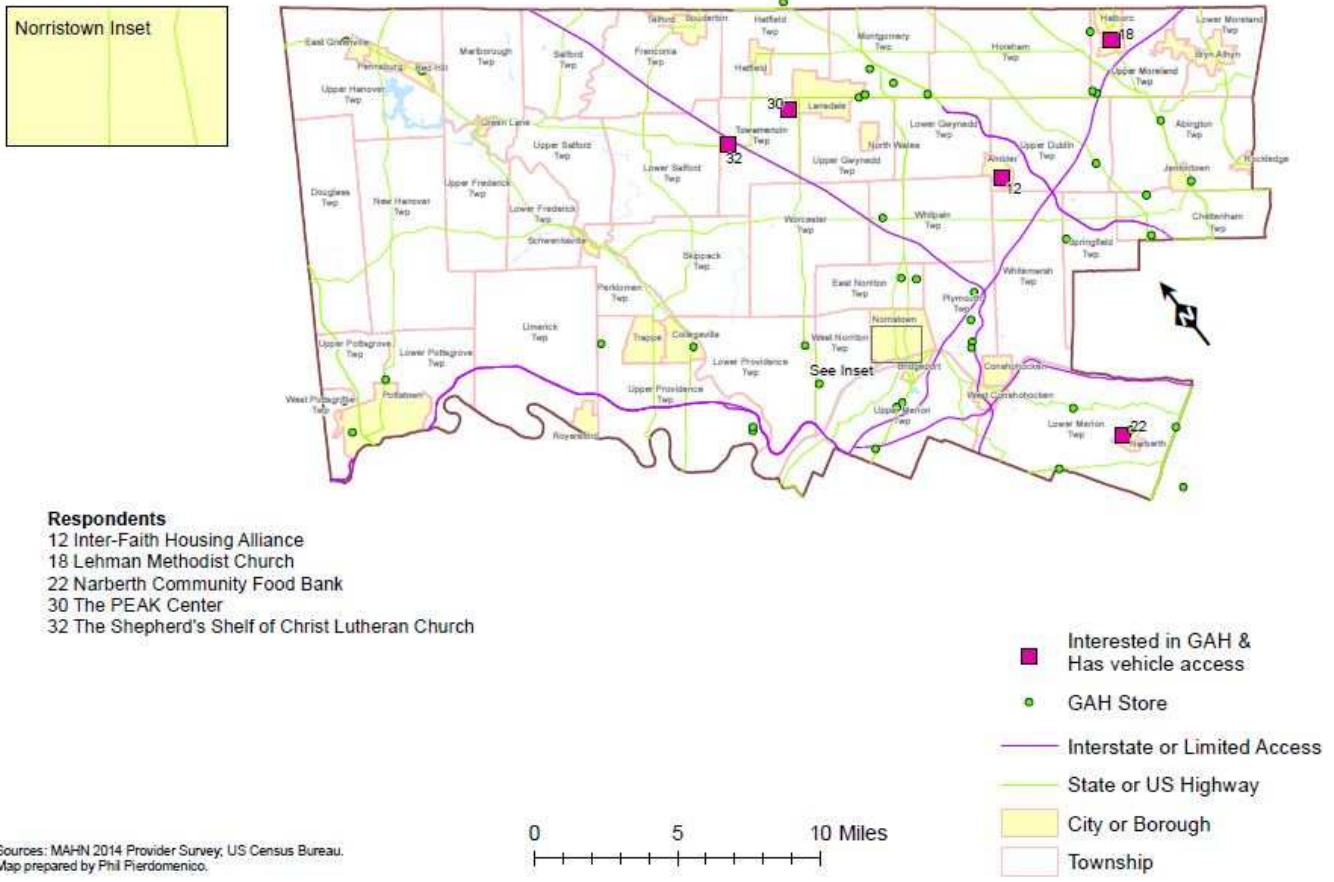


Figure 24. Map of providers that are interested in GAH and have access to a vehicle.

**Would you or someone from your pantry/kitchen be interested in attending meetings of local food providers like yourselves to participate in a support network of peers, and share information and best practices?**

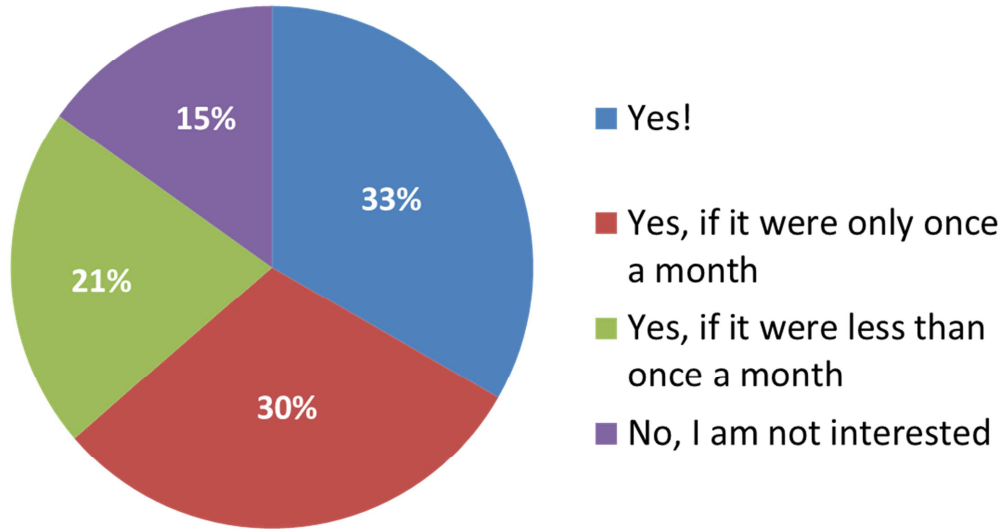


Figure 25. Graph of whether providers would be interested in attending future meetings.

### 3.7 Results: Infographic

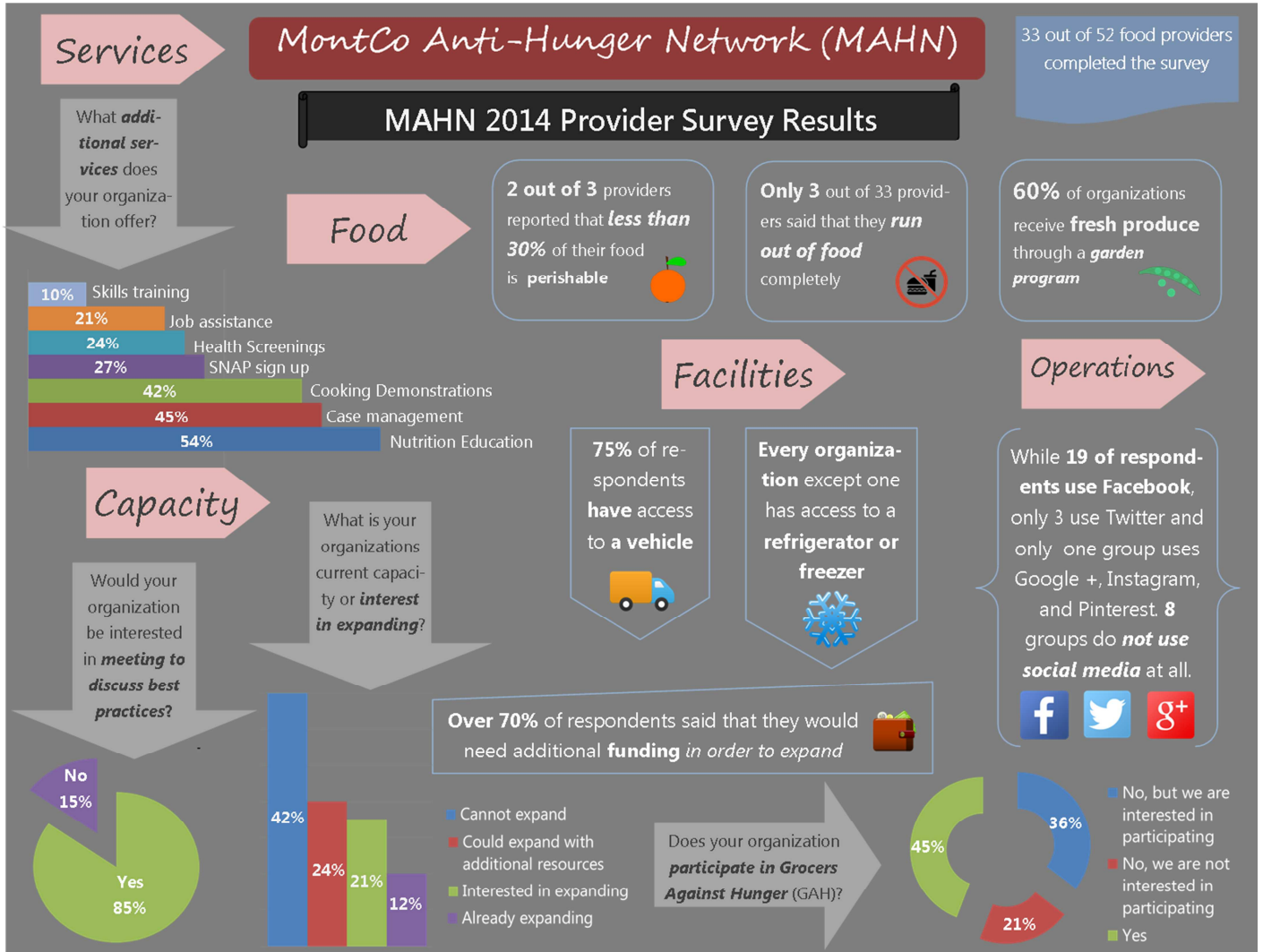


Figure 26. Infographic that summarizes the most important findings of the survey.



## **4.0 Discussion**

Overall, the results from the survey helped achieve the goal of understanding the existing provider network. The survey provided information on providers' current resources and limitations as well as capacity to expand. This information will be crucial for creating the prioritized list of next steps after the initial program year. This discussion section highlights the key findings from the survey. It also notes places where the information the survey gathered was imperfect, and where the questions will be improved for future surveys.

### **4.1 Discussion: Introduction**

The survey results and analysis gave a clear picture of where food providers exist in the county. Figure 1 shows that there are thick clusters of providers, especially around Norristown. When overlaid with poverty data in Figure 2, one can see that the increased number of pantries/kitchens corresponds with the increased need in most areas, especially in the deepest pockets of poverty. Despite this, there are still vast areas in the county, mainly in the western region, where there are little to no providers at all. Questions still remain about how clients and potential clients in those regions are accessing emergency food services as well as whether these clusters meet the total need in high poverty areas.

### **4.2 Discussion: Services**

The Services section gave a picture of how often pantries/kitchens are open for distribution. As Figure 6 shows, the vast majority of respondents are open 1-2 days per week. There are only five that are open less than that, 1-2 times per month. While most pantries/kitchens are open at least once a week, only eight are open five or more days a week. The wide range in operations is also corroborated by Figure 5, which shows a map of the number of clients that each pantry/kitchen serves. There is an almost equal distribution between organizations that serve 1-100 people, 100-250 people, 250-500 people, and over 500 people per month. This variety in provider operations means that any future programs will have to be catered to different needs for different types of organizations. For example, food redistribution will have to take into account which organizations are open frequently and can consistently take in additional food, and which organizations will only be able to take food irregularly when they have a distribution.

The survey showed that almost all of the respondents are providing services in addition to food. Figure 7 shows that almost half of the organizations are providing nutrition education, case management/referrals, and food/cooking demonstrations. Organizations are also working to improve clients' health and job skills. In the comments section for this question, providers noted additional services that ranged from exercise classes to thrift stores. Overall, the amount of effort and variety of services being provided in the county are impressive. Additionally, there is an opportunity for organizations to learn from each other not just about food distributions, but about how they serve clients' other various needs. For example, many pantries and kitchens are most likely creating their own list of recipes or nutrition information. This work could potentially be

shared which would reduce the collective administrative burden and make the programs more effective. Future programs could strengthen these services through sharing best practices, networking at conferences and coalitions meetings, and eventually even support county wide initiatives. Ultimately, these services have the potential to address the root causes of hunger and reduce the need for emergency food altogether.

### **4.3 Discussion: Food**

The food section of the survey generated some surprising results and also raised more questions for the future. As shown in Figure 8, the question “do you ever run out of food, and if so how often?” received only three responses where providers commented that their organizations ran out often. Six respondents mentioned that they run out of specific items, and another six commented that they run low at certain times. The majority, 18, said that they never run out of food. This was a surprising result, given the increased demand that pantries and kitchens have been facing in recent years. While this result was encouraging, it might not give an entirely accurate picture. This question might not have been specific enough and might not have given enough options to describe desired food levels. For instance, while groups might have enough food overall, they might want more perishables, especially fresh produce and meat. Groups also might run out more during the winter months. Future surveys will include specific questions on if organizations ever run out at any time of the year or if they ever run out of or low on particular items.

One of the most telling results from the survey is the percent of perishables that pantries/kitchens distribute, as seen on Figure 9. For the majority of respondents, of the food that they give away to clients, less than 30% of it is perishable, which includes produce, dairy, and meat. One third of these organizations are providing 0-10% perishables. This result is striking and not in accordance with best practices for nutrition and health. This percentage is something that should be increased in the future in order to improve access to nutritious food in the county. This would shift the focus for most pantries/kitchens from the quantity of food distributed to the quality.

One possibility for connecting fresh produce to providers is through garden programs. Figure 10 shows that 60% of respondents answered that they already receive produce from a garden program. That figure shows that there is great interest in garden programs and that these programs are wide spread. Given that, 40% of respondents are not receiving any food from garden programs. This is one way to increase fresh produce to providers in the coming years.

Another potential source of perishable food is from the Grocers Against Hunger (GAH) program. The Philadelphia Grocers Against Hunger (GAH) program unites grocers throughout the Delaware Valley in the fight against hunger. Because of strict quality guidelines, stores regularly discard items, even though they are healthy, nutritious and completely safe to eat. GAH strives to maximize the identification and donation of these products to food rescue. Examples of donated items include those that may have slightly damaged packaging, are close to code or past

date codes (sell by date), are discontinued, or, as in the case of produce, do not meet retail quality standards. Partnering grocers may donate dairy/eggs, produce, meat, frozen foods, bakery and dry grocery items. Nearly 200 grocery retailers throughout nine Pennsylvania and New Jersey counties, including MontCo, participate in GAH. Qualified partner member agencies receive rescued food items by directly servicing the store or by having donations delivered to their facility by a Philabundance truck. In most cases the retail grocery partners are serviced one to three times per week.

As Figure 23 shows, 15 groups are already participating in GAH. An additional 11 groups do not participate in GAH, but are interested in participating. This is encouraging because if the providers are eligible to receive GAH and have access to a vehicle, then it is relatively easy to add them into the existing program. To narrow which organizations are eligible for GAH, Figure 24 looks at providers that are not participating in GAH but are interested in participating and have access to a vehicle. The map also includes locations of participating GAH stores. Philabundance is going to move forward with these five organizations in Figure 24 to see if they are eligible to participate in the program and receive an additional source of perishable goods. In the future, another potential initiative could be to increase vehicle access for providers, which could subsequently increase participation in GAH.

#### **4.4 Discussion: Facilities**

The facilities questions provided information that is crucial to understanding the storage, refrigeration, and vehicle capacity of each organization. Most of this information will be useful to have in a database, so that future programs will have access to what capabilities each pantry and kitchen has. For example, this information could be useful when creating a food hub or anchor agency model at larger agencies, where larger organizations store food and redistribute it to smaller organizations. With this Facilities data, it will be easy to categorize information such as small, medium, and large spaces (see Figure 13).

The most notable results from the facilities section were about refrigeration and freezing capability (See Figure 11). While every organization but one has access to at least one refrigerator or freezer, only three respondents have walk in freezers and only five respondents have access to walk in refrigerators. This is one of the major limiting factors for pantries/kitchens that want to distribute additional perishable goods. These findings were confirmed by a question in the capacity section of the survey which asked “what additional resources would you need in order to expand”. The second most common answer to this question (19 respondents) was refrigeration capacity (see Figure 18). The need for additional cooling space is immense, and something will need to be fixed in order to increase the percentage of perishable foods that organizations are distributing.

#### **4.5 Discussion: Operations**

Operations gave a mixed picture of organizations' computer and internet skills. In one question, "how do you prefer to communicate externally?", every respondent answered that email is a preferred form of communication. While many respondents also prefer to use phones (21 out of 33), it is noteworthy that email was more popular, and that no one prefers to only communicate by phone (See Figure 11). This seems to indicate that providers are using computers and the internet on a regular basis. The question "what is your access and skill with computers and the internet?" shows a more mixed result. As Figure 14 shows, while the majority of respondents said that they use the internet and computers regularly, six groups do not have access to computers or the internet at work or use it infrequently. While it is a minority, it is still a significant amount of providers that do not have access to a crucial tool for improving services.

Finally, as seen in Figure 15, the response to the question "Which, if any, of the social media platforms does your pantry/kitchen utilize regularly?" shows that most pantries/kitchens social media use is limited to the organizations' website and Facebook. Only three organizations use Twitter, and only one organization uses Instagram, Pinterest, and Google +. Eight respondents reported that they do not use social media at all. This is significant for future communication between food providers. Redistributing food will take frequent communication, and tools such as texting, websites, and social media apps can be quicker than phone calls or emails. These answers show that despite the ease that new technologies can provide, continuing to use email and phones might still be the best way to communicate between organizations.

#### **4.6 Discussion: Capacity**

Overall, the survey shows that most pantries and kitchens have some desire to expand, but their capacity to expand is limited by space, time, funding, and a myriad of other factors. One third of the respondents cannot expand or have no interest in expanding, and an additional three expressed the desire to expand but said that they could not at this time. This is significant to realize that any future programs should not be entirely focused on expansion and growth. Many providers cannot grow their organizations, but that doesn't mean that they should not be included in an anti-hunger network. Despite this, eight providers are interested in expanding some aspect of their program and would be able to do so with additional resources. An additional seven providers showed an enthusiastic interest in expanding, and four are already expanding or have immediate plans to expand. This means that there is significant potential for growth among the food providers in MontCo.

The question "which additional resources would you need in order to expand?" showed what resources would be needed in order to expand food providers' capacity. The number one need is additional funding. This is not surprising given the consistent need for funding across nonprofit agencies. Tied for second are staff/volunteers and refrigerated storage. Refrigerated storage is discussed in Section 4.4. Similar to funding, staff and volunteers are a constant need among nonprofit agencies. This is exacerbated at pantries and kitchens because most small and even medium sized organizations are run entirely by volunteers. This shows that there are

opportunities to keep pantries/kitchens updated on available resources such as grants, volunteer fairs, and internship opportunities. Additionally, for future surveys, a new question should capture how many staff and volunteers each agency has. This could give a more precise idea of the capacity of each agency.

Finally, the survey asked if organizations were interested in attending meetings with peers to discuss best practices (see Figure 25). Only five respondents said that they were not interested in meeting. The rest, 85% of providers, responded that they were interested in meeting with their peers, although some groups could only meet infrequently. This shows that there is potential to form a strong network and for pantries/kitchens to work on projects together.

While the results of this survey have been informative, it has also raised more questions for future surveys. Next year, in addition to trying to reach more providers to survey, the following questions will be included:

- What is your unique number of client visits in a month?
- Do you have multiple sites?
- What zip codes or townships does your pantry/kitchen serve?
- Do you ever run out of certain items? If so, what items?
- Are there certain times of the year/month when you run out of food, if so, when?
- Would you be willing to be open more often/for longer hours if you had access to more food?
- How stable is your access to a vehicle? Do you own it yourself or is it owned by volunteers?
- Do you ever have to throw away food at your agency?
- How many staff members and volunteers do you have?
- Is your pantry a full choice or bagged system?

## **5.0 Conclusion**

This survey was the first attempt by MAHN to collect information about all of the food providers in Montgomery County. These results highlight important details about where pantries and kitchens are located, their involvement in programs such as garden programs or GAH, and ability and willingness to expand in certain areas. This information will be used as a database to track and understand each organization's resources and capacity in MontCo. Additionally, the data collected from this survey will be used as a way to form priorities for improving the emergency food network.

## **6.0 Acknowledgments**

This survey and report could not have been made without the generosity of multiple people and organizations. To start, the MontCo Anti-Hunger Network would like to thank the North Penn Community Health Foundation for funding this project. This project and research would be

impossible without its support. Additionally, MAHN would like to thank Phil Pierdomenico at Philabundance who created all of the GIS maps in this report. His analysis will be crucial for MAHN moving forward. Finally, MAHN would like to thank all of the 33 respondents who took the time to fill out the 2014 Provider Survey: Berachah Food Pantry, Beth Sholom Food Pantry, Bethel AME Community Church, Calvary Assembly of God, Calvary Baptist Church Soup Kitchen, Catholic Social Services, Cheltenham Church-Seeds of Hope food pantry, Cluster Outreach Center, Emmanuel E. C. Church Food Cupboard, Hatfield Church of the Brethren Food Cupboard, Interfaith Food Pantry, Inter-Faith Housing Alliance, Jenkintown United Methodist Church Food Cupboard, Jerusalem Community Food Pantry, Keystone Opportunity Center, Lamb Foundation, Laurel House, Lehman Methodist Church, Manna on Main Street, Mattie N. Dixon Community Cupboard, Inc., Mattie N. Dixon North Hills Cupboard, Narberth Community Food Bank, New Life Presbyterian Church Food Cupboard, Norristown Ministries Inc., Open Door, PALM Senior Center, Patrician Society, Senior Adult Activities Center of Montgomery County, The Open Link, The PEAK Center, The Salvation Army Norristown, The Shepherd's Shelf of Christ Lutheran Church, and Willow Grove SDA Food Cupboard.

## Appendices

### A: All survey questions and responses

#### a. Introduction

<b>Please enter your full name</b>	<b>Please enter your agency name</b>	<b>Please enter your title</b>
Jeannette Hood	Berachah Food Pantry	Director
Ellyn Lehr	Beth Sholom Food Pantry	Manager
Juanita Jackson	Bethel AME Community Church	Director, Food Pantry
David L. Schmiel	Calvary Assembly of God	Food Bank Manager
Karen S. Long	Calvary Baptist Church Soup Kitchen	Soup Kitchen Coordinator
Elizabeth Peteraf	Catholic Social Services	Administrator
Sandy Knight	Chelten Church-Seeds of Hope food pantry	Compassion Ministry Director
Sherrie Fazekas	Cluster Outreach Center	Food Services Manager
Janet Hague	Emmanuel E. C. Church Food Cupboard	Coordinator
Kelly Poehlmann	Hatfield Church of the Brethren Food Cupboard	Director
Kathleen Van Horn	Interfaith Food Pantry	Manager
Rebecca Kelly	Inter-Faith Housing Alliance	Food Cupboard Coordinator
Mindy Bartscherer	Jenkintown United Methodist Church Food Cupboard	Manager
Loretta Stever	Jerusalem Community Food Pantry	Co-Director
Cindy Dembrosky	Keystone Opportunity Center	Food Pantry Coordinator
Donna L. Mengel	Lamb Foundation	President
Jennifer Boyer	Laurel House	Senior Director
Phyllis Carter	Lehman Methodist Church	Outreach Chairperson
Julie McCabe	Manna on Main Street	Events & Food Outreach Manager
Christine Bouley	Mattie N. Dixon Community Cupboard, Inc.	Executive Director
Christine Bouley	Mattie N. Dixon North Hills Cupboard	Executive Director
Gerene(Gigi) Tevlin-Moffat	Narberth Community Food Bank	Director
David Douds	New Life Presbyterian Church Food Cupboard	Deacon
Sunanda Charles	Norristown Ministries Inc	Executive Director
Teresa Robin	Open Door	Food Pantry Coordinator
Felicia A. Howard	PALM Senior Center	Social Worker
Joseph Maccolini	Patrician Society	Executive Director
Linda Collins	Senior Adult Activities Center of Montgomery County	Executive Director
Stuart Bush	The Open Link	Executive Director
Kay Pagni	The PEAK Center	Asst Director/Social Services Coord
Joyce Goodwin	The Salvation Army Norristown	Administrative Assistance
Lois Taylor Kadel	The Shepherd's Shelf of Christ Lutheran Church	Coordinator
Winsome Wint	Willow Grove SDA Food Cupboard	Assistant

## b. Services

Services Question 1: How many clients or households do you serve per month?<sup>2</sup>

<b>Agency</b>	<b>Clients</b>
Berachah Food Pantry	3,100
Beth Sholom Food Pantry	450
Bethel AME Community Church	50
Calvary Assembly of God	90
Calvary Baptist Church Soup Kitchen	375
Catholic Social Services	2,325
Chelton Church-Seeds of Hope food pantry	1380
Cluster Outreach Center	2,250
Emmanuel E. C. Church Food Cupboard	110
Hatfield Church of the Brethren Food Cupboard	90
Interfaith Food Pantry	290
Inter-Faith Housing Alliance	100
Jenkintown United Methodist Church Food Cupboard	410
Jerusalem Community Food Pantry	190
Keystone Opportunity Center	237
Lamb Foundation	277
Laurel House	20
Lehman Methodist Church	250
Manna on Main Street	1,350
Mattie N. Dixon Community Cupboard, Inc.	200
Mattie N. Dixon North Hills Cupboard	156
Narberth Community Food Bank	780
New Life Presbyterian Church Food Cupboard	280
Norristown Ministries Inc	1,000
Open Door	116
PALM Senior Center	45
Patrician Society	475
Senior Adult Activities Center of Montgomery County	315
The Open Link	500
The PEAK Center	841
The Salvation Army Norristown	369
The Shepherd's Shelf of Christ Lutheran Church	138
Willow Grove SDA Food Cupboard	70

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<sup>2</sup> In Excel, converted answered that specific households as the units to clients, using an estimated 3 clients per household.



Services Question 2: How much food (in lbs) do you estimate you distribute per month?

<b>Agency</b>	<b>Food (lbs)</b>
Berachah Food Pantry	18,000
Beth Sholom Food Pantry	unknown
Bethel AME Community Church	800
Calvary Assembly of God	1140
Calvary Baptist Church Soup Kitchen	unknown
Catholic Social Services	25000
Chelton Church-Seeds of Hope food pantry	28,000
Cluster Outreach Center	52
Emmanuel E. C. Church Food Cupboard	1410
Hatfield Church of the Brethren Food Cupboard	3500
Interfaith Food Pantry	2300
Inter-Faith Housing Alliance	unknown
Jenkintown United Methodist Church Food Cupboard	18,000
Jerusalem Community Food Pantry	7000
Keystone Opportunity Center	20,000
Lamb Foundation	1800
Laurel House	unknown
Lehman Methodist Church	unknown
Manna on Main Street	44000
Mattie N. Dixon Community Cupboard, Inc.	100
Mattie N. Dixon North Hills Cupboard	1470
Narberth Community Food Bank	unknown
New Life Presbyterian Church Food Cupboard	7200
Norristown Ministries Inc	200
Open Door	9600
PALM Senior Center	unknown
Patrician Society	10000
Senior Adult Activities Center of Montgomery County	unknown
The Open Link	12000
The PEAK Center	1875
The Salvation Army Norristown	5535
The Shepherd's Shelf of Christ Lutheran Church	13500
Willow Grove SDA Food Cupboard	1,850

Services Question 3: What are your operating days and times?

Agency	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Berachah Food Pantry	Closed	Closed	Closed	9:30am-1:00pm	12:00pm-1:00 pm	Closed	Closed
Beth Sholom Food Pantry	Closed	Closed	1:00pm-3:00pm	Closed	Closed	Closed	Closed
Bethel AME Community Church	6:00pm-8:00pm	Closed	Closed	Closed	Closed	Closed	Closed
Calvary Assembly of God	Closed	8:30am-11:00am	Closed	Closed	Closed	Closed	Closed
Calvary Baptist Church Soup Kitchen	11:30am-12:30pm	Closed	Closed	Closed	Closed	Closed	Closed
Catholic Social Services	9:00am-11:00am	Closed	Closed	9:00am-11:00am, 5:00pm-6:30pm	Closed	Closed	Closed
Chelton Church-Seeds of Hope food pantry	Closed	10:00am-1:00pm	7:00 pm-9:00 pm	Closed	10:00am-1:00pm	Closed	Closed
Cluster Outreach Center	9:00am-12:00pm	9:00am-12:00pm	9:00am-12:00pm	9:00am-12:00pm	9:00am-12:00pm	Closed	Closed
Emmanuel E. C. Church Food Cupboard	Closed	5:30pm-6:30pm	5:30pm-6:30pm	Closed	Closed	Closed	Closed
Hatfield Church of the Brethren Food Cupboard	6:30pm-7:30pm	12:00pm-2:00pm	Closed	Closed	Closed	10:00am-11:00am	Closed
Interfaith Food Pantry	8:30am-11:00am	Closed	Closed	8:30am-11:00am	Closed	8:30am-11:00am	Closed
Inter-Faith Housing Alliance	11:00am-1:00pm	11:00am-1:00pm	11:00am-1:00pm	11:00am-1:00pm	11:00am-1:00pm	Closed	Closed
Jenkintown United Methodist Church Food Cupboard	Closed	Closed	Closed	12:00pm-2:00pm	Closed	Closed	Closed
Jerusalem Community Food Pantry	Closed	Closed	Closed	6:00pm-8:00pm	Closed	9:00am-11:00am	Closed
Keystone Opportunity Center	Closed	10:00am-2:00pm	10:00am-2:00pm, 5:00pm-7:00pm	10:00am-2:00pm	Closed	Closed	Closed
Lamb Foundation	10:00am-6:00pm	10:00am-6:00pm	10:00am-6:00pm	10:00am-6:00pm	10:00am-6:00pm	10:00am-6:00pm	Closed
Laurel House	7:00am-7:00pm	7:00am-7:00pm	7:00am-7:00pm	7:00am-7:00pm	7:00am-7:00pm	7:00am-7:00pm	7:00am-7:00pm
Lehman Methodist Church	9:00am-2:00pm	9:00am-2:00pm	9:00am-2:00pm	9:00am-2:00pm	Closed	Closed	Closed
Manna on Main Street	1:00pm-3:45 p.m, 6:00pm-7:30pm	1:00pm-3:45pm	9:00am-11:00 a.m, 3:00pm-6:00 p.m.	1:00pm-3:45pm	1:00pm-3:45pm	Closed	Closed
Mattie N. Dixon Community Cupboard, Inc.	9:30am-11:30am	Closed	9:30am to 11:30am	Closed	Closed	Closed	Closed
Mattie N. Dixon North Hills Cupboard	Closed	Closed	Closed	9:00am-11:00am	Closed	Closed	Closed

Narberth Community Food Bank	Closed	9:00am-1:00pm, 6:00pm-7:30pm	Closed	Closed	Closed	Closed	Closed
New Life Presbyterian Church Food Cupboard	Closed	6:00pm-7:00pm	Closed	1:30pm-2:30pm	Closed	Closed	Closed
Norristown Ministries Inc	7:00am-11:30am	7:00am-11:30am	7:00am-11:30am	7:00am-11:30am	7:00am-11:30am	7:00am-11:30am	7:00am-11:30am
Open Door	Closed	Closed	Closed	12:00pm-4:00pm	Closed	Closed	Closed
PALM Senior Center	Closed	Closed	1:00pm-3:00pm	Closed	Closed	Closed	Closed
Patrician Society	Closed	1:00pm-3:00pm	Closed	1:00pm-3:00 p.m.	Closed	Closed	Closed
Senior Adult Activities Center of Montgomery County	11:00am-1:00pm	11:00am-1:00pm	11:00am-1:00pm	11:00am-1:00pm	11:00am-1:00pm	11:00am-1:00pm	Closed
The Open Link	Closed	1:30pm-4:00pm, 5:00pm-7:00pm	Closed	10:30am-11:30am, 1:30pm-4:00 pm	10:30am-11:30am, 1:30pm-4:00 pm	Closed	Closed
The PEAK Center	8:00am-4:00pm	8:00am-4:00pm	8:00am-4:00pm	8:00am-4:00pm	8:00am-4:00pm	Closed	Closed
The Salvation Army Norristown	Closed	11:00 am - 2:00 pm	Closed	Closed	Closed	Closed	Closed
The Shepherd's Shelf of Christ Lutheran Church	6:30pm-8:00pm	Closed	6:30pm-8:00pm	Closed	Closed	Closed	Closed
Willow Grove SDA Food Cupboard	Closed	Closed	Closed	11:00am-2:00pm	Closed	Closed	Closed

Services Question 4: What is the frequency of your schedule?

<b>Agency</b>	<b>Response</b>	<b>Other (please specify)</b>
Berachah Food Pantry	Weekly	No answer
Beth Sholom Food Pantry	Weekly	No answer
Bethel AME Community Church	Monthly	(Every 3rd / 4th) Monthly
Calvary Assembly of God	Monthly	No answer
Calvary Baptist Church Soup Kitchen	Weekly	No answer
Catholic Social Services	Weekly	No answer
Chelton Church-Seeds of Hope food pantry	Weekly	No answer
Cluster Outreach Center	Monthly	No answer
Emmanuel E. C. Church Food Cupboard	Bi-Weekly	1st Tue. & 3rd Wed. each month
Hatfield Church of the Brethren Food Cupboard	Monthly	1 Monday, 2 Tuesdays & 1 Saturday each month
Interfaith Food Pantry	Weekly	No answer
Inter-Faith Housing Alliance	Weekly	No answer
Jenkintown United Methodist Church Food Cupboard	Weekly	No answer
Jerusalem Community Food Pantry	Weekly	By appointment
Keystone Opportunity Center	Weekly	No answer
Lamb Foundation	Weekly	we are open when our Thrift Shop is open
Laurel House	Weekly	No answer
Lehman Methodist Church	Weekly	No answer
Manna on Main Street	Weekly	No answer
Mattie N. Dixon Community Cupboard, Inc.	Weekly	Serve families once a month, two days a week.
Mattie N. Dixon North Hills Cupboard	Weekly	No answer
Narberth Community Food Bank	Weekly	No answer
New Life Presbyterian Church Food Cupboard	Weekly	No answer
Norristown Ministries Inc	Weekly	No answer
Open Door	Weekly	No answer
PALM Senior Center	Monthly	No answer
Patrician Society	Weekly	By appointment
Senior Adult Activities Center of Montgomery County	Weekly	No answer
The Open Link	Weekly	No answer
The PEAK Center	Weekly	No answer
The Salvation Army Norristown	Weekly	No answer
The Shepherd's Shelf of Christ Lutheran Church	Weekly	No answer
Willow Grove SDA Food Cupboard	Monthly	No answer

Services Question 5: What if any restrictions do you have on those receiving food (frequency, zip code, etc.)?<sup>3</sup>

Agency	Location	Time	Poverty Level	Original Answer
Berachah Food Pantry	None	None	None	None
Beth Sholom Food Pantry	None	None	None	None
Bethel AME Community Church	None	None	None	None.
Calvary Assembly of God	Zip code	None	None	zip code restrictions
Calvary Baptist Church Soup Kitchen	None	None	None	None
Catholic Social Services	None	Once a month	None	1 X a month
Chelten Church-Seeds of Hope food pantry	Zip code	Biweekly	None	service area by zip code; customers shop every other week based on last name (A-J, one week/K-Z one week)
Cluster Outreach Center	Zip code	None	None	19464 and 19465 zip code and the guidelines of Norristown
Emmanuel E. C. Church Food Cupboard	Hatfield Borough and Hatfield Township	None	None	Residents of Hatfield Borough and Hatfield Township
Hatfield Church of the Brethren Food Cupboard	Hatfield	Biweekly	None	must live in Hatfield, and they can receive government food once a month (if they come a second time in the month they can only receive donated food that time)
Interfaith Food Pantry	Resident of Norristown, Bridgeport, King of Prussia	Once a month	None	1x per month resident of Norristown, Bridgeport, King of Prussia
Inter-Faith Housing Alliance	None	Every three weeks	None	Zip codes Every 3 weeks
Jenkintown United Methodist Church Food Cupboard	Montgomery County	None	Income based	self-determined Income 150% poverty level (TEFAP guidelines), mont Co resident (for greater than 1 visit)
Jerusalem Community Food Pantry	Zip code	Biweekly	None	once per month for state/usda & donated and a second time for donated only zip cod... special exceptions are made
Keystone Opportunity Center	Souderton Area School District	Once a month	None	Families can come to our pantry once a month and must live in the Souderton Area School District BUT if someone comes in from another area in an emergency situation, we will serve them
Lamb Foundation	Montgomery County	None	None	Montgomery County Only for USDA/Cadcom food stuffs
Laurel House	Resident of shelter	None	None	must be a resident of our shelter
Lehman Methodist Church	None	Once a week	None	only once a week
Manna on Main Street	North Penn school district	Biweekly	None	Twice a month; North Penn school district
Mattie N. Dixon Community Cupboard, Inc.	Zip code	Once a month	None	Zip code, once a month only
Mattie N. Dixon North Hills Cupboard	Zip code	None	None	Zip code
Narberth Community Food Bank	Zip code	None	None	zip code

<sup>3</sup> Modified raw data, raw data Included on right

New Life Presbyterian Church Food Cupboard	None	Once a week	None	one visit per week
Norristown Ministries Inc	None	None	None	None
Open Door	Spring ford area school district	Once a month	Income based	once a month, Spring ford area school district of Montgomery county and Income based
PALM Senior Center	Montgomery County	None	None	Limited to Montgomery County Residents/ Lower Merion Township
Patrician Society	None	Once a month	Income based	once per month; low-income status
Senior Adult Activities Center of Montgomery County	None	None	None	OUr food is contracted with a caterer
The Open Link	Upper Perkiomen School District	Once a month	None	Generally once/month, second visit with counselor approval. ~95% from Upper Perkiomen School District
The PEAK Center	None	None	None	60+: congregate meal, free, anonymous, voluntary \$2.00 donation; under 60: \$6.95
The Salvation Army Norristown	Zip code	None	None	zip codes
The Shepherd's Shelf of Christ Lutheran Church	Sumneytown Pike corridor from Towamencin Twp to Green Lane.	Biweekly	None	Families can receive food twice a month. Reside along the Sumneytown Pike corridor from Towamencin Twp to Green Lane.
Willow Grove SDA Food Cupboard	Montgomery County	None	None	Recipient must be a client living in Montgomery County. If needed, will redirect to a food cupboard closer to where client lives

Services Question 6: Do you provide any services beyond providing food as a pantry or soup kitchen? (Please check all that apply)

Agency	None	Health Screenings	Nutrition education	SNAP sign up	Resume or job assistance	Skills training	Case management/referrals	Food/cooking demonstrations	Other (please specify)
Berachah Food Pantry	None	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Beth Shalom Food Pantry	No Answer	No Answer	No Answer	SNAP sign up	No Answer	No Answer	Case management/referrals	No Answer	No Answer
Bethel AME Community Church	No Answer	Health Screenings	Nutrition education	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Calvary Assembly of God	None	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Calvary Baptist Church Soup Kitchen	No Answer	No Answer	Nutrition education	No Answer	No Answer	No Answer	No Answer	Food/cooking demonstrations	No Answer
Catholic Social Services	No Answer	Health Screenings	Nutrition education	No Answer	No Answer	No Answer	Case management/referrals	Food/cooking demonstrations	Parenting classes, other basic human material goods
Cheltenham Church- Seeds of Hope food pantry	None	No Answer	Nutrition education	No Answer	Resume or job assistance	No Answer	No Answer	Food/cooking demonstrations	Life skills, hoping to add SNAP benefits soon
Cluster Outreach Center	No Answer	No Answer	Nutrition education	SNAP sign up	Resume or job assistance	No Answer	Case management/referrals	Food/cooking demonstrations	Housing Resources, Chaplain, Heating
Emmanuel E. C. Church Food Cupboard	No Answer	No Answer	Nutrition education	No Answer	No Answer	No Answer	No Answer	No Answer	Refer to Hatfield Pastors' fund for emergency \$ assistance
Hatfield Church of the Brethren Food Cupboard	No Answer	Health Screenings	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	Visiting nurse is there 1 hour per month. Cooking demos were cancelled. SNAP representative no longer shows up.
Interfaith Food Pantry	None	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Inter-Faith Housing Alliance	None	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Jenkintown United Methodist	No Answer	No Answer	No Answer	SNAP sign up	No Answer	No Answer	No Answer	Food/cooking demonstr	Donations from: Penny Pack Farm, target,

Church Food Cupboard								ations	Wawa, Starbucks, Chipotle, Auntie Annes, Daryls, Fill A Bagel, and Panera. Clothing, pet food, books
Jerusalem Community Food Pantry	No Answer	No Answer	Nutrition education	No Answer	No Answer	No Answer	Case management/referrals	Food/cooking demonstrations	Free hair cuts twice per month
Keystone Opportunity Center	No Answer	No Answer	Nutrition education	No Answer	Resume or job assistance	No Answer	Case management/referrals	Food/cooking demonstrations	We also offer other programs such as: Family Literacy, GED, Civic, ESL, InterFaith Hospitality, and Your Way Home for housing, Transitional and Affordable Housing
Lamb Foundation	No Answer	No Answer	Nutrition education	SNAP sign up	No Answer	No Answer	Case management/referrals	No Answer	housing, legal advice, Thrift Shop
Laurel House	No Answer	No Answer	No Answer	No Answer	Resume or job assistance	No Answer	Case management/referrals	No Answer	Shelter
Lehman Methodist Church	None	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	Community dinners, rummage, church , sunday school etc. angel tree and backpack ministry
Manna on Main Street	No Answer	Health Screenings	Nutrition education	No Answer	Resume or job assistance	Skills training	Case management/referrals	Food/cooking demonstrations	No Answer
Mattie N. Dixon Community Cupboard, Inc.	No Answer	Health Screenings	Nutrition education	No Answer	No Answer	No Answer	Case management/referrals	No Answer	We also provide a free clothing boutique for the clients to shop in for the whole family once per month. Free of charge
Mattie N. Dixon North Hills Cupboard	None	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Narberth Community Food Bank	No Answer	No Answer	Nutrition education	SNAP sign up	No Answer	No Answer	No Answer	Food/cooking demonstrations	ESL, GED, Reading groupd for Adults
New Life Presbyteria	None	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer



n Church Food Cupboard									
Norristown Ministries Inc	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	Case management/referrals	No Answer	No Answer
Open Door	No Answer	No Answer	Nutrition education	SNAP sign up	No Answer	No Answer	No Answer	No Answer	Clothing
PALM Senior Center	No Answer	Health Screenings	Nutrition education	No Answer	No Answer	No Answer	Case management/referrals	Food/cooking demonstrations	Exercise programs, craft programs, trips etc.
Patrician Society	None	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	Assistance with cash for housing, utilities, uninsured medical expenses
Senior Adult Activities Center of Montgomery County	No Answer	Health Screenings	Nutrition education	No Answer	No Answer	No Answer	Case management/referrals	Food/cooking demonstrations	Exercise and wellness classes
The Open Link	No Answer	No Answer	Nutrition education	SNAP sign up	Resume or job assistance	Skills training	Case management/referrals	Food/cooking demonstrations	GED preparation
The PEAK Center	No Answer	Health Screenings	Nutrition education	SNAP sign up	Resume or job assistance	No Answer	Case management/referrals	Food/cooking demonstrations	No Answer
The Salvation Army Norristown	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	Case management/referrals	No Answer	No Answer
The Shepherd's Shelf of Christ Lutheran Church	No Answer	No Answer	Nutrition education	SNAP sign up	No Answer	No Answer	No Answer	Food/cooking demonstrations	Assistance with furniture, clothing, holiday gifts
Willow Grove SDA Food Cupboard	No Answer	No Answer	No Answer	No Answer	No Answer	Skills training	No Answer	No Answer	Serve homeless/ those in need a hot meal once monthly in the Northeast

Services Question 7: Do you have any additional comments about your organization's services?

Agency	
Berachah Food Pantry	No Answer
Beth Sholom Food Pantry	No Answer
Bethel AME Community Church	Our goal is to ensure that everyone has something to eat. Not only in the Pottstown area, but we extended are services through-out the Tri-county area.
Calvary Assembly of God	Upon request, personal deliveries
Calvary Baptist Church Soup Kitchen	No Answer
Catholic Social Services	No Answer
Chelten Church-Seeds of Hope food pantry	We have always been a full choice pantry. We have recently implemented an 'every-other week' shopping system to allow more time to assess needs of individual customers.
Cluster Outreach Center	No Answer
Emmanuel E. C. Church Food Cupboard	Times given above are for clients to sign in. We often remain open later to serve everyone who has signed in that night.
Hatfield Church of the Brethren Food Cupboard	We also provide backpacks/school supplies in August, Coats for kids in the winter, and Thanksgiving and Christmas meal bags
Interfaith Food Pantry	We are working on an internet connection and SNAP sign up services
Inter-Faith Housing Alliance	We serve only non-perishables.
Jenkintown United Methodist Church Food Cupboard	We are full choice.
Jerusalem Community Food Pantry	We have recently moved and changed our name. We will be offering more time to come in and are going to be offering more services
Keystone Opportunity Center	No Answer
Lamb Foundation	We are a 501-c-3 Organization . We are primarily housing for the disabled with a Food Cupboard.
Laurel House	No Answer
Lehman Methodist Church	No Answer
Manna on Main Street	Manna on Main Street helps people in need through four core programs: •Soup Kitchen •Food Pantry •Emergency Financial Aid Program •Education Program In addition to these services, Manna also helps the community through special holiday meals, an adopt-a-child holiday gift program, a summer teen cooking program, a back-to-school supplies drive, and a healthy snack program for the local Boys & Girls Clubs.
Mattie N. Dixon Community Cupboard, Inc.	No Answer
Mattie N. Dixon North Hills Cupboard	No Answer
Narberth Community Food Bank	No Answer
New Life Presbyterian Church Food Cupboard	No Answer
Norristown Ministries Inc	No Answer
Open Door	We also have thrift store to fund our ministry
PALM Senior Center	Our programs are designed for persons 55 an older who are ambulatory and independent.
Patrician Society	No Answer
Senior Adult Activities Center of Montgomery County	We have bi-monthly newsletter
The Open Link	No Answer
The PEAK Center	We are a full service senior center which offers information and assistance services, a meal program, enrichments programs, health and wellness classes, and volunteer opportunities
The Salvation Army Norristown	No Answer
The Shepherd's Shelf of Christ Lutheran Church	No Answer
Willow Grove SDA Food Cupboard	No Answer

**c. Food**

Food Question 1: Do you ever run out of food, and if so, how often?<sup>4</sup>

Agency	Modified Answer	Raw Data
Berachah Food Pantry	We run out often	At the end of each week we usually have very little left.
Beth Sholom Food Pantry	No	We have been lucky enough to not run out over the past 7 years. We have. A fund to purchase food when our allowance runs out
Bethel AME Community Church	No	No
Calvary Assembly of God	No	No
Calvary Baptist Church Soup Kitchen	No	No
Catholic Social Services	No but run low sometimes	periodically we get very low
Chelten Church-Seeds of Hope food pantry	No	We never run out--our supply of shelved items is sometimes quite low Feb-April.
Cluster Outreach Center	No but run low sometimes	no but get short at times
Emmanuel E. C. Church Food Cupboard	We run out of specific items	At times we run out of certain items.
Hatfield Church of the Brethren Food Cupboard	No	NEVER
Interfaith Food Pantry	We run out of specific items	we run out of specific items as milk or jelly and pasta sauce most frequently as they are in short supply at Philabundance
Inter-Faith Housing Alliance	No	No
Jenkintown United Methodist Church Food Cupboard	No	not any more
Jerusalem Community Food Pantry	We run out of specific items	Not out of food but very , fery low on donated food
Keystone Opportunity Center	No	NO
Lamb Foundation	We run out of specific items	we run out of meats and vegetables more than any other food stuff.
Laurel House	No	no
Lehman Methodist Church	We run out often	every week
Manna on Main Street	We run out of specific items	We occasionally run out of a specific type of food, and are especially low in non-perishable donated food in the summer months.
Mattie N. Dixon Community Cupboard, Inc.	No	No
Mattie N. Dixon North Hills Cupboard	We run out of specific items	yes, certain items
Narberth Community Food Bank	We run out often	Yes, 3 times a year
New Life Presbyterian Church Food Cupboard	No but run low sometimes	NO, but it can get scarce
Norristown Ministries Inc	No	never
Open Door	No	no
PALM Senior Center	No	No
Patrician Society	No	no
Senior Adult Activities Center of Montgomery County	No	no
The Open Link	No	NO
The PEAK Center	No but run low sometimes	Never completely. Occasionally another option is offered in place of the "special of the day."
The Salvation Army Norristown	No	No Answer

<sup>4</sup> Modified raw data, raw data Included on right

The Shepherd's Shelf of Christ Lutheran Church	No but run low sometimes	We sometimes run low -
Willow Grove SDA Food Cupboard	No but run low sometimes	No. We run low but not out

Food Question 2: If you do/have run out of food, what do you do when that happens?

Agency	Distribute less per person or household	Shorten the hours of distribution	Close the pantry/kitchen for one of several days of distribution	Close the pantry/kitchen altogether	Purchase additional food	N/A	Other (please specify)
Berachah Food Pantry	Distribute less per person or household	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Beth Shalom Food Pantry	No Answer	No Answer	No Answer	No Answer	Purchase additional food	No Answer	No Answer
Bethel AME Community Church	No Answer	No Answer	No Answer	No Answer	No Answer	N/A	No Answer
Calvary Assembly of God	No Answer	No Answer	No Answer	No Answer	No Answer	N/A	No Answer
Calvary Baptist Church Soup Kitchen	No Answer	No Answer	No Answer	No Answer	No Answer	N/A	If we run out of our main course, we have backup canned entrees that we heat quickly and serve.
Catholic Social Services	Distribute less per person or household	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Cheltenham Church- Seeds of Hope food pantry	Distribute less per person or household	No Answer	No Answer	No Answer	Purchase additional food	No Answer	No Answer
Cluster Outreach Center	Distribute less per person or household	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Emmanuel E. C. Church Food Cupboard	Distribute less per person or household	No Answer	No Answer	No Answer	Purchase additional food	No Answer	No Answer
Hatfield Church of the Brethren Food Cupboard	No Answer	No Answer	No Answer	No Answer	No Answer	N/A	No Answer
Interfaith Food Pantry	Distribute less per person or household	No Answer	No Answer	No Answer	Purchase additional food	No Answer	No Answer
Inter-Faith Housing Alliance	No Answer	No Answer	No Answer	No Answer	No Answer	N/A	No Answer
Jenkintown United Methodist Church Food Cupboard	No Answer	No Answer	No Answer	No Answer	No Answer	N/A	No Answer
Jerusalem Community Food Pantry	Distribute less per person or household	No Answer	No Answer	No Answer	Purchase additional food	No Answer	Mass email for donations
Keystone Opportunity	No Answer	No Answer	No Answer	No Answer	No Answer	N/A	No Answer

Center							
Lamb Foundation	Distribute less per person or household	No Answer	No Answer	No Answer	Purchase additional food	No Answer	solicit local sources and use social media for pleas for assistance
Laurel House	No Answer	No Answer	No Answer	No Answer	No Answer	N/A	No Answer
Lehman Methodist Church	No Answer	No Answer	Close the pantry/kitchen for one of several days of distribution	No Answer	Purchase additional food	No Answer	If money is donated we shop for more food
Manna on Main Street	No Answer	No Answer	No Answer	No Answer	Purchase additional food	No Answer	Put the call out to donors that we need food
Mattie N. Dixon Community Cupboard, Inc.	No Answer	No Answer	No Answer	No Answer	Purchase additional food	No Answer	Purchase by use of grants or gift cards
Mattie N. Dixon North Hills Cupboard	Distribute less per person or household	No Answer	No Answer	No Answer	Purchase additional food	No Answer	No Answer
Narberth Community Food Bank	Distribute less per person or household	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
New Life Presbyterian Church Food Cupboard	No Answer	No Answer	No Answer	No Answer	No Answer	N/A	No Answer
Norristown Ministries Inc	No Answer	No Answer	No Answer	No Answer	No Answer	N/A	No Answer
Open Door	No Answer	No Answer	No Answer	No Answer	Purchase additional food	No Answer	No Answer
PALM Senior Center	No Answer	No Answer	No Answer	No Answer	No Answer	N/A	No Answer
Patrician Society	No Answer	No Answer	No Answer	No Answer	No Answer	N/A	No Answer
Senior Adult Activities Center of Montgomery County	No Answer	No Answer	No Answer	No Answer	No Answer	N/A	No Answer
The Open Link	No Answer	No Answer	No Answer	No Answer	No Answer	N/A	No Answer
The PEAK Center	No Answer	No Answer	No Answer	No Answer	No Answer	N/A	Offer a different meal
The Salvation Army Norristown	No Answer	No Answer	No Answer	No Answer	No Answer	N/A	No Answer
The Shepherd's Shelf of Christ Lutheran Church	No Answer	No Answer	No Answer	No Answer	Purchase additional food	No Answer	No Answer
Willow Grove SDA Food Cupboard	No Answer	No Answer	No Answer	No Answer	No Answer	N/A	No Answer

Food Question 3: What percentage of your total distributed food would you estimate is perishable (produce, refrigerated goods like dairy, meat, prepared foods)?

<b>Agency</b>	<b>% Fresh Produce</b>
Berachah Food Pantry	23
Beth Shalom Food Pantry	5
Bethel AME Community Church	60
Calvary Assembly of God	15.0
Calvary Baptist Church Soup Kitchen	50
Catholic Social Services	40
Chelton Church-Seeds of Hope food pantry	40
Cluster Outreach Center	30
Emmanuel E. C. Church Food Cupboard	15
Hatfield Church of the Brethren Food Cupboard	7
Interfaith Food Pantry	5
Inter-Faith Housing Alliance	5.0
Jenkintown United Methodist Church Food Cupboard	15
Jerusalem Community Food Pantry	20.0
Keystone Opportunity Center	30
Lamb Foundation	50
Laurel House	70.0
Lehman Methodist Church	100
Manna on Main Street	25
Mattie N. Dixon Community Cupboard, Inc.	40
Mattie N. Dixon North Hills Cupboard	5
Narberth Community Food Bank	15
New Life Presbyterian Church Food Cupboard	5
Norristown Ministries Inc	0
Open Door	0.0
PALM Senior Center	1
Patrician Society	10.0
Senior Adult Activities Center of Montgomery County	100
The Open Link	25
The PEAK Center	100
The Salvation Army Norristown	25
The Shepherd's Shelf of Christ Lutheran Church	40
Willow Grove SDA Food Cupboard	10

Food Question 4: What percentage of your food comes from the following sources?

Agency	% Donated	% Government Sources (TEFAP, CSFP, SFPP)	% Purchased
Berachah Food Pantry	50	0	50
Beth Sholom Food Pantry	5	90	5
Bethel AME Community Church	0	100	0
Calvary Assembly of God	5.0	95.0	0.0
Calvary Baptist Church Soup Kitchen	10	80	10
Catholic Social Services	70	30	0
Chelton Church-Seeds of Hope food pantry	70	0	30
Cluster Outreach Center	63	35	2
Emmanuel E. C. Church Food Cupboard	90	0	10
Hatfield Church of the Brethren Food Cupboard	25	70	5
Interfaith Food Pantry	55	20	25
Inter-Faith Housing Alliance	98.0	0.0	2.0
Jenkintown United Methodist Church Food Cupboard	25	25	50
Jerusalem Community Food Pantry	30.0	50.0	20.0
Keystone Opportunity Center	50	50	0
Lamb Foundation	30	50	20
Laurel House	25.0	25.0	50.0
Lehman Methodist Church	95	0	5
Manna on Main Street	80	10	10
Mattie N. Dixon Community Cupboard, Inc.	80	10	10
Mattie N. Dixon North Hills Cupboard	60	30	10
Narberth Community Food Bank	72	25	3
New Life Presbyterian Church Food Cupboard	50	0	50
Norristown Ministries Inc	80	0	20
Open Door	25.0	75.0	0.0
PALM Senior Center	0	0	95
Patrician Society	100.0	0.0	0.0
Senior Adult Activities Center of Montgomery County	0	0	90
The Open Link	91	8	1
The PEAK Center	2	1	97
The Salvation Army Norristown	10	90	0
The Shepherd's Shelf of Christ Lutheran Church	20	35	45
Willow Grove SDA Food Cupboard	3	90	0



Food Question 5: What percentage of your DONATED food comes from the following sources?

Agency	Philabundance (regular delivery)	Philabundance (Grocers Against Hunger)	Whole sale donor	Garden program	Private food drives	Individual donations	Grocery food donations (non-Philabundance)	Other
Berachah Food Pantry	25	45	0	5	10	10	0	5
Beth Sholom Food Pantry	5	0	0	5	1	1	10	0
Bethel AME Community Church	100	0	0	0	0	0	0	0
Calvary Assembly of God	10.0	0.0	0.0	1.0	0.0	0.0	0.0	0.0
Calvary Baptist Church Soup Kitchen	0	0	0	0	0	0	100	0
Catholic Social Services	15	30	0	0	25	25	5	0
Chelton Church-Seeds of Hope food pantry	15	50	0	1	10	4	20	0
Cluster Outreach Center	15	30	5	5	20	15	10	0
Emmanuel E. C. Church Food Cupboard	65	0	0	2	24	19	0	0
Hatfield Church of the Brethren Food Cupboard	45	0	0	15	25	10	5	0
Interfaith Food Pantry	75	0	0	0	20	5	0	0
Inter-Faith Housing Alliance	0.0	0.0	0.0	0.0	80.0	15.0	5.0	0.0
Jenkintown United Methodist Church Food Cupboard	0	5	0	5	3	5	10	72
Jerusalem Community Food Pantry	3.0	30.0	2.0	5.0	35.0	20.0	5.0	0.0
Keystone Opportunity Center	15	5	0	15	25	25	0	0
Lamb Foundation	15	15	0	5	10	0	20	35
Laurel House	0.0	0.0	0.0	0.0	75.0	25.0	0.0	0.0
Lehman Methodist Church	0	0	0	0	15	85	0	0
Manna on Main Street	5	10	5	10	30	30	5	5
Mattie N. Dixon Community Cupboard, Inc.	50	0	0	0	30	20	0	0
Mattie N. Dixon North Hills Cupboard	0	5	30	5	5	0	10	45
Narberth Community Food Bank	0	0	0	10	60	10	20	0
New Life Presbyterian Church Food Cupboard	50	0	0	0	0	40	10	0
Norristown Ministries Inc	0	0	0	0	0	80	0	0
Open Door	15.0	0.0	0.0	10.0	45.0	20.0	5.0	0.0
PALM Senior Center	0	0	0	0	0	0	0	5
Patrician Society	0.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0
Senior Adult Activities Center of Montgomery County	0	0	0	0	0	10	0	0
The Open Link	1	30	0	2	31	31	5	0
The PEAK Center	1	0	0	1	0	0	1	0
The Salvation Army Norristown	70	25	0	0	5	0	0	0
The Shepherd's Shelf of Christ Lutheran Church	0	0	0	35	45	20	0	0
Willow Grove SDA Food Cupboard	80	0	0	0	10	0	0	0

Food Question 6: Do you receive fresh produce through any of the garden programs in your community?

<b>Agency</b>	<b>Produce through Garden Program</b>
Berachah Food Pantry	Yes
Beth Sholom Food Pantry	Yes
Bethel AME Community Church	No
Calvary Assembly of God	Yes
Calvary Baptist Church Soup Kitchen	No
Catholic Social Services	No
Chelton Church-Seeds of Hope food pantry	Yes
Cluster Outreach Center	Yes
Emmanuel E. C. Church Food Cupboard	Yes
Hatfield Church of the Brethren Food Cupboard	Yes
Interfaith Food Pantry	No
Inter-Faith Housing Alliance	No
Jenkintown United Methodist Church Food Cupboard	Yes
Jerusalem Community Food Pantry	Yes
Keystone Opportunity Center	Yes
Lamb Foundation	Yes
Laurel House	No
Lehman Methodist Church	Yes
Manna on Main Street	Yes
Mattie N. Dixon Community Cupboard, Inc.	Yes
Mattie N. Dixon North Hills Cupboard	Yes
Narberth Community Food Bank	Yes
New Life Presbyterian Church Food Cupboard	No
Norristown Ministries Inc	No
Open Door	Yes
PALM Senior Center	No
Patrician Society	No
Senior Adult Activities Center of Montgomery County	No
The Open Link	Yes
The PEAK Center	Yes
The Salvation Army Norristown	No
The Shepherd's Shelf of Christ Lutheran Church	Yes
Willow Grove SDA Food Cupboard	No

Food Question 7: If yes, how much produce would you estimate your pantry/kitchen receives weekly during the growing season?

<b>Agency</b>	<b>lbs of produce from garden programs</b>
Berachah Food Pantry	13
Beth Shalom Food Pantry	unknown
Bethel AME Community Church	0
Calvary Assembly of God	unknown
Calvary Baptist Church Soup Kitchen	0
Catholic Social Services	0
Chelton Church-Seeds of Hope food pantry	30
Cluster Outreach Center	20
Emmanuel E. C. Church Food Cupboard	25
Hatfield Church of the Brethren Food Cupboard	50
Interfaith Food Pantry	0
Inter-Faith Housing Alliance	0
Jenkintown United Methodist Church Food Cupboard	150
Jerusalem Community Food Pantry	50
Keystone Opportunity Center	2500
Lamb Foundation	2,000
Laurel House	0
Lehman Methodist Church	unknown
Manna on Main Street	500
Mattie N. Dixon Community Cupboard, Inc.	150
Mattie N. Dixon North Hills Cupboard	40
Narberth Community Food Bank	600
New Life Presbyterian Church Food Cupboard	0
Norristown Ministries Inc	0
Open Door	unknown
PALM Senior Center	0
Patrician Society	0
Senior Adult Activities Center of Montgomery County	0
The Open Link	80
The PEAK Center	20
The Salvation Army Norristown	0
The Shepherd's Shelf of Christ Lutheran Church	unknown
Willow Grove SDA Food Cupboard	0

Food Question 8: Do you have any additional comments about your organization's food sources and distribution?

<b>Agency</b>	<b>Comments on food</b>
Berachah Food Pantry	No Answer
Beth Sholom Food Pantry	Giant markets and trader joes are happy to give us food they have to throw out because of expiration dates.
Bethel AME Community Church	No Answer
Calvary Assembly of God	Monthly demand for food is Increasing
Calvary Baptist Church Soup Kitchen	No Answer
Catholic Social Services	No Answer
Chelten Church-Seeds of Hope food pantry	No Answer
Cluster Outreach Center	No Answer
Emmanuel E. C. Church Food Cupboard	No Answer
Hatfield Church of the Brethren Food Cupboard	I believe we consistently have an abundant supply of food from multiple sources. The only item we are sometimes low on is meat.
Interfaith Food Pantry	Not enough re Fridgeration space for large amounts of produce
Inter-Faith Housing Alliance	No Answer
Jenkintown United Methodist Church Food Cupboard	We buy 90% of food on shelves with money that comes from state (25%) and donations (75%). 10% of food on shelves is actual food (vs money) donation. other donated food is from retailers mentioned above. this model doesn't fit in the structure of questions above. Call for explanation.
Jerusalem Community Food Pantry	No Answer
Keystone Opportunity Center	No Answer
Lamb Foundation	We credit CADCOM and Philabundance for being the backbone of our ability to sustain Cornucopia Cupboard
Laurel House	No Answer
Lehman Methodist Church	Were looking into seeing how others operate and get food. We cant keep depending on our church. The need has grown so much.
Manna on Main Street	No Answer
Mattie N. Dixon Community Cupboard, Inc.	No Answer
Mattie N. Dixon North Hills Cupboard	No Answer
Narberth Community Food Bank	No Answer
New Life Presbyterian Church Food Cupboard	I consider food from Philabundance to be purchased
Norristown Ministries Inc	No Answer
Open Door	No Answer
PALM Senior Center	No Answer
Patrician Society	No Answer
Senior Adult Activities Center of Montgomery County	No Answer
The Open Link	All numbers approximate... amount varies and we are establishing some more produce sources locally
The PEAK Center	We also distribute some food boxes; The PEAK center (maybe 10; Encore 3)
The Salvation Army Norristown	No Answer
The Shepherd's Shelf of Christ Lutheran Church	We grow vegetables in our own Sharing Garden.
Willow Grove SDA Food Cupboard	No Answer

#### d. Facilities

Facilities Questions 1: Which of the following best describes your pantry/emergency kitchen space (Include public and storage areas)?

<b>Agency</b>	<b>Facility size</b>
Berachah Food Pantry	Medium (between 500 and 1500 sf)
Beth Sholom Food Pantry	Medium (between 500 and 1500 sf)
Bethel AME Community Church	Medium (between 500 and 1500 sf)
Calvary Assembly of God	Medium (between 500 and 1500 sf)
Calvary Baptist Church Soup Kitchen	Medium (between 500 and 1500 sf)
Catholic Social Services	Medium (between 500 and 1500 sf)
Chelten Church-Seeds of Hope food pantry	Medium (between 500 and 1500 sf)
Cluster Outreach Center	Large (more than 1500 sf)
Emmanuel E. C. Church Food Cupboard	Small (less than 500 sf)
Hatfield Church of the Brethren Food Cupboard	Medium (between 500 and 1500 sf)
Interfaith Food Pantry	Medium (between 500 and 1500 sf)
Inter-Faith Housing Alliance	Small (less than 500 sf)
Jenkintown United Methodist Church Food Cupboard	Small (less than 500 sf)
Jerusalem Community Food Pantry	Large (more than 1500 sf)
Keystone Opportunity Center	Large (more than 1500 sf)
Lamb Foundation	Large (more than 1500 sf)
Laurel House	Small (less than 500 sf)
Lehman Methodist Church	Small (less than 500 sf)
Manna on Main Street	Medium (between 500 and 1500 sf)
Mattie N. Dixon Community Cupboard, Inc.	Large (more than 1500 sf)
Mattie N. Dixon North Hills Cupboard	Small (less than 500 sf)
Narberth Community Food Bank	Medium (between 500 and 1500 sf)
New Life Presbyterian Church Food Cupboard	Small (less than 500 sf)
Norristown Ministries Inc	Small (less than 500 sf)
Open Door	Small (less than 500 sf)
PALM Senior Center	Small (less than 500 sf)
Patrician Society	Medium (between 500 and 1500 sf)
Senior Adult Activities Center of Montgomery County	Medium (between 500 and 1500 sf)
The Open Link	Large (more than 1500 sf)
The PEAK Center	Large (more than 1500 sf)
The Salvation Army Norristown	Medium (between 500 and 1500 sf)
The Shepherd's Shelf of Christ Lutheran Church	Medium (between 500 and 1500 sf)
Willow Grove SDA Food Cupboard	Small (less than 500 sf)

Facilities Question 3: How many of the following do you have?

Agency	Commercial fridges	Commercial freezers	Household fridges	Household freezers	Walk-in fridges	Walk-in freezers	Other <sup>5</sup>
Berachah Food Pantry	0	0	2	2	0	0	0
Beth Sholom Food Pantry	0	0	0	0	0	0	0
Bethel AME Community Church	0	0	2	2	1	0	0
Calvary Assembly of God	0.0	2.0	0.0	0.0	0.0	0.0	0.0
Calvary Baptist Church Soup Kitchen	0	2	2	1	0	0	0
Catholic Social Services	3	1	1	3	0	0	0
Chelten Church-Seeds of Hope food pantry	1	1	1	1	0	0	0
Cluster Outreach Center	0	0	0	0	1	1	0
Emmanuel E. C. Church Food Cupboard	0	0	1	2	0	0	0
Hatfield Church of the Brethren Food Cupboard	2	2	0	0	0	0	0
Interfaith Food Pantry	1	4	0	0	0	0	0
Inter-Faith Housing Alliance	0.0	0.0	1.0	1.0	0.0	0.0	0.0
Jenkintown United Methodist Church Food Cupboard	3	5	0	1	0	0	0
Jerusalem Community Food Pantry	2.0	2.0	1.0	1.0	0.0	0.0	0.0
Keystone Opportunity Center	1	0	2	6	0	0	0
Lamb Foundation	100	6	6	77	10	0	0
Laurel House	1.0	1.0	0.0	1.0	0.0	0.0	0.0
Lehman Methodist Church	0	0	0	1	0	0	0
Manna on Main Street	3	1	0	0	1	1	0
Mattie N. Dixon Community Cupboard, Inc.	2	4	3	0	0	1	0
Mattie N. Dixon North Hills Cupboard	0	0	2	1	0	0	0
Narberth Community Food Bank	0	0	0	2	2	0	0
New Life Presbyterian Church Food Cupboard	2	2	0	0	0	0	0
Norristown Ministries Inc	2	0	1	4	0	0	0
Open Door	0.0	0.0	1.0	3.0	0.0	0.0	0.0
PALM Senior Center	1	0	1	2	0	0	0
Patrician Society	0.0	0.0	2.0	4.0	0.0	0.0	0.0
Senior Adult Activities Center of Montgomery County	2	3	0	0	0	0	0
The Open Link	3	3	2	4	0	0	0
The PEAK Center	2	4	0	1	0	0	0
The Salvation Army Norristown	0	3	0	0	0	0	0
The Shepherd's Shelf of Christ Lutheran Church	1	1	1	7	0	0	0
Willow Grove SDA Food Cupboard	1	3	0	0	0	0	0

<sup>5</sup> One comment in the "other" section mentioned two small freezers, MAHN relabeled these as household freezers.

Facilities Question 4: Who owns the facility in which you operate?

Agency	Facility ownership	Other (please specify)
Berachah Food Pantry	The Church does	No Answer
Beth Sholom Food Pantry	A third party landlord/donor (other than a church)	Beth sholom synagogue
Bethel AME Community Church	The Church does	No Answer
Calvary Assembly of God	The Church does	No Answer
Calvary Baptist Church Soup Kitchen	The Church does	No Answer
Catholic Social Services	The Church does	No Answer
Chelten Church-Seeds of Hope food pantry	The Church does	No Answer
Cluster Outreach Center	We do (pantry/kitchen entity)	No Answer
Emmanuel E. C. Church Food Cupboard	The Church does	No Answer
Hatfield Church of the Brethren Food Cupboard	The Church does	No Answer
Interfaith Food Pantry	The Church does	No Answer
Inter-Faith Housing Alliance	The Church does	No Answer
Jenkintown United Methodist Church Food Cupboard	The Church does	No Answer
Jerusalem Community Food Pantry	A third party landlord/donor (other than a church)	We currently rent
Keystone Opportunity Center	We do (pantry/kitchen entity)	No Answer
Lamb Foundation	A third party landlord/donor (other than a church)	No Answer
Laurel House	We do (pantry/kitchen entity)	No Answer
Lehman Methodist Church	The Church does	No Answer
Manna on Main Street	A third party landlord/donor (other than a church)	No Answer
Mattie N. Dixon Community Cupboard, Inc.	We do (pantry/kitchen entity)	No Answer
Mattie N. Dixon North Hills Cupboard	A third party landlord/donor (other than a church)	No Answer
Narberth Community Food Bank	A third party landlord/donor (other than a church)	No Answer
New Life Presbyterian Church Food Cupboard	The Church does	No Answer
Norristown Ministries Inc	A third party landlord/donor (other than a church)	No Answer
Open Door	We do (pantry/kitchen entity)	We have a mortgage to pay
PALM Senior Center	A third party landlord/donor (other than a church)	No Answer
Patrician Society	A third party landlord/donor (other than a church)	No Answer
Senior Adult Activities Center of Montgomery County	We do (pantry/kitchen entity)	No Answer
The Open Link	A third party landlord/donor (other than a church)	county
The PEAK Center	A third party landlord/donor (other than a church)	No Answer
The Salvation Army Norristown	We do (pantry/kitchen entity)	No Answer
The Shepherd's Shelf of Christ Lutheran Church	The Church does	No Answer
Willow Grove SDA Food Cupboard	The Church does	No Answer

Facilities Question 5: Do you have any additional comments on your organization's facilities?

Agency	Comments on facilities
Berachah Food Pantry	No Answer
Beth Sholom Food Pantry	No Answer
Bethel AME Community Church	No Answer
Calvary Assembly of God	No Answer
Calvary Baptist Church Soup Kitchen	No Answer
Catholic Social Services	We rent from the church
Chelton Church-Seeds of Hope food pantry	No Answer
Cluster Outreach Center	No Answer
Emmanuel E. C. Church Food Cupboard	We would love to remodel to provide easier access and more space for clients to shop and to store food.
Hatfield Church of the Brethren Food Cupboard	No Answer
Interfaith Food Pantry	No Answer
Inter-Faith Housing Alliance	No Answer
Jenkintown United Methodist Church Food Cupboard	No Answer
Jerusalem Community Food Pantry	We will be moving in with a church into a smaller space but will have the option to rent at a much better price as long as we want the space so more money can go into food
Keystone Opportunity Center	No Answer
Lamb Foundation	Our 20K sq ft warehouse with loading dock, large box truck and 3 pick up; trucks make our facility capable of a quicker response for donations
Laurel House	No Answer
Lehman Methodist Church	No Answer
Manna on Main Street	We are moving in 2015
Mattie N. Dixon Community Cupboard, Inc.	No Answer
Mattie N. Dixon North Hills Cupboard	No Answer
Narberth Community Food Bank	No Answer
New Life Presbyterian Church Food Cupboard	No Answer
Norristown Ministries Inc	No Answer
Open Door	No Answer
PALM Senior Center	No Answer
Patrician Society	No Answer
Senior Adult Activities Center of Montgomery County	No Answer
The Open Link	Would love walkin frig/freezer with viewing window like Pottstown Cluster
The PEAK Center	GHNPS operates two sites: The PEAK Center in Lansdale and Encore Experiences in Harleysville. The meals at the PEAK Center are provided by Generations of Indian Valley at this time.
The Salvation Army Norristown	No Answer
The Shepherd's Shelf of Christ Lutheran Church	No Answer
Willow Grove SDA Food Cupboard	We are looking for funds to achieve to add on a bathroom



## e. Operations

Operations Question 1: What if any method do you use to manage your inventory?

Agency	Inventory method- modified answer	Inventory method- raw data
Berachah Food Pantry	Visually check	We do head counts at the beginning of the day and have gotten pretty good at estimating how much we can distribute to each family based on what we have on hand.
Beth Sholom Food Pantry	Manual inventory	Manual inventory
Bethel AME Community Church	Visually check	We visible count our items.
Calvary Assembly of God	Visually check	Visual observation
Calvary Baptist Church Soup Kitchen	Some written	We chart our supply and use weekly
Catholic Social Services	None	none
Chelten Church-Seeds of Hope food pantry	Manual inventory	Volunteers to rotate stock; 1 person does all ordering to keep track of inventory & budget; no set sytem, nothing computerized
Cluster Outreach Center	Sticker system	use stickers for FIFO, Put blue stickers on donated to tell it from state and USDA
Emmanuel E. C. Church Food Cupboard	Visually check	Monthly visual assessment of what's needed.
Hatfield Church of the Brethren Food Cupboard	Some written	?? I manage it by ordering twice a month from Philabundance, and from Novick when needed
Interfaith Food Pantry	Some written	we take a count every week and estimate usage and food needed on weekly basis for ordering.
Inter-Faith Housing Alliance	Visually check	Eye sight
Jenkintown United Methodist Church Food Cupboard	Excel	Excel
Jerusalem Community Food Pantry	None	we are currently reorganizing this process
Keystone Opportunity Center	Visually check	Based on need
Lamb Foundation	Electronic system	electronically kept inventory
Laurel House	Visually check	we just look and see what we need
Lehman Methodist Church	None	we don't it comes in and goes out
Manna on Main Street	Excel	Informally, Excel
Mattie N. Dixon Community Cupboard, Inc.	Manual inventory	A full year end count of what is on hand in our building, in all locations
Mattie N. Dixon North Hills Cupboard	Some written	Counting food as it comes in. record keeping.
Narberth Community Food Bank	Visually check	minimum stock levels
New Life Presbyterian Church Food Cupboard	Visually check	just familiarity with the storage area
Norristown Ministries Inc	None	None at present
Open Door	Some written	written and eyes
PALM Senior Center	Manual inventory	Volunteers come approx 3x times yearly and do the inventory.
Patrician Society	Some written	On the advice of our auditor, we count everything bu unit (bag,box, etc.)
Senior Adult Activities Center of Montgomery County	Visually check	expiration dates
The Open Link	Some written	We keep close track of dates. We share non PHLB donated food as appropriate
The PEAK Center	Manual inventory	We have a full-time cook who is responsible for ordering food and supplies at EE.
The Salvation Army Norristown	Visually check	I rotate by dates.
The Shepherd's Shelf of Christ Lutheran Church	Manual inventory	Volunteer coordinator organizes menu, places orders, oversees donations.
Willow Grove SDA Food Cupboard	None	Nothing right now

Operations Question 2: What is your access and skill with computers and the internet?

Agency	Computer Skill	Other (please specify)
Berachah Food Pantry	We consistently use computers Including for reporting and tracking information	No Answer
Beth Sholom Food Pantry	We consistently use computers Including for reporting and tracking information	No Answer
Bethel AME Community Church	We consistently use computers Including for reporting and tracking information	No Answer
Calvary Assembly of God	We consistently use computers Including for reporting and tracking information	No Answer
Calvary Baptist Church Soup Kitchen	We use computers for everything and love web based applications	No Answer
Catholic Social Services	We consistently use computers Including for reporting and tracking information	No Answer
Chelton Church-Seeds of Hope food pantry	We consistently use computers Including for reporting and tracking information	No Answer
Cluster Outreach Center	We use computers for everything and love web based applications	No Answer
Emmanuel E. C. Church Food Cupboard	We consistently use computers Including for reporting and tracking information	Coordinators use their personal computers at home--none on site.
Hatfield Church of the Brethren Food Cupboard	We consistently use computers Including for reporting and tracking information	No Answer
Interfaith Food Pantry	We use computers for everything and love web based applications	No Answer
Inter-Faith Housing Alliance	We do not have access to the internet	No Answer
Jenkintown United Methodist Church Food Cupboard	We use computers for everything and love web based applications	No Answer
Jerusalem Community Food Pantry	We do not have access to the internet	we just got computers and internet access
Keystone Opportunity Center	We consistently use computers Including for reporting and tracking information	No Answer
Lamb Foundation	We use computers for everything and love web based applications	we have a hired IT specialist
Laurel House	We use computers for everything and love web based applications	No Answer
Lehman Methodist Church	We do not have access to the internet	i only have my personel one
Manna on Main Street	We use computers for everything and love web based applications	No Answer
Mattie N. Dixon Community Cupboard, Inc.	We consistently use computers Including for reporting and tracking information	No Answer
Mattie N. Dixon North Hills Cupboard	We do not have access to the internet	No Answer
Narberth Community Food Bank	We have a basic handle on programs like email, Excel, and word	No Answer
New Life Presbyterian Church Food Cupboard	We do not have access to the internet	All of this is done at our home or work computers
Norristown Ministries Inc	We consistently use computers Including for reporting and tracking information	No Answer
Open Door	We have a basic handle on programs like email, Excel, and word	could use more skills on com[puter
PALM Senior Center	We use computers for everything and love web based applications	No Answer
Patrician Society	We have a basic handle on programs like email, Excel, and word	No Answer
Senior Adult Activities Center of Montgomery County	We consistently use computers Including for reporting and tracking information	No Answer
The Open Link	We use computers for everything and love web based applications	No Answer
The PEAK Center	We consistently use computers Including for reporting and tracking information	No Answer
The Salvation Army Norristown	We consistently use computers including for reporting and tracking information	I do not have a computer in the food pantry. I do check my email from my office.
The Shepherd's Shelf of Christ	We use computers for everything and love web based applications	No Answer

Lutheran Church		
Willow Grove SDA Food Cupboard	We check email and use the internet infrequently	No Answer

Operations Question 3: Which, if any, of these social media platforms does your pantry/kitchen utilize regularly?<sup>6</sup>

Agency	We do not use any social media	Your organization's website	Facebook	Twitter	Google +	Instagram	Pinterest	Other (please specify)
Berachah Food Pantry	No Answer	Your organization's website	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Beth Sholom Food Pantry	No Answer	Your organization's website	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Bethel AME Community Church	We do not use any social media	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Calvary Assembly of God	We do not use any social media	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	Church bulletin
Calvary Baptist Church Soup Kitchen	We do not use any social media	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Catholic Social Services	We do not use any social media	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Chelton Church-Seeds of Hope food pantry	No Answer	Your organization's website	Facebook	No Answer	No Answer	No Answer	No Answer	No Answer
Cluster Outreach Center	No Answer	Your organization's website	Facebook	No Answer	No Answer	No Answer	No Answer	No Answer
Emmanuel E. C. Church Food Cupboard	We do not use any social media	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Hatfield Church of the Brethren Food Cupboard	We do not use any social media	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Interfaith Food Pantry	No Answer	Your organization's website	Facebook	No Answer	No Answer	No Answer	No Answer	No Answer
Inter-Faith Housing Alliance	No Answer	No Answer	Facebook	No Answer	No Answer	No Answer	No Answer	No Answer
Jenkintown United Methodist Church Food Cupboard	No Answer	Your organization's website	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Jerusalem Community Food Pantry	No Answer	No Answer	Facebook	No Answer	No Answer	No Answer	No Answer	We are launching our website
Keystone Opportunity Center	No Answer	Your organization's website	Facebook	No Answer	No Answer	No Answer	No Answer	No Answer

<sup>6</sup> MAHN also asked respondents if they used Four Square, Linked In, or Tumbler, but not one used those three sites.

Lamb Foundation	No Answer	Your organization's website	Facebook	Twitter	Google +	Instagram	Pinterest	paid advertising
Laurel House	No Answer	No Answer	Facebook	Twitter	No Answer	No Answer	No Answer	No Answer
Lehman Methodist Church	No Answer	Your organization's website	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Manna on Main Street	No Answer	Your organization's website	Facebook	Twitter	No Answer	No Answer	No Answer	No Answer
Mattie N. Dixon Community Cupboard, Inc.	No Answer	Your organization's website	Facebook	No Answer	No Answer	No Answer	No Answer	No Answer
Mattie N. Dixon North Hills Cupboard	No Answer	Your organization's website	Facebook	No Answer	No Answer	No Answer	No Answer	No Answer
Narberth Community Food Bank	No Answer	Your organization's website	Facebook	No Answer	No Answer	No Answer	No Answer	No Answer
New Life Presbyterian Church Food Cupboard	We do not use any social media	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Norristown Ministries Inc	No Answer	Your organization's website	Facebook	No Answer	No Answer	No Answer	No Answer	No Answer
Open Door	No Answer	No Answer	Facebook	No Answer	No Answer	No Answer	No Answer	No Answer
PALM Senior Center	No Answer	Your organization's website	No Answer	No Answer	No Answer	No Answer	No Answer	Newsletter
Patrician Society	No Answer	No Answer	Facebook	No Answer	No Answer	No Answer	No Answer	No Answer
Senior Adult Activities Center of Montgomery County	No Answer	Your organization's website	Facebook	No Answer	No Answer	No Answer	No Answer	No Answer
The Open Link	No Answer	Your organization's website	Facebook	No Answer	No Answer	No Answer	No Answer	Constant contact
The PEAK Center	No Answer	Your organization's website	Facebook	No Answer	No Answer	No Answer	No Answer	Monthly newsletters and flyers
The Salvation Army Norristown	No Answer	Your organization's website	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
The Shepherd's Shelf of Christ Lutheran Church	No Answer	Your organization's website	Facebook	No Answer	No Answer	No Answer	No Answer	No Answer
Willow Grove SDA Food Cupboard	We do not use any social media	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer

Operations Question 4: How do you prefer to communicate externally? (please check all that apply)

Agency	Email	Phone	Texting	Social Media	Websites	Phone Aps	Comments
Berachah Food Pantry	Email	Phone	Texting	No Answer	No Answer	No Answer	No Answer
Beth Sholom Food Pantry	Email	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Bethel AME Community Church	Email	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Calvary Assembly of God	Email	Phone	No Answer	No Answer	No Answer	No Answer	No Answer
Calvary Baptist Church Soup Kitchen	Email	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Catholic Social Services	Email	Phone	Texting	No Answer	No Answer	No Answer	No Answer
Chelton Church-Seeds of Hope food pantry	Email	Phone	No Answer	No Answer	Websites	No Answer	No Answer
Cluster Outreach Center	Email	Phone	No Answer	No Answer	No Answer	No Answer	No Answer
Emmanuel E. C. Church Food Cupboard	Email	Phone	No Answer	No Answer	No Answer	No Answer	No Answer
Hatfield Church of the Brethren Food Cupboard	Email	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Interfaith Food Pantry	Email	Phone	No Answer	No Answer	No Answer	No Answer	No Answer
Inter-Faith Housing Alliance	Email	Phone	No Answer	No Answer	No Answer	No Answer	No Answer
Jenkintown United Methodist Church Food Cupboard	Email	Phone	No Answer	No Answer	Websites	No Answer	No Answer
Jerusalem Community Food Pantry	Email	Phone	No Answer	No Answer	No Answer	No Answer	This will expand as we put up the website and we establish our new email address
Keystone Opportunity Center	Email	Phone	Texting	No Answer	No Answer	No Answer	No Answer
Lamb Foundation	Email	Phone	Texting	Social Media	No Answer	No Answer	No Answer
Laurel House	Email	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Lehman Methodist Church	Email	Phone	Texting	No Answer	Websites	Phone Aps	No Answer
Manna on Main Street	Email	Phone	No Answer	Social Media	Websites	No Answer	No Answer
Mattie N.	Email	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer

Dixon Community Cupboard, Inc.							
Mattie N. Dixon North Hills Cupboard	Email	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Narberth Community Food Bank	Email	Phone	Texting	No Answer	No Answer	No Answer	No Answer
New Life Presbyterian Church Food Cupboard	Email	Phone	Texting	No Answer	No Answer	No Answer	No Answer
Norristown Ministries Inc	Email	Phone	No Answer	No Answer	Websites	No Answer	No Answer
Open Door	Email	Phone	No Answer	No Answer	No Answer	No Answer	No Answer
PALM Senior Center	Email	No Answer	No Answer	No Answer	Websites	No Answer	No Answer
Patrician Society	Email	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Senior Adult Activities Center of Montgomery County	Email	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
The Open Link	Email	Phone	Texting	No Answer	No Answer	No Answer	No Answer
The PEAK Center	Email	No Answer	No Answer	Social Media	Websites	No Answer	No Answer
The Salvation Army Norristown	Email	Phone	No Answer	No Answer	No Answer	No Answer	No Answer
The Shepherd's Shelf of Christ Lutheran Church	Email	Phone	Texting	No Answer	No Answer	No Answer	No Answer
Willow Grove SDA Food Cupboard	Email	No Answer	Texting	No Answer	No Answer	No Answer	Fax

Operations Question 5: Do you have any additional comments on your organization's operations?

Agency	Comments on operations
Berachah Food Pantry	No Answer
Beth Sholom Food Pantry	No Answer
Bethel AME Community Church	No Answer
Calvary Assembly of God	No Answer
Calvary Baptist Church Soup Kitchen	No Answer
Catholic Social Services	No Answer
Chelten Church-Seeds of Hope food pantry	No Answer
Cluster Outreach Center	No Answer
Emmanuel E. C. Church Food Cupboard	No Answer
Hatfield Church of the Brethren Food Cupboard	No Answer
Interfaith Food Pantry	No Answer
Inter-Faith Housing Alliance	No Answer
Jenkintown United Methodist Church Food Cupboard	No Answer
Jerusalem Community Food Pantry	No Answer
Keystone Opportunity Center	No Answer
Lamb Foundation	No Answer
Laurel House	No Answer
Lehman Methodist Church	No Answer
Manna on Main Street	No Answer
Mattie N. Dixon Community Cupboard, Inc.	No Answer
Mattie N. Dixon North Hills Cupboard	No Answer
Narberth Community Food Bank	No Answer
New Life Presbyterian Church Food Cupboard	No Answer
Norristown Ministries Inc	No Answer
Open Door	No Answer
PALM Senior Center	No Answer
Patrician Society	No Answer
Senior Adult Activities Center of Montgomery County	No Answer
The Open Link	Two locations. we also serve daily lunches at our Sr. Center and provide MOW to shut-ins in UPSD
The PEAK Center	No Answer
The Salvation Army Norristown	No Answer
The Shepherd's Shelf of Christ Lutheran Church	No Answer
Willow Grove SDA Food Cupboard	No Answer



## f. Capacity

Capacity Question 1: Please describe your pantry/kitchen's capacity and/or interest to expand?

Agency	Capacity to expand- modified	Capacity to expand- raw data
Berachah Food Pantry	Could potentially expand with more resources	We keep to church members for the most part for volunteers and at present have a decent amount of help. With that said, due to personal obligations and jobs we are not able to expand hours. If we were able to get more food that would be helpful, but are not sure building could handle more than the storage we have already (for frig/freezer capacity)...we would need to have the church board look into that.
Beth Sholom Food Pantry	Interested in expanding	We have outgrown our space and need to expand
Bethel AME Community Church	Interested in expanding	We use our basement area, at the present moment along with our kitchen. We are hopeful that in 2016 we will have a new church home.
Calvary Assembly of God	Cannot/no interest in expanding	No additional capacity
Calvary Baptist Church Soup Kitchen	Could potentially expand with more resources	We had space to feed more clients.
Catholic Social Services	Interested in expanding	high interest
Chelton Church-Seeds of Hope food pantry	Could potentially expand with more resources	We have recently adapted system of guests shopping every other week to allow for additional customer growth. We are maxed out on physical space, but could accomodate additional freezer/refrig. space elsewhere in the bldg.
Cluster Outreach Center	Interested but no current capacity	We are interested but do not have the ability now
Emmanuel E. C. Church Food Cupboard	Interested in expanding	Interested in expanding days/hours as well as physical space.
Hatfield Church of the Brethren Food Cupboard	Cannot/no interest in expanding	We are not currently interested in expanding
Interfaith Food Pantry	Interested but no current capacity	we are currently limited on expansion as we are using church property. I would love to have room for more refrigerators for produce distribution but not any room currently.
Inter-Faith Housing Alliance	Could potentially expand with more resources	We would like to be able to include fresh produce.
Jenkintown United Methodist Church Food Cupboard	Could potentially expand with more resources	could expand hours and services with coordination w other tenants
Jerusalem Community Food Pantry	Already expanding	We have just moved and plan to expand most of our program
Keystone Opportunity Center	Cannot/no interest in expanding	We would like to have walk in refrigeration but we do not have the space
Lamb Foundation	Cannot/no interest in expanding	we are stable right now, but worry about surrounding sourcing with all the closing of various stores and the turbulent economy.
Laurel House	Cannot/no interest in expanding	none
Lehman Methodist Church	Cannot/no interest in expanding	not much room to expand
Manna on Main Street	Already expanding	We will be expanding by moving in 2015.
Mattie N. Dixon Community Cupboard, Inc.	Already expanding	we expanded two years ago, maxed out, and opened the North Hills Cupboard in July 2014
Mattie N. Dixon North Hills Cupboard	Cannot/no interest in expanding	there is no room to expand here.
Narberth Community Food Bank	Interested in expanding	We would love to offer cooking demos, and add wellness classes- yoga, meditation, ti chi, stress reduction.
New Life Presbyterian Church Food Cupboard	Cannot/no interest in expanding	We have limiter resources (volunteers) and space and feel we are near or at capacity now

Norristown Ministries Inc	Could potentially expand with more resources	Fresh produce
Open Door	Could potentially expand with more resources	need more store organization in a small area
PALM Senior Center	Cannot/no interest in expanding	We are now using our sewing room monthly for our distribution day. We have no space for expansion.
Patrician Society	Cannot/no interest in expanding	We will expand according to needs expressed by clients.
Senior Adult Activities Center of Montgomery County	Interested in expanding	Would like to expand to cooking meals restaurant style
The Open Link	Interested in expanding	We would like to distribute more dairy/eggs. Would like to expand kitchen to Include soup kitchen. We have a local monthly church run soup kitchen that we support/participate in but do not run. There is an unmet need here.
The PEAK Center	Already expanding	The PEAK Center is due to move into the North Penn Commons next year. Encore Experiences has no room to expand.
The Salvation Army Norristown	Cannot/no interest in expanding	I am at my capacity in the food pantry. No room to expand.
The Shepherd's Shelf of Christ Lutheran Church	Interested but no current capacity	We would love to expand but are limited by the size of the church facility. We would like to get a walk in freezer, get the food storage area and distribution area on one floor.
Willow Grove SDA Food Cupboard	Could potentially expand with more resources	We attempted to obtain a grant some years ago to augment space with a bathroom and nd computer space. The grant was not completed correctly and never went through.

Capacity Question 2: Which additional resources would you need in order to expand? (please check all that apply)

Agency	Staff/volunteers	Computer/internet access	Transportation	Dry good storage	Refrigerated storage	Frozen storage	Donated dry goods	Donated perishable goods	Funding	Other (please specify)
Berachah Food Pantry	No Answer	No Answer	No Answer	No Answer	Refrigerated storage	Frozen storage	Donated dry goods	No Answer	No Answer	No Answer
Beth Shalom Food Pantry	No Answer	No Answer	No Answer	Dry good storage	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Bethel AME Community Church	Staff/volunteers	No Answer	No Answer	No Answer	No Answer	No Answer	Donated dry goods	Donated perishable goods	Funding	No Answer
Calvary Assembly of God	No Answer	No Answer	No Answer	Dry good storage	No Answer	No Answer	Donated dry goods	No Answer	Funding	No Answer
Calvary Baptist Church Soup Kitchen	Staff/volunteers	No Answer	No Answer	No Answer	Refrigerated storage	Frozen storage	Donated dry goods	Donated perishable goods	Funding	No Answer
Catholic Social Services	Staff/volunteers	Computer/internet access	Transportation	No Answer	Refrigerated storage	Frozen storage	No Answer	No Answer	Funding	No Answer
Chelten Church-Seeds of Hope food pantry	Staff/volunteers	No Answer	No Answer	Dry good storage	Refrigerated storage	Frozen storage	Donated dry goods	No Answer	Funding	No Answer
Cluster Outreach Center	Staff/volunteers	Computer/internet access	Transportation	Dry good storage	Refrigerated storage	Frozen storage	No Answer	No Answer	Funding	No Answer
Emmanuel E. C. Church Food Cupboard	Staff/volunteers	Computer/internet access	No Answer	Dry good storage	Refrigerated storage	Frozen storage	No Answer	Donated perishable goods	Funding	No Answer
Hatfield Church of the Brethren Food Cupboard	Staff/volunteers	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Interfaith Food Pantry	Staff/volunteers	Computer/internet access	No Answer	No Answer	Refrigerated storage	No Answer	Donated dry goods	Donated perishable goods	Funding	No Answer
Inter-Faith Housing Alliance	No Answer	Computer/internet access	No Answer	No Answer	Refrigerated storage	No Answer	No Answer	Donated perishable goods	No Answer	No Answer
Jenkintown United Methodist Church Food Cupboard	Staff/volunteers	Computer/internet access	No Answer	No Answer	Refrigerated storage	Frozen storage	No Answer	No Answer	Funding	permission/collaboration w Church/tenants
Jerusalem Community Food Pantry	No Answer	No Answer	No Answer	No Answer	Refrigerated storage	Frozen storage	Donated dry goods	Donated perishable goods	Funding	No Answer
Keystone Opportunity Center	Staff/volunteers	No Answer	Transportation	No Answer	Refrigerated storage	Frozen storage	No Answer	No Answer	Funding	No Answer
Lamb Foundation	No Answer	No Answer	No Answer	No Answer	Refrigerated storage	Frozen storage	No Answer	Donated perishable goods	No Answer	No Answer
Laurel House	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Lehman Methodist	Staff/volunteers	No Answer	No Answer	Dry good	Refrigerated	No Answer	Donated dry	Donated perishable	Funding	if heavy lifting was involved

Church				storage	storage		goods	goods		we would need help. the average age of my volunteers is over 60
Manna on Main Street	Staff/volunteers	No Answer	Transportation	No Answer	No Answer	Frozen storage	No Answer	No Answer	Funding	No Answer
Mattie N. Dixon Community Cupboard, Inc.	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	Funding	No Answer
Mattie N. Dixon North Hills Cupboard	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Narberth Community Food Bank	No Answer	No Answer	No Answer	No Answer	Refrigerated storage	No Answer	No Answer	No Answer	Funding	No Answer
New Life Presbyterian Church Food Cupboard	Staff/volunteers	No Answer	No Answer	Dry good storage	Refrigerated storage	Frozen storage	Donated dry goods	No Answer	Funding	No Answer
Norristown Ministries Inc	Staff/volunteers	No Answer	No Answer	No Answer	Refrigerated storage	No Answer	No Answer	No Answer	No Answer	No Answer
Open Door	Staff/volunteers	No Answer	No Answer	Dry good storage	Refrigerated storage	Frozen storage	Donated dry goods	Donated perishable goods	Funding	perishables best on Thursdays
PALM Senior Center	No Answer	No Answer	No Answer	Dry good storage	No Answer	No Answer	No Answer	No Answer	No Answer	SPACE
Patrician Society	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	Funding	No Answer
Senior Adult Activities Center of Montgomery County	Staff/volunteers	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	Funding	No Answer
The Open Link	Staff/volunteers	No Answer	Transportation	No Answer	Refrigerated storage	No Answer	No Answer	No Answer	Funding	commercial kitchen
The PEAK Center	Staff/volunteers	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	Funding	No Answer
The Salvation Army Norristown	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	Funding	No Answer
The Shepherd's Shelf of Christ Lutheran Church	No Answer	No Answer	No Answer	Dry good storage	Refrigerated storage	Frozen storage	No Answer	No Answer	Funding	No Answer
Willow Grove SDA Food Cupboard	Staff/volunteers	Computer/internet access	Transportation	No Answer	No Answer	No Answer	No Answer	Donated perishable goods	Funding	No Answer

Capacity Question 3: Would your pantry/kitchen be interested in being a “donation drop” for a local gardening collection program, if volunteers to collect and clean the donated produce were supplied?

<b>Agency</b>	<b>Interest in Garden Program Donations</b>
Berachah Food Pantry	Yes
Beth Sholom Food Pantry	Already are a donation drop
Bethel AME Community Church	No
Calvary Assembly of God	No
Calvary Baptist Church Soup Kitchen	Yes
Catholic Social Services	Yes
Chelton Church-Seeds of Hope food pantry	No
Cluster Outreach Center	Yes
Emmanuel E. C. Church Food Cupboard	No
Hatfield Church of the Brethren Food Cupboard	No
Interfaith Food Pantry	Yes
Inter-Faith Housing Alliance	Yes
Jenkintown United Methodist Church Food Cupboard	Yes
Jerusalem Community Food Pantry	Yes
Keystone Opportunity Center	Already are a donation drop
Lamb Foundation	Already are a donation drop
Laurel House	Yes
Lehman Methodist Church	Yes
Manna on Main Street	Already are but would like to improve the program
Mattie N. Dixon Community Cupboard, Inc.	Yes
Mattie N. Dixon North Hills Cupboard	Yes
Narberth Community Food Bank	Already are a donation drop
New Life Presbyterian Church Food Cupboard	No
Norristown Ministries Inc	Yes
Open Door	Yes
PALM Senior Center	No
Patrician Society	No
Senior Adult Activities Center of Montgomery County	Already are a donation drop
The Open Link	Already are but would like to improve the program
The PEAK Center	Already are a donation drop
The Salvation Army Norristown	Yes
The Shepherd's Shelf of Christ Lutheran Church	No
Willow Grove SDA Food Cupboard	Yes

Capacity Question 4: If you are NOT interested in receiving more/any produce through a gardening program, why not?

Agency	Have plentiful supply of produce already	Have a difficult time distributing all the produce	Have a difficult time storing the produce before distributing it	It is too much extra work	The reporting of the produce is too burdensome	Other (please specify)
Berachah Food Pantry	No Answer	No Answer	Have a difficult time storing the produce before distributing it	It is too much extra work	No Answer	No Answer
Beth Sholom Food Pantry	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Bethel AME Community Church	No Answer	No Answer	Have a difficult time storing the produce before distributing it	No Answer	No Answer	
Calvary Assembly of God	No Answer	No Answer	Have a difficult time storing the produce before distributing it	No Answer	No Answer	No Answer
Calvary Baptist Church Soup Kitchen	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Catholic Social Services	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Chelten Church-Seeds of Hope food pantry	Have plentiful supply of produce already	No Answer	No Answer	No Answer	No Answer	No Answer
Cluster Outreach Center	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Emmanuel E. C. Church Food Cupboard	No Answer	No Answer	Have a difficult time storing the produce before distributing it	It is too much extra work	The reporting of the produce is too burdensome	No Answer
Hatfield Church of the Brethren Food Cupboard	Have plentiful supply of produce already	No Answer	No Answer	No Answer	No Answer	No Answer
Interfaith Food Pantry	No Answer	No Answer	Have a difficult time storing the produce before distributing it	No Answer	No Answer	No Answer
Inter-Faith Housing Alliance	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Jenkintown United Methodist Church Food Cupboard	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Jerusalem Community Food Pantry	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Keystone Opportunity Center	No Answer	No Answer	No Answer	No Answer	No Answer	We will always take more produce but we do

						receive an abundance during growing season
Lamb Foundation	Have plentiful supply of produce already	No Answer	No Answer	No Answer	No Answer	plentiful in season only
Laurel House	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Lehman Methodist Church	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Manna on Main Street	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Mattie N. Dixon Community Cupboard, Inc.	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Mattie N. Dixon North Hills Cupboard	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Narberth Community Food Bank	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
New Life Presbyterian Church Food Cupboard	No Answer	No Answer	Have a difficult time storing the produce before distributing it	It is too much extra work	No Answer	No Answer
Norristown Ministries Inc	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Open Door	No Answer	No Answer	No Answer	No Answer	No Answer	can only accept on Thursdays don't have refridgerator space
PALM Senior Center	No Answer	No Answer	Have a difficult time storing the produce before distributing it	No Answer	No Answer	No Answer
Patrician Society	Have plentiful supply of produce already	No Answer	Have a difficult time storing the produce before distributing it	No Answer	No Answer	No Answer
Senior Adult Activities Center of Montgomery County	No Answer	No Answer	Have a difficult time storing the produce before distributing it	No Answer	No Answer	No Answer
The Open Link	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
The PEAK Center	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
The Salvation Army Norristown	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
The Shepherd's Shelf of Christ Lutheran Church	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Willow Grove SDA Food Cupboard	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer

Capacity Question 5: Does your program participate in Grocers Against Hunger (GAH) or food rescue?

Agency	Response	If you're not interested, why not?
Berachah Food Pantry	Yes	No Answer
Beth Sholom Food Pantry	No, but we are interested in participating	No Answer
Bethel AME Community Church	Yes	No Answer
Calvary Assembly of God	No, we are not interested in participating	No Answer
Calvary Baptist Church Soup Kitchen	No, but we are interested in participating	No Answer
Catholic Social Services	Yes	No Answer
Chelten Church-Seeds of Hope food pantry	Yes	No Answer
Cluster Outreach Center	Yes	No Answer
Emmanuel E. C. Church Food Cupboard	No, we are not interested in participating	Lack of storage space and can't always pick up on short notice.
Hatfield Church of the Brethren Food Cupboard	No, we are not interested in participating	I don't believe we meet the requirements (we are not open every week), and I feel that we currently have enough food to distribute
Interfaith Food Pantry	Not sure	No Answer
Inter-Faith Housing Alliance	No, but we are interested in participating	I am not familiar with that program. It sounds good, but I need to investigate it to see if it fits our needs.
Jenkintown United Methodist Church Food Cupboard	Yes	No Answer
Jerusalem Community Food Pantry	Yes	No Answer
Keystone Opportunity Center	Yes	No Answer
Lamb Foundation	Yes	No Answer
Laurel House	No, but we are interested in participating	No Answer
Lehman Methodist Church	No, but we are interested in participating	No Answer
Manna on Main Street	Yes	No Answer
Mattie N. Dixon Community Cupboard, Inc.	Yes	No Answer
Mattie N. Dixon North Hills Cupboard	Yes	No Answer
Narberth Community Food Bank	No, but we are interested in participating	What are these?
New Life Presbyterian Church Food Cupboard	No, but we are interested in participating	No Answer
Norristown Ministries Inc	No, but we are interested in participating	No Answer
Open Door	Yes	No Answer
PALM Senior Center	No, we are not interested in participating	No Answer
Patrician Society	No, we are not interested in participating	No Answer
Senior Adult Activities Center of Montgomery County	No, we are not interested in participating	No Answer
The Open Link	Yes	No Answer
The PEAK Center	No, but we are interested in participating	Am not aware of this program.
The Salvation Army Norristown	Yes	No Answer
The Shepherd's Shelf of Christ Lutheran Church	No, but we are interested in participating	No Answer
Willow Grove SDA Food Cupboard	No, but we are interested in participating	No Answer



Capacity Question 6: Is your pantry/kitchen able to access a vehicle to pick up food?

Agency	Vehicle Access	Other (please specify)
Berachah Food Pantry	Yes	only have personal vehicles so want to be sensitive to use, also may not be able to pick up on a regular schedule if that was mandatory due to schedules and/or storage availability
Beth Sholom Food Pantry	No	No Answer
Bethel AME Community Church	Yes	No Answer
Calvary Assembly of God	Yes	No Answer
Calvary Baptist Church Soup Kitchen	No	No Answer
Catholic Social Services	Yes	it is a continual challenge
Chelton Church-Seeds of Hope food pantry	Yes	No Answer
Cluster Outreach Center	Yes	We work with volunteers' vehicles
Emmanuel E. C. Church Food Cupboard	Yes	coordinator uses personal vehicle/time
Hatfield Church of the Brethren Food Cupboard	Yes	our volunteers use their own vehicles
Interfaith Food Pantry	Yes	No Answer
Inter-Faith Housing Alliance	Yes	The volunteers pick up food in their own vehicles.
Jenkintown United Methodist Church Food Cupboard	Yes	No Answer
Jerusalem Community Food Pantry	Yes	No Answer
Keystone Opportunity Center	Yes	Sometimes - we have to find volunteers with the appropriate size vehicle
Lamb Foundation	Yes	No Answer
Laurel House	No	No Answer
Lehman Methodist Church	Yes	at certain times
Manna on Main Street	Yes	No Answer
Mattie N. Dixon Community Cupboard, Inc.	Yes	No Answer
Mattie N. Dixon North Hills Cupboard	Yes	No Answer
Narberth Community Food Bank	Yes	No Answer
New Life Presbyterian Church Food Cupboard	No	All of this is via burned out volunteers
Norristown Ministries Inc	No	No Answer
Open Door	Yes	volunteers only
PALM Senior Center	No	No Answer
Patrician Society	Yes	No Answer
Senior Adult Activities Center of Montgomery County	No	No Answer
The Open Link	Yes	No Answer
The PEAK Center	Yes	we have volunteers who pick up bread from grocery stores/bakery
The Salvation Army Norristown	Yes	No Answer
The Shepherd's Shelf of Christ Lutheran Church	Yes	No Answer
Willow Grove SDA Food Cupboard	No	we would need to work on this

Capacity Question 7: If you could access more food within the County, what is the farthest you would be willing to drive to collect it?

Agency	Miles willing to travel for additional food	Other (please specify)
Berachah Food Pantry	10 miles	Not sure how to answer based on previous question.
Beth Sholom Food Pantry	5 miles	No Answer
Bethel AME Community Church	20 miles	No Answer
Calvary Assembly of God	5 miles	No Answer
Calvary Baptist Church Soup Kitchen	10 miles	No Answer
Catholic Social Services	Anywhere in the county if it were free!	No Answer
Chelten Church-Seeds of Hope food pantry	10 miles	No Answer
Cluster Outreach Center	No Answer	Depends on what is offered and how much we need it
Emmanuel E. C. Church Food Cupboard	10 miles	No Answer
Hatfield Church of the Brethren Food Cupboard	10 miles	No Answer
Interfaith Food Pantry	15 miles	No Answer
Inter-Faith Housing Alliance	10 miles	No Answer
Jenkintown United Methodist Church Food Cupboard	Anywhere in the county if it were free!	No Answer
Jerusalem Community Food Pantry	15 miles	No Answer
Keystone Opportunity Center	5 miles	No Answer
Lamb Foundation	5 miles	10 mile radius tops- if that
Laurel House	No Answer	No Answer
Lehman Methodist Church	15 miles	I would have to see where and when and present it to my volunteers
Manna on Main Street	15 miles	No Answer
Mattie N. Dixon Community Cupboard, Inc.	15 miles	No Answer
Mattie N. Dixon North Hills Cupboard	5 miles	No Answer
Narberth Community Food Bank	20 miles	anywhere if we were out of food.
New Life Presbyterian Church Food Cupboard	5 miles	No Answer
Norristown Ministries Inc	5 miles	No Answer
Open Door	10 miles	No Answer
PALM Senior Center	10 miles	No Answer
Patrician Society	10 miles	No Answer
Senior Adult Activities Center of Montgomery County	No Answer	No Answer
The Open Link	15 miles	Depends on quality and quantity: might go anywhere if sufficiently interesting...
The PEAK Center	No Answer	No Answer
The Salvation Army Norristown	5 miles	No Answer
The Shepherd's Shelf of Christ Lutheran Church	10 miles	No Answer
Willow Grove SDA Food Cupboard	20 miles	Dependent on who is able to do do a pickup

Capacity Question 8: If you have access to a vehicle, how much notice would you require in order to pick up food, if it were within the miles you specified above?

<b>Agency</b>	<b>Notice required for food pick ups</b>	<b>Other (please specify)</b>
Berachah Food Pantry	2 business days	No Answer
Beth Sholom Food Pantry	3 business days	No Answer
Bethel AME Community Church	3 business days	No Answer
Calvary Assembly of God	3 business days	No Answer
Calvary Baptist Church Soup Kitchen	2 business days	No Answer
Catholic Social Services	2 business days	No Answer
Chelten Church-Seeds of Hope food pantry	2 business days	The vehicle is the easy part--the driver is the challenge!
Cluster Outreach Center	2 business days	No Answer
Emmanuel E. C. Church Food Cupboard	2 business days	No Answer
The PEAK Center	No Answer	No Answer
Hatfield Church of the Brethren Food Cupboard	1 week	No Answer
Interfaith Food Pantry	1 business day	No Answer
Inter-Faith Housing Alliance	2 business days	No Answer
Jenkintown United Methodist Church Food Cupboard	less than 1 business day	depends on what and where
Jerusalem Community Food Pantry	2 business days	No Answer
Keystone Opportunity Center	1 business day	No Answer
Lamb Foundation	less than 1 business day	No Answer
Laurel House	No Answer	No Answer
Lehman Methodist Church	2 business days	Not sure would have to ask the person that has the vehicle
Manna on Main Street	1 business day	No Answer
Mattie N. Dixon Community Cupboard, Inc.	less than 1 business day	No Answer
Mattie N. Dixon North Hills Cupboard	1 business day	No Answer
Narberth Community Food Bank	3 business days	3 business days, or 1 week
New Life Presbyterian Church Food Cupboard	No Answer	No Answer
Norristown Ministries Inc	3 business days	No Answer
Open Door	less than 1 business day	call and speak to Sheena 610-948-4818 to call volunteer
PALM Senior Center	2 business days	No Answer
Patrician Society	3 business days	No Answer
Senior Adult Activities Center of Montgomery County	No Answer	No Answer
The Open Link	3 business days	often faster depending on volunteer availability
The Salvation Army Norristown	1 business day	No Answer
The Shepherd's Shelf of Christ Lutheran Church	1 business day	No Answer
Willow Grove SDA Food Cupboard	1 week	with a 24 hour reminder

Capacity Question 9: How often would you be able to pick up food, if it were within the miles you specified above?

<b>Agency</b>	<b>Frequency of food pick ups</b>	<b>Other (please specify)</b>
Berachah Food Pantry	Could not commit to any frequency	No Answer
Beth Sholom Food Pantry	2 times per month	No Answer
Bethel AME Community Church	2 times per week	No Answer
Calvary Assembly of God	Could not commit to any frequency	No Answer
Calvary Baptist Church Soup Kitchen	1 time per week	No Answer
Catholic Social Services	Could not commit to any frequency	No Answer
Chelten Church-Seeds of Hope food pantry	2 times per month	Assuming we have a driver available
Cluster Outreach Center	No Answer	all depends on being able to get volunteers to do it
Emmanuel E. C. Church Food Cupboard	Could not commit to any frequency	No Answer
Hatfield Church of the Brethren Food Cupboard	1 time per month	No Answer
Interfaith Food Pantry	2 times per week	No Answer
Inter-Faith Housing Alliance	No Answer	That depends upon the volunteers schedules! Not sure.
Jenkintown United Methodist Church Food Cupboard	2 times per week	No Answer
Jerusalem Community Food Pantry	2 times per week	No Answer
Keystone Opportunity Center	2 times per week	No Answer
Lamb Foundation	2 times per week	No Answer
Laurel House	No Answer	No Answer
Lehman Methodist Church	Could not commit to any frequency	would have to ask volunteers first
Manna on Main Street	2 times per week	No Answer
Mattie N. Dixon Community Cupboard, Inc.	2 times per week	No Answer
Mattie N. Dixon North Hills Cupboard	2 times per week	No Answer
Narberth Community Food Bank	2 times per week	No Answer
New Life Presbyterian Church Food Cupboard	Could not commit to any frequency	No Answer
Norristown Ministries Inc	1 time per week	No Answer
Open Door	1 time per week	No Answer
PALM Senior Center	1 time per week	No Answer
Patrician Society	2 times per week	No Answer
Senior Adult Activities Center of Montgomery County	No Answer	NA
The Open Link	1 time per week	No Answer
The PEAK Center	No Answer	No Answer
The Salvation Army Norristown	2 times per week	No Answer
The Shepherd's Shelf of Christ Lutheran Church	2 times per month	No Answer
Willow Grove SDA Food Cupboard	Could not commit to any frequency	No Answer

Capacity Question 10: What would be your preferred days and times to pick up food (choose all that apply)?

Agency	Monday Morning	Monday Afternoon	Monday Evening	Tuesday Morning	Tuesday Afternoon	Tuesday Evening	Wednesday Morning	Wednesday Afternoon	Wednesday Evening
Berachah Food Pantry	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	Morning	Afternoon	No Answer
Beth Sholom Food Pantry	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	Morning	No Answer	No Answer
Bethel AME Community Church	Morning	No Answer	No Answer	Morning	No Answer	No Answer	No Answer	No Answer	No Answer
Calvary Assembly of God	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Calvary Baptist Church Soup Kitchen	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Catholic Social Services	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Chelton Church-Seeds of Hope food pantry	No Answer	Afternoon	No Answer	No Answer	No Answer	No Answer	No Answer	Afternoon	No Answer
Cluster Outreach Center	Morning	No Answer	No Answer	Morning	No Answer	No Answer	Morning	No Answer	No Answer
Emmanuel E. C. Church Food Cupboard	Morning	Afternoon	No Answer	No Answer	Afternoon	No Answer	Morning	Afternoon	No Answer
Hatfield Church of the Brethren Food Cupboard	Morning	Afternoon	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Interfaith Food Pantry	Morning	Afternoon	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Inter-Faith Housing Alliance	Morning	No Answer	No Answer	Morning	No Answer	No Answer	Morning	No Answer	No Answer
Jenkintown United Methodist Church Food Cupboard	No Answer	No Answer	No Answer	Morning	No Answer	No Answer	No Answer	No Answer	No Answer
Jerusalem Community Food Pantry	Morning	No Answer	No Answer	Morning	No Answer	No Answer	Morning	No Answer	No Answer
Keystone Opportunity Center	Morning	Afternoon	No Answer	Morning	Afternoon	No Answer	Morning	Afternoon	No Answer
Lamb Foundation	Morning	No Answer	No Answer	Morning	No Answer	No Answer	Morning	No Answer	No Answer
Laurel House	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Lehman	No	No	No	No	No	No	No Answer	No Answer	No Answer

Methodist Church	Answer	Answer	Answer	Answer	Answer	Answer			
Manna on Main Street	Morning	No Answer	No Answer	Morning	No Answer	No Answer	Morning	No Answer	No Answer
Mattie N. Dixon Community Cupboard, Inc.	No Answer	Afternoon	No Answer	No Answer	Afternoon	No Answer	No Answer	Afternoon	No Answer
Mattie N. Dixon North Hills Cupboard	No Answer	No Answer	No Answer	Morning	Afternoon	No Answer	Morning	Afternoon	No Answer
Narberth Community Food Bank	Morning	Afternoon	No Answer	Morning	No Answer	No Answer	No Answer	No Answer	No Answer
New Life Presbyterian Church Food Cupboard	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Norristown Ministries Inc	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Open Door	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
PALM Senior Center	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	Morning	No Answer	No Answer
Patrician Society	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Senior Adult Activities Center of Montgomery County	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
The Open Link	Morning	Afternoon	No Answer	No Answer	No Answer	No Answer	Morning	Afternoon	No Answer
The PEAK Center	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
The Salvation Army Norristown	No Answer	Afternoon	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
The Shepherd's Shelf of Christ Lutheran Church	Morning	No Answer	No Answer	No Answer	No Answer	No Answer	Morning	No Answer	No Answer
Willow Grove SDA Food Cupboard	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer

Agency	Thursday Morning	Thursday Afternoon	Thursday Evening	Friday Morning	Friday Afternoon	Friday Evening
Berachah Food Pantry	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Beth Shalom Food Pantry	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer

Bethel AME Community Church	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Calvary Assembly of God	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Calvary Baptist Church Soup Kitchen	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Catholic Social Services	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Chelten Church-Seeds of Hope food pantry	Morning	No Answer	No Answer	No Answer	No Answer	No Answer
Cluster Outreach Center	Morning	No Answer	No Answer	Morning	No Answer	No Answer
Emmanuel E. C. Church Food Cupboard	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Hatfield Church of the Brethren Food Cupboard	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Interfaith Food Pantry	Morning	Afternoon	No Answer	No Answer	No Answer	No Answer
Inter-Faith Housing Alliance	Morning	No Answer	No Answer	No Answer	No Answer	No Answer
Jenkintown United Methodist Church Food Cupboard	Morning	No Answer	No Answer	No Answer	No Answer	No Answer
Jerusalem Community Food Pantry	Morning	No Answer	No Answer	Morning	No Answer	No Answer
Keystone Opportunity Center	Morning	Afternoon	No Answer	No Answer	No Answer	No Answer
Lamb Foundation	Morning	No Answer	No Answer	Morning	No Answer	No Answer
Laurel House	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Lehman Methodist Church	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Manna on Main Street	Morning	No Answer	No Answer	Morning	No Answer	No Answer
Mattie N. Dixon Community Cupboard, Inc.	No Answer	Afternoon	No Answer	No Answer	Afternoon	No Answer
Mattie N. Dixon North Hills Cupboard	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Narberth Community Food Bank	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
New Life Presbyterian Church Food Cupboard	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Norristown Ministries Inc	No Answer	No Answer	No Answer	Morning	No Answer	No Answer
Open Door	Morning	No Answer	No Answer	No Answer	No Answer	No Answer
PALM Senior Center	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Patrician Society	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Senior Adult Activities Center of Montgomery County	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
The Open Link	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
The PEAK Center	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
The Salvation Army	No Answer	Afternoon	No Answer	No Answer	No Answer	No Answer

Norristown						
The Shepherd's Shelf of Christ Lutheran Church	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Willow Grove SDA Food Cupboard	Morning	Afternoon	No Answer	Morning	No Answer	Evening

<b>Agency</b>	<b>Saturday Morning</b>	<b>Saturday Afternoon</b>	<b>Saturday Evening</b>	<b>Sunday Morning</b>	<b>Sunday Afternoon</b>	<b>Sunday Evening</b>
Berachah Food Pantry	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Beth Sholom Food Pantry	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Bethel AME Community Church	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Calvary Assembly of God	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Calvary Baptist Church Soup Kitchen	No Answer	Afternoon	No Answer	No Answer	Afternoon	No Answer
Catholic Social Services	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Chelton Church-Seeds of Hope food pantry	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Cluster Outreach Center	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Emmanuel E. C. Church Food Cupboard	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Hatfield Church of the Brethren Food Cupboard	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Interfaith Food Pantry	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Inter-Faith Housing Alliance	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Jenkintown United Methodist Church Food Cupboard	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Jerusalem Community Food Pantry	Morning	No Answer	No Answer	No Answer	No Answer	No Answer
Keystone Opportunity Center	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Lamb Foundation	Morning	No Answer	No Answer	No Answer	No Answer	No Answer
Laurel House	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Lehman Methodist Church	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Manna on Main Street	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Mattie N. Dixon Community Cupboard, Inc.	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Mattie N. Dixon North Hills Cupboard	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Narberth Community Food Bank	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer



New Life Presbyterian Church Food Cupboard	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Norristown Ministries Inc	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Open Door	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
PALM Senior Center	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Patrician Society	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Senior Adult Activities Center of Montgomery County	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
The Open Link	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
The PEAK Center	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
The Salvation Army Norristown	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
The Shepherd's Shelf of Christ Lutheran Church	No Answer	No Answer	No Answer	No Answer	No Answer	No Answer
Willow Grove SDA Food Cupboard	Morning	Afternoon	No Answer	Morning	Afternoon	No Answer

Capacity Question 11: Would you or someone from your pantry/kitchen be interested in attending meetings of local food providers like yourselves to participate in a support network of peers, and share information and best practices?

Agency	Interest in attending meetings	If not, kindly explain why
Berachah Food Pantry	Yes, if it were less than once a month	would be interested, but again, because of family or job responsibilities of many of our volunteers and myself it would depend on when and what time of day, but less than once a month would be the preference
Beth Sholom Food Pantry	Yes, if it were less than once a month	No Answer
Bethel AME Community Church	Yes, if it were less than once a month	No Answer
Calvary Assembly of God	No, I'm not interested	No Answer
Calvary Baptist Church Soup Kitchen	Yes!!	No Answer
Catholic Social Services	Yes!!	No Answer
Chelton Church-Seeds of Hope food pantry	Yes, if it were less than once a month	No Answer
Cluster Outreach Center	Yes, if it were only once a month	No Answer
Emmanuel E. C. Church Food Cupboard	Yes!!	No Answer
Hatfield Church of the Brethren Food Cupboard	Yes, if it were only once a month	No Answer
Interfaith Food Pantry	Yes!!	No Answer
Inter-Faith Housing Alliance	Yes, if it were only once a month	No Answer
Jenkintown United Methodist Church Food Cupboard	Yes!!	No Answer
Jerusalem Community Food Pantry	Yes, if it were only once a month	No Answer
Keystone Opportunity Center	No, I'm not interested	I would not be interested in attending on a regular monthly basis - maybe twice a year
Lamb Foundation	Yes, if it were only once a month	No Answer
Laurel House	No, I'm not interested	time and staff
Lehman Methodist Church	Yes, if it were only once a month	No Answer
Manna on Main Street	Yes!!	No Answer
Mattie N. Dixon Community Cupboard, Inc.	Yes!!	No Answer
Mattie N. Dixon North Hills Cupboard	Yes, if it were only once a month	No Answer
Narberth Community Food Bank	Yes, if it were only once a month	No Answer
New Life Presbyterian Church Food Cupboard	Yes, if it were less than once a month	No Answer
Norristown Ministries Inc	Yes!!	No Answer
Open Door	Yes, if it were only once a month	No Answer
PALM Senior Center	Yes, if it were less than once a month	No Answer
Patrician Society	No, I'm not interested	too much talk, not enough action
Senior Adult Activities Center of Montgomery County	Yes, if it were less than once a month	No Answer
The Open Link	Yes!!	No Answer
The PEAK Center	No, I'm not interested	We are short staffed and without a ED at this time
The Salvation Army Norristown	Yes, if it were only once a month	No Answer
The Shepherd's Shelf of Christ Lutheran Church	Yes!!	No Answer
Willow Grove SDA Food Cupboard	Yes!!	

Capacity Question 12: Do you have any additional comments on your organization's capacity?

Agency	Open-Ended Response
Berachah Food Pantry	No Answer
Beth Sholom Food Pantry	No Answer
Bethel AME Community Church	We are willing to serve the people to eliminate hunger.
Calvary Assembly of God	No Answer
Calvary Baptist Church Soup Kitchen	No Answer
Catholic Social Services	Why not have some one on one confidential evaluations for pantry participants of best current practices in individual sites and suggestions for best practices by a knowledgeable consultant.
Chelten Church-Seeds of Hope food pantry	No Answer
Cluster Outreach Center	No Answer
Emmanuel E. C. Church Food Cupboard	No Answer
Hatfield Church of the Brethren Food Cupboard	No Answer
Interfaith Food Pantry	No Answer
Inter-Faith Housing Alliance	We have been housed by the Holy Trinity Lutheran church since 1970. Our operations need to be confirmed by the church council.
Jenkintown United Methodist Church Food Cupboard	No Answer
Jerusalem Community Food Pantry	We are currently in the process of obtaining our own 501c3 and not eligible for grants yet but desperately need finicial donations to help cover our expenses
Keystone Opportunity Center	
Lamb Foundation	No Answer
Laurel House	No Answer
Lehman Methodist Church	No Answer
Manna on Main Street	No Answer
Mattie N. Dixon Community Cupboard, Inc.	No Answer
Mattie N. Dixon North Hills Cupboard	No Answer
Narberth Community Food Bank	We need dollars to Increase capacity.. rent, lights, heat.
New Life Presbyterian Church Food Cupboard	No Answer
Norristown Ministries Inc	No Answer
Open Door	No Answer
PALM Senior Center	We are located in a township owned building and any additions or changes to the structure cannot be done.
Patrician Society	No Answer
Senior Adult Activities Center of Montgomery County	No Answer
The Open Link	No Answer
The PEAK Center	No Answer
The Salvation Army Norristown	No Answer
The Shepherd's Shelf of Christ Lutheran Church	No Answer
Willow Grove SDA Food Cupboard	No Answer

Capacity Question 13: Do you have any other comments or concerns?

<b>Agency</b>	<b>Open-Ended Response</b>
Berachah Food Pantry	No Answer
Beth Sholom Food Pantry	No Answer
Bethel AME Community Church	No Answer
Calvary Assembly of God	No Answer
Calvary Baptist Church Soup Kitchen	No Answer
Catholic Social Services	No Answer
Chelten Church-Seeds of Hope food pantry	No Answer
Cluster Outreach Center	No Answer
Emmanuel E. C. Church Food Cupboard	In some ways capacity, and amount of service is limited by the fact that all staff are volunteers who have other jobs.
Hatfield Church of the Brethren Food Cupboard	No Answer
Interfaith Food Pantry	No Answer
Inter-Faith Housing Alliance	No Answer
Jenkintown United Methodist Church Food Cupboard	No Answer
Jerusalem Community Food Pantry	No Answer
Keystone Opportunity Center	No Answer
Lamb Foundation	No Answer
Laurel House	No Answer
Lehman Methodist Church	No Answer
Manna on Main Street	No Answer
Mattie N. Dixon Community Cupboard, Inc.	No Answer
Mattie N. Dixon North Hills Cupboard	No Answer
Narberth Community Food Bank	No Answer
New Life Presbyterian Church Food Cupboard	No Answer
Norristown Ministries Inc	No Answer
Open Door	No Answer
PALM Senior Center	No Answer
Patrician Society	No Answer
Senior Adult Activities Center of Montgomery County	No Answer
The Open Link	No Answer
The PEAK Center	No Answer
The Salvation Army Norristown	No Answer
The Shepherd's Shelf of Christ Lutheran Church	No Answer
Willow Grove SDA Food Cupboard	No Answer